BARBARA BENSEMA

*19841 Beverly Park Rd 708-705-2061*

*Estero, FL 33928 barb.bensema@gmail.com*

Recent graduate with a Master’s Degree with completion of the Family Nurse Practitioner Program from Olivet Nazarene University. High honors graduate from Trinity Christian College with a Bachelor’s Degree in Nursing & Dean’s List graduate from Moraine Valley Community College with an Associate Degree in Nursing, who has built a steady career as a registered nurse on a labor and delivery unit.

**Professional Experience**

**OSF LITTLE COMPANY OF MARY Evergreen Park, IL December 2019-Present**

*Registered Nurse/Labor & Delivery*

**METRO SOUTH MEDICAL CENTER Blue Island, IL March 2014-October 2019**

*Registered Nurse/Labor & Delivery/Charge Nurse/Clinical Coordinator*

I began my nursing career as a novice nurse and earned a promotion to clinical coordinator and preceptor of new nurses.

* ACLS, BLS, and NRP certified
* Manage staffing for special care nursery, labor and delivery, and women’s care unit
* Attend and assist in deliveries
* Circulating RN in the operating room for cesarean sections

**ARBOR CENTER FOR EYECARE Homewood, IL January 2001-March 2014**

*Reception/Administrative Assistant*

A valued part of the team whose responsibilities have grown as the company has expanded. I have been a key employee during the transition into a new computer system; acting front desk manager before position permanently filled and highly depended on by the physicians for any schedule change requests.

* Greet, determine the purpose of visit and direct patients/visitors with efficiency and diplomacy
* Run an error-free phone, messaging and appointment scheduling system
* Carefully maintain a detailed records database (is this accurate?) and hard-copy file system
* Entrusted with training new front desk staff: procedures, comportment, problem-solving
* Successfully execute the practice’s administration of:
	+ Patient appointment calendar
	+ A 13-doctor work schedule - creation & maintenance
	+ Client accounts receivables

**BOULEVARD MEDICAL CLINIC Chicago Heights, IL May-December 2000**

*Receptionist*

* Successfully juggled a busy phone and messaging system, prioritizing for the most efficient flow
* Learned the art of dealing with on-edge clients using diplomacy and direct communication

**MCDONALD’S RESTAURANT Matteson, IL June 1992-May 2000**

*Restaurant Manager/Shift Manager*

* Quickly promoted from Kitchen Prep into Management as I showed a knack for proactivity and attention to detail
* Fulfilled management duties while maintaining a staff with good morale
	+ Scheduling, Training, Hiring, Dismissals
	+ Maintained accurate inventory records
	+ Conducted orientations to promote good company culture

**Skills and Insights**

**RELEVANT SKILLS**

* Registered Nurse in a labor and delivery unit for over seven years
* Clinical coordinator/charge nurse experience
* OR circulator
* NRP/ACLS/BLS certified
* 21 years of working inside medical environments
* Incredible strength in the face of challenges
* Knowledge in Centricity, NexTech, Kronos, Cerner, Ansos, EPIC, and Prism software
* Comfortable learning new software

**HANDY TRAITS & EXPERIENCES**

* I grew up in a nursing household
* My son, whom I’ve cared for and raised, is a thriving 24-year old with Spina-Bifida
* I keep my mind sharp by keeping myself fit
* I have a passion for helping those in need; I previously lead a ministry which catered to less fortunate families needing assistance especially during holidays
* Former Sunday School teacher for preschoolers

**Education**

OLIVET NAZARENE UNIVERSITY Bourbonnais, IL

Graduated July 2021, Master’s Degree in Nursing

Family Nurse Practitioner Program

APRN-FNP-BC

TRINITY CHRISTIAN COLLEGE Palos Heights, IL

Graduated December 2015, Bachelor’s Degree in Nursing

High Honors

MORAINE VALLEY COMMUNITY COLLEGE Palos Hills, IL

Graduated December 2013, Associate’s Degree in Nursing

Deans List all four semesters

Completed coursework for Licensed Practical Nurse with high honors July 2013

HOMEWOOD FLOSSMOOR HIGH SCHOOL Flossmoor, IL

Graduated June 1994

**Professional References**

Deborah Honan

Unit Director Labor and Delivery

UI Health

Dhonan@UIC.edu

Christina Villegas

Former Charge Nurse Labor & Delivery (Metrosouth)

UI Health

Cvillega@UIC.edu

Dawn Meister

Former Charge Nurse Labor & Delivery (Metrosouth)

OSF Little Company of Mary

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