

# Steven Hess

Ames, IA 50010

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+1 515 450 6144

- Seasoned professional Registered Nurse driven to achieve results through strategic planning and professional relationship building. Success in developing teams between providers and medical support to effectively drive growth and achieve goals. Dedicated to building strong teams within an organization through motivation, strong development, and providing the best patient care.

Willing to relocate to: Chattanooga, TN - Irmo, SC - Florida

Authorized to work in the US for any employer

## Work Experience

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### **Nursing Supervisor of Clinical Services**

Unity Point - Eyerly Ball Community Mental Health

August 2018 to Present

Manages the clinic medical team program through scheduling, maintaining department budget, and establishing policies. Supervise and evaluate the medical team as well as function as practicing clinician on the team performing RN visits. Manages client mental health information and daily flow of client, staff, and providers within the clinical setting. Responsibilities include crisis stabilization, medication management, and administration of injectable medicines and use of therapeutic milieu. Review and create policies within the clinical scope of practice. Accountable to review and manage providers prescribing within company guidelines and update the clinic director of any compliancy issues.

### **Clinic Nurse and Pain Education Manager**

Mid-Iowa Anesthesia and Pain Services

March 2015 to August 2018

Manages day to day activity of the clinic to ensure smooth work flow and transition of patient population. Responsibilities also include prepping the procedure room, act as scrub and circulating nurse, and educate patient population on procedures and non-opioid adjunct therapies.

### **Nurse Manager**

The Richmond Center

June 2012 to December 2014

Responsible for managing client cares including vitals, health assessment, and psychological testing. Daily responsibilities included monitoring prescriptions on the PMP and working directly with the psychiatrist to ensure mental health promotion. Managed nurses and CMA to ensure schedule and daily clinic flow was maintained.

### **Army National Guard**

National Guard

Currently serving

Maintains a top secret security clearance

Resolute Soldier with accumulated experience executing ground missions operating necessary equipment and developing effective combat strategies. Adept at identifying hazards, treating Soldiers, and carrying out maneuvers as directed.

Committed to applying physical and mental dexterity to achieve desired objectives.

Strong ability to accurately follow instructions. Strong leadership skills.

¥ Well-developed critical thinking and analytical skills

¥ Sound knowledge of tactical and technical concepts

¥ Outstanding leadership skills

¥ Proven ability to work well under pressure

¥ Excellent interpersonal abilities

## Education

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### **Master's Degree in Nursing**

Western Governors University

March 2021 to Present

### **Bachelor's Degree in Nursing**

Kaplan University

July 2018 to June 2019

### **Associates Degree in Nursing**

Kaplan University

March 2013 to June 2014

## Nursing Licenses

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### **RN**

## Skills

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- Nursing
- Nurse Management
- Medication Administration
- Analysis Skills
- Triage
- Critical Care Experience
- Vital Signs
- Epic
- Hospital Experience
- Cerner
- EMR Systems
- Patient Care
- Employee Orientation

- Case Management
- Senior care
- Supervising experience

## Certifications and Licenses

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**BLS Certified Mandatory Reporter Certified ACLS certified Top secret military security clearance Combat Life Saver certified Master Resilience Trainer Certified since May 2015.**

## Assessments

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### **First aid — Highly Proficient**

July 2019

Measures a candidate's ability to identify treatments for common medical emergencies.

Full results: [Highly Proficient](#)

### **Medical terminology — Expert**

July 2019

Understanding and using medical terminology

Full results: [Expert](#)

### **Electronic health records: Best practices — Highly Proficient**

July 2019

Knowledge of EMR data, associated privacy regulations, and best practices for EMR use.

Full results: [Highly Proficient](#)

### **Nursing assistant skills — Expert**

July 2019

Measures a candidate's ability to provide nursing aid to patients using knowledge of relevant equipment and procedures.

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.