**Nancy A. Hepting**

1007 Winton Street

Wausau, WI 54403

715-573-4742

**Objective**

Seeking a position where I can utilize my nursing skills and experience to

help make a difference in people’s lives.

**Work Experience**

**Lakeland Care Inc**

March 2020 – present RN Care Manager

Working as part of an IDT team providing case management to identified members having Medicaid coverage. With establishing a comprehensive health assessment, members needs are identified, and a member-centered plan of care is created.

Working collaboratively with the physician, hospitals, member, POA, residential facilities

and Family Care to provide coordination of care to the Frail Elderly, Physically Disabled and

Intellectually/developmentally Disabled populations.

**Security Health Plan**

January 2018 –March 2020 RN Care Manager

Working as part of an IDT team providing case management to identified members having both Medicare and Medicaid coverage. Establishing their needs.

Working collaboratively with the physician, hospitals, member, POA, residential facilities and Family Care to provide coordination of care to the Frail Elderly, Physically Disabled and

Intellectually/developmentally Disabled populations.

**Community Care Of Central Wisconsin / Inclusa**

February 2009 – November 2017

RN Health and Wellness Coordinator and RN Health and Wellness Coordinator Transitory/Flex

Working as part of an IDT team providing case management to identified members having Medicaid coverage. Establishing their needs by creating a member-centered plan of care.

Working collaboratively with the physician, hospitals, member, POA, residential facilities

and Family Care to provide coordination of care to the Frail Elderly, Physically Disabled and

Intellectually/developmentally Disabled populations.

Training of new staff on the Enrollment/Disenrollment process.

**Wellington Homes of Wisconsin WI**

August 2008 – January 2009 RN, Administrator of Wellington Place – Whiting Stevens Point

September 2007 – August 2008 Director of Nursing for Wellington Homes of Wisconsin Assisted Living Facilities

**Liberty Mutual Insurance**

June 2005-May 2007 Utilization Review Nurse

**Applewood Homes**

April 2002-June 2005 Director of Nursing for Assisted Living Facilities in Northern WI.

**Weyauwega Health Care Center**

June 1994 – April 2002 RN – Unit Manager of early Alzheimer’s Unit

**Riverside Medical Center**

May 1993- June 1994 Staff Nurse - RN

**Wild Rose Community Memorial Hospital**

October 1991 – May 1993 Co – Director of Nursing, Team Manager

Surgical Services Manager, Staff Nurse: Team Nursing

**West Allis Memorial Hospital**

May 1989 – September 1991 Graduate Nurse / Staff Nurse – RN

**Education**

Associate Degree in Nursing May 1991 Milwaukee Area Technical College, Milwaukee, WI

**Skills**

Computer skills to include Microsoft Word, Outlook, Care Director Program, Matrix Program, CCMS Program, Epic, CMR, TruCare Program

Case Management

Strong management and organizational skills

Ability to work independently and collaboratively as a team member

Well-developed oral and written communication skills

Able to initiate and revise policies/procedures

Maintain Quality Assurance

Experience as an Instructor for CBRF Training for DHS 83

- Medication Administration and Standard Precautions

BLS certification current