

Bret Crowl

RN

Ackley, IA 50601

unclebeef2007@hotmail.com

+1 515 571 7106

Work Experience

Program Director

Psychiatric Medical Care, Senior Life Solutions - Grundy Center, IA
September 2021 to February 2022

RN program director for intensive outpatient group therapy

RN Charge Nurse

Creekside Cottages - Grundy Center, IA
May 2019 to August 2021

1st shift charge nurse Heritage Cottage, LTC and skilled care residents

RN Charge Nurse

Grand JiVante - Ackley, IA
May 2018 to May 2019

Swing shift RN charge nurse. LTC and skilled residents

Home Retention Specialist

Ocwen Loan Financial - Waterloo, IA
February 2012 to April 2016

Counseled homeowners in risk of loan default. Created payment plan options to avoid foreclosure

Prearrangement Counselor

PRENEED SYSTEMS - Cedar Falls, IA
September 2008 to January 2012

Sold prearranged funerals at Dahl-Van Hove-Sc hoof Funeral Home. Funded through life insurance product. Held insurance producers license State of Iowa.

Collections Representative

The CBE Group - Waterloo, IA
January 2008 to April 2010

Debt collector for various vendors through phone contact.

Funeral Director

Hauser and Major-Erickson Funeral Homes - Mason City, IA
June 2004 to January 2006

Funeral Director/Embalmer. All aspects of day-to-day operations of a Funeral Homes

Funeral Director/Manager

Bruces Funeral Home - Fort Dodge, IA
March 2000 to September 2003

Funeral Director/embalmer. Managed all day-to-day aspects of Funeral Home operations.

Funeral Director

Smith Funeral Homes - Grinnell, IA
September 1995 to March 2000

Funeral Director/embalmer. Managed all aspects of day-to-day operations of Funeral Home.

Instrumental Music Teacher

Adair-Casey Community Schools - Adair, IA
July 1990 to June 1994

Instrumental music teacher grades 5-12 in a public school

Residential Counselor

Quakerdale Homes - New Providence, IA
July 1988 to June 1990

House parent for residential treatment facility for troubled teens

Instrumental Music Director

Schleswig Community Schools - Schleswig, IA
June 1987 to June 1988

Instrumental music teacher grades 5-12

Education

ADN in Nursing

Iowa Central Community College - Fort Dodge, IA
August 2016 to May 2018

Diploma in Mortuary Science

Worsham College of Mortuary Science - Wheeling, IL
September 1994 to September 1995

Bachelor of Music Education in Instrumental/Vocal Music Education

Morningside College - Sioux City, IA
August 1984 to December 1986

Associate in Arts (AA) in Liberal Arts & Sciences

Iowa Central Community College - Fort Dodge, IA
August 1982 to May 1984

Skills

- Teaching
- Funeral directing

- Patient assessment
- Cognitive Behavioral Therapy
- Insurance Sales
- Program Development
- Intake Experience
- Behavioral Health
- Nursing
- Medication Administration
- Child & Family Counseling
- Mental Health Counseling
- Individual / Group Counseling
- Case Management
- Social Work
- Crisis Intervention
- Presentation Skills
- Medical terminology
- Communication skills
- Customer service
- Microsoft Excel
- Microsoft Word
- Phone etiquette
- Administrative Experience
- Meeting Facilitation
- Conflict management
- Computer literacy
- Salesforce
- Computer skills
- Data entry
- Call center
- HIPAA

Certifications and Licenses

RN

Compact State Nurse License

CPR Certification

Funeral Director License

Embalming License

Basic Life Support (BLS)

May 2022 to May 2024

Advanced Cardiovascular Life Support (ACLS)

September 2022 to September 2024

Pediatric Advanced Life Support

September 2022 to September 2024

Assessments

Verbal communication — Highly Proficient

March 2022

Speaking clearly, correctly, and concisely

Full results: [Highly Proficient](#)

Protecting patient privacy — Expert

March 2022

Understanding privacy rules and regulations associated with patient records

Full results: [Expert](#)

Medical terminology — Expert

March 2022

Understanding and using medical terminology

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.