

Amanda Gibbons

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Thrives in unique and fast-paced environments while maximizing customer experiences. Over five years in managerial and customer service positions who is committed to teamwork and collaboration to provide the best possible care in a timely fashion. Known as a team player who goes out of the way to improve care in all situations and is respected for the ability to immediately develop trust and relationships with clients and peers.

CORE PROFICIENCIES

Team Leadership | Independent | Adaptability | Problem Solving | Time Management | Integrity | Teamwork

EXPERIENCE

Labor and Delivery Registered Nurse, Hillcrest Medical Center, Tulsa, OK -- Nov 2020-Present

- Provide top and total care for low and high-risk patients throughout the labor process from intake through discharge in a low-income neighborhood
- Ensure emotional, physical, and mental support while guiding the patient and family through labor, delivery, and postpartum periods
- Assist physician during delivery, treatment, examination, and all surgical procedures
- Responsible for total care of patients and their infants during 12-hour night shifts, confirming and updating patient records securely and efficiently through Epic charting
- Cross-functional support with multiple teammates, doctors, and family members to maximize comfort and accessibility to care
- Assisted in 'Team Birth' Initiative, increasing maternal and neonatal outcomes and experiences by 7% from 92% to 99% satisfaction

OU Nursing Leadership Washington D.C. Trip -- March 2020

- One of ten nursing students selected from among 150 applicants who participated in leadership and policy analysis seminars at George Washington University, visited with legislative staff members on Capitol Hill, and engaged in discussions with health care policy experts with the purpose to advance nursing leadership in health care
- Engaged in 8 meetings and seminars with legislators and policy makers within the healthcare field
- Explored ways that nurses and healthcare professionals can influence policy development and decisions across all levels of government; on a local, state, and national level
- Led discussions with healthcare and non-healthcare leaders on the power of care and patient education
- Goals of the trip were to gain an understanding of the process of public policy development and implementation; to explore the impact of national and state health care policies on patient care and the nursing profession, to describe ways that nurses can influence policy development on the local, state, and national levels and to engage in active conversations with nursing leaders to understand their visions and strategies in determining policy direction for nursing's future.

Key Leader/ Store Inventory Lead/ Community Lead - lululemon athletica -- 2015-2019

- Chosen to lead the opening of three stores across the country
- Facilitated feedback, managed inventory, and fostered community with all guests while providing pristine customer service
- Created annual market community strategy to drive business results in store and online, while supporting market-wide initiatives that created client retention- including community events including, free, mindful yoga every week, trunk shows, and store events
- Responsible for hiring, delegating, training, and ensuring the store surpassed lululemon standards
- Acted as a coach to Educators and played hands-on roll in their development
- Owned back-of-house operations in store, including but not limited to: shipping/receiving processes,

- inventory processing, backroom management
- Represented stores at all regional community/inventory monthly meetings: delivering metric based results to regional manager.

International Yoga Instructor -- 2012-2019

- Hosted 5 international yoga retreats across Australia, Aruba, the US, and more with an emphasis on mindfulness
- Ensured planning and group trip execution ran smoothly from arrival to departure, including travel, meals, and yoga opportunities
- Taught dynamic flow classes to all skill levels

Personal Assistant/Manager – Island Yoga - 2015

- Managed schedules, organizing meetings/appointments, and being first point of contact between clients and staff
- Screened and directed phone calls/emails and distributed correspondence
- Held and ran monthly meetings and conferences between staff to support business opportunities
- Organizing travel itineraries as well as client- related shipping procedures

TECHNICAL SKILLS

- EHR systems including A, B, C., Microsoft, and Google Suite, Zoom

EDUCATION

University of Oklahoma Health Science Center -- July 2020

Accelerated Bachelor of Science in Nursing. President's Honor Roll, Cum Laude.

Drury University -- 2009-2012

Graduated Cum Laude, Dean's List, and NCAA Academic List with a Bachelor's of Science in Biology and Global Studies while earning a full athletic scholarship for Division II Women's Basketball Program.