**Ryan Rivera Ortiz**

1(787) 543-0440

924 Hartford Dr.

Deland, FL 32724

rrivera90@hotmail.com

*Nurse with 2+ years of experience providing quality care to a variety of patients. Possesses a Bachelors Degree in Nursing Science and eager to obtain experiences and opportunities for professional growth and learning. Aiming to leverage my experience and knowledge to effectively fill a position at your hospital or clinic.*

**PROFESSIONAL EXPERIENCES**

**Jan 2021 – July 2021**

**Infosys BPM, Aguadilla, PR**

Horizon Blue Cross Blue Shield of New Jersey, USA

Utilization Review Nurse (Medical Claim Specialist)

* Gathers all pertinent information from providers and facilities to ensure physician reviewers have sufficient information to make a decision to approve or deny services.
* Identify appropriate alternative and non-traditional resources and demonstrate creativity in managing each case to fully utilize all available resources.
* Review precertification requests for medical necessity, referring to the Medical -Director those that require additional expertise.
* Interfaces with internal resources including Medical Directors and other Health Services staff to ensure members receive the right care at the right time in the right setting by the right provider.
* Reviews all medical/surgical billings for reasonable and necessary charges. Examines coding of operative reports, procedures, and multiple and complicated surgeries.
* Evaluates claims referred for medical management and makes recommendations for follow-up, further investigation or documentation as necessary.

**Oct 2020- Jan 2021**

**CDT Isaías Rodríguez López, Guayanilla, PR**

**RN**

* Taking blood pressure, measuring heartbeat and recording vitals
* Provide direct quality care to patients
* Patient’s admissions, taking medical histories and assisting physicians during procedures
* Medication administration and start/managed intravenous lines
* Wound Care Treatment and Management
* Maintaining patient records
* Draw blood, urine, and secretions samples

**Dec 2018-Nov 2019**

**Walgreens Pharmacy Jersey City, NJ**

**Pharmacy Technician** Customer care

* Prescription Data Entries
* Prescription filling
* Cashier

**Oct 2016 – July 2018**

**Clinicore International Mayaguez Medical Center PR**

**Lead Research RN**

* Taking blood pressure, measuring heartbeat and recording vitals
* Provide direct quality care to patients including hourly monitoring and evaluating medical conditions
* Patient’s admissions, taking medical histories and assisting physicians during procedures
* Medication administration and start/managed intravenous lines
* Wound Care Treatment and Management
* Maintaining patient records
* Draw blood, urine and secretion samples
* Collect cultures

**Sept 2016-Sept 2017**

**La Concepción Hospital San Germán, PR**

**RN**

* Provide direct quality care for patients including daily monitoring
* Interact and communicate with patients of all ages
* Perform initial assessment and re-assessment of patients
* Develop individualized care plans
* Provide health promotion, counseling and education
* Conduct pain management
* Medication administration
* Samples and culture collections
* Indwelling Foley catheter insertion and management
* Basic nursing care; bathing, feeding, dressing changes/application, measure vital signs; temperature, blood pressure, pulse and respiration rates
* Started/Managed intravenous lines
* Managed nasogastric (NG), Endotracheal tube (ET), Percutaneous Endoscopic Gastrostomy (PEG) and Jejunotomy (J) feeding tubes.
* Monitor and manage oxygen therapies.

**July - October 2015**

**Torres Aguilar Nursing Home** **Guayanilla, PR**

**RN**

* Personal hygiene duties, dietary care
* Emptying catheters
* Bedsore prevention
* Assisting with transporting patients

**March - September 2013**

**Lolita Nursing Home Sabana Grande, PR RN**

* Personal hygiene duties
* Emptying catheters
* Bedsore prevention
* Assisting with transporting patients
* Dietary care

**EDUCATION**

**Columbia Central University**

* Yauco Recinct
* **Bachelors’ Degree** in Nursing Sciences
* December 13, 2014
* Average 3.40

**Columbia Central University**

* Yauco Recinct
* **Associate Degree** in Nursing Sciences
* April 27, 2013
* Average 3.36

**Columbia Central University**

* Yauco Recinct
* **Medical Transcriptionist** Certificate
* March 4, 2011
* Average 3.30

**ABILITIES**

* Knowledge in technological equipment
* Information Systems, Computers
* Work under pressure
* Good human relationships
* Excellent written and oral communication skills in English and Spanish

**LICENSES**

* Department of Health Commonwealth of Puerto Rico
  + Registered Nurse#0820059
* Department of Health State of Florida
  + Registered Nurse #9552255

**ADDITIONAL CERTIFICATIONS**

* ACLS
* CPR
* Infection Control
* HIPPA Certificate (Law of Patient Confidentiality)
* Certificate of Development of Competences for the elderly

**AVAILABILITY**

* Immediate