Jessica Cassidy

LPN, VWCN

St. Louis, MO 63123 jessicacassidy167_83u@indeedemail.com +1 314 456 5663

Licensed Practical Nurse with over a decade of experience in both patient care and administration. Vohra Wound Certified Nurse.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

LPN

Cariant Health Partners January 2021 to Present

Travel LPN with multistate and Oregon licensure contracting with various facilities and settings across the US.

LPN

Favorite Healthcare Staffing - St. Louis, MO December 2020 to Present

Agency PRN, typically working 12-36hr weekly in a hospital setting. Responsible for rounding, assessment of patients, delivery of care, administration of medications and treatment. Monitoring of IVs, blood products, tubes, drains, ports. Documentation, coordination of care with IDT and physicians, patient & family education, admissions and discharges as necessary.

Wound Care Nurse

Green Park Senior Living - St. Louis, MO August 2020 to November 2020

Wound Care/Treatment Nurse for Post Acute Rehab: Assessment and documentation of patient wounds. Planning, Management, Tracking, Documentation and Evaluation and revision of patient wound and treatment plans. Rounding with wound specialist, managing outside wound and surgical care appoints, MD follow ups, reports, communications, MD orders, and the ordering of wound supplies per patient and house stock. Vendor relations, customer service and communication. Monitoring of Wound Treatments/ Measurements/Changes/Progress, Weekly/Monthly/Quarterly Wound Reports, IDT Care Planning & QAPI Meetings, Supervision of Staff, Understanding of Wounds and Treatments, Experience with Venous/ Arterial Stasis/Diabetic/Pressure/Surgical/Sheering/Friction/Skin Disease. Included On Call availability.

Memory Care Manager

Leisure Care LLC - Portland, OR September 2019 to May 2020

Memory Care Manager for 20 bed Memory unit in Oregon's largest Leisure Care facility. Responsible for Instituting and Directing Leisure Care's "Opal Program" for seniors with memory needs. Daily duties include: Unit rounds, staff huddles, standup, IDT, Wellness Team meeting, daily review and management

of systems on the unit, review orders, chart notes, & changes of condition. Supervision of unit staff including RCC supervisor, nurses, aides, etc... recruiting, hiring, scheduling, training, education, staff incentives, discipline, and termination. Coordination of care including: initial assessment & evaluations, creation and management of care plans, conducting care plan meeting, evaluation and revision of care plans and goals. Oversight of systems on the unit including: Oversight of medication and treatment program, oversight of meal and dining program, oversight of activities program, oversight of events. Responsible to manage budgets & allowances for the unit. Responsible for team leadership and development, team building, contributing to staff culture. During my time in this position I developed a new fall prevention program which decreased falls and injuries from falls, generated new revenue, and improved patient outcomes after a fall. I also worked with my activities staff to develop a new activities program that was centered around staff and family participation and designed specifically for residents with memory care needs; This resulted in improved customer satisfaction from families, new marketing opportunities for the community, and higher quality of life for our residents. During my time with Leisure Care we maintained a 95%-100% census on the unit, at times managing a waiting list; this was an increase from 75%-80% upon hire. Under my leadership our staff proudly ran the highest earning memory care unit in Leisure Care's North West Region and maintained a nearly 100% resident retention rate with many of our memory residents making Leisure Care their final home.

Office Manager

ComForcare Senior Services (Now "Atlantis") - Portland, OR November 2018 to June 2019

Managing an office of 4 and a staff of over 70 caregivers in the field for a home care agency. Oversight of sister office and satellite office as well. Head of a team of 4 nurses. Daily duties include: Opening the main office, staffing and scheduling, review of systems, review of all client notes and follow up with staff, family, and doctors. Intake procedures for new clients, billing and payments, coordination with DHS & Medicaid caseworkers, staff and customer appreciation and complaint resolution. Recruiting, hiring, training, educating of staff. Staff incentives, evaluations, pay raises, discipline, and termination. Oversight of nursing program, foot care program, and medication program. Management of ACO branch including managing contracts, marketing, and resolving client needs. During my time with ComForCare I oversaw the transition of our charting, billing, and scheduling systems, the launch of our ACO branch, the grand opening of our satellite office, and a marketing program with Kaiser Permanente that earned our company a "First Call" contract with one of their area hospitals. Due to my targeted recruitment & marketing efforts into underserved areas of our territory, we also managed the franchise's largest expansion since the territory's purchase, opening a previously untapped client pool as well as networking with other franchises to pick up client referrals in understaffed areas of neighboring territories.

LPN

Integrated Staffing - Portland, OR October 2016 to November 2018

LPN Charge Nurse/ Med Nurse. Operating in Sub-Acute, Geriatric, Drug detox, Residential, Skilled, Rehabilitation, memory Care, and Psychiatric medical fields on a Per Diem Basis. Responsible for running nurse reports, assessment of patients medical and psychiatric condition, assessment of patient symptomology and acute condition, assessment of patients with symptoms of withdrawal. Administration of treatment and medications, maintenance of milieu.. Reporting to MD and Psychiatry, monitoring of patient condition, management of staff on shift. Implementing plan of care. Patient advocacy. Admission/ Discharge protocol. Customer service. Dictation of new MD orders. Patient education. Documentation.

LPN

CODA, Inc. - Tigard, OR May 2018 to September 2018

Withdrawal management nurse in 8 bed inpatient detox. Perform COWS & CIWAS, collect vital signs, administer medications including Suboxone, Methadone, Ativan, and Librium. Care of the client in Moderate to acute withdraw related to Alcohol, Opiate, and/or Benzodiazepine use.

LPN

Care Center East - Portland, OR December 2017 to March 2018

Skilled Nursing Facility, Performing basic LPN charge nurse duties: medication administration, diabetic care, wound care, treatments, and charting.

LPN

Primetime Healthcare October 2015 to November 2017

Contracted to: Ambassador Health Services (Omaha, NE), Golden Living Center East (Rochester, MN), Pacific Specialty and Rehab Center (Vancouver, WA), Veterans Home (The Dalles, OR), Clatsop Care (Astoria, OR), Maryville Nursing home (Beaverton, OR).

LPN Charge Nurse/ Med Nurse. Operating in Sub-Acute, Adult, Pediatric, Geriatric, Skilled, Rehabilitation, memory Care, and Psychiatric medical fields performing travel contracts. Responsible for running nurse reports, assessment of patients medical and psychiatric condition, assessment of patient symptomology and acute condition, assessment of patients with symptoms of withdrawal. Administration of treatment and medications, maintenance of milieu.. Reporting to MD and Psychiatry, monitoring of patient condition, management of staff on shift. Implementing plan of care. Patient advocacy. Admission/ Discharge protocol. Customer service. Dictation of new MD orders. Patient education. Documentation.

Education

Technical in General Education

St. Louis Community College December 2019

Diploma of Practical Nursing in Practical Nursing

St Louis College of Health Careers-Fenton - Fenton, MO $2010\ {\rm to}\ 2011$

Nursing Licenses

PΝ

Expires: September 2022

State: OR

PN

Expires: May 2022

Skills

- Business Development (Less than 1 year)
- Customer Service (10+ years)
- Employee Relations (8 years)
- Hiring (1 year)
- Management (1 year)
- Marketing (Less than 1 year)
- Office Management (Less than 1 year)
- Public Speaking (3 years)
- Recruiting (1 year)
- Relationship Management (Less than 1 year)
- Training (Less than 1 year)
- Team Building (1 year)
- Windows (10+ years)
- LPN
- Excel (Less than 1 year)
- LVN
- Staff Nurse
- Pediatrics
- Memory Care
- Conflict Management
- Medication Administration
- Alzheimer's Care
- Memory Care
- Medication Administration
- Conflict Management
- Alzheimer's Care
- Home Care
- EMR Systems
- Operations Management
- Tube Feeding
- Vital Signs
- Patient Care
- Dementia Care
- Hospital Experience
- Budgeting
- Administrative experience

- Hospice Care
- Reliability
- Flexibility
- · Problem-solving

Certifications and Licenses

LPN

ALF/RCF Administrator Training Certificate

December 2019 to Present

Completed ALF/RCF Administrator Training In December 2019. Licensure not pursued due to COVID-19

Driver's License

BLS Certification

Vohra Wound Certified Nurse

July 2021 to Present

Assessments

Active Listening — **Expert**

July 2019

Actively listening and appropriately responding in conversations.

Full results: Expert

Scheduling — Expert

July 2019

Cross-referencing agendas and itineraries to avoid scheduling conflicts.

Full results: Expert

Management & Leadership Skills: Planning & Execution — Highly Proficient

July 2019

Planning and managing resources to accomplish organizational goals.

Full results: Highly Proficient

Verbal communication — Expert

May 2021

Speaking clearly, correctly, and concisely

Full results: Expert

Electronic Medical Records: Best Practices — Expert

June 2019

Measures a candidate's knowledge of EMR data and associated privacy regulations, as well as best practices for EMR use.

Full results: Expert

Patient-focused care — Highly Proficient

May 2020

Addressing concerns and using sensitivity when responding to needs and feelings of patients Full results: <u>Highly Proficient</u>

Clinical judgment — Highly Proficient

May 2021

Assessing a patient's condition and implementing the appropriate medical intervention Full results: Highly Proficient

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

I have been taking, and continue to take, management and communications CEUs.