

# Michelle Gavin

## **PACU RN • Oakbrook, IL - Alliant Nursing Agency**

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## Work Experience

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### **PACU RN • Oakbrook, IL**

Alliant Nursing Agency - Chicago, IL

October 2015 to Present

Assist with post anesthesia recovery.

### **CONSULTANT**

Chicago, IL

2008 to Present

Registered Nurse/ Nurse Consultant

Supported nursing agencies and health related companies with the development and implementation of solutions influencing patient care and service delivery. Analyzed workflows, processes, and procedures, recommending mitigation strategies for preemptive resolution. Followed standard protocols and internal controls, including federal and state regulations. Developed and maintained positive and professional relationships with Doctors, medical teams, nurses, patients, and families.

### **UM Nurse Consultant**

Aetna Better Health - Chicago, IL

July 2017 to March 2018

- \* Reviewed and analyzed procedures for diagnostic testing, clinical processes, and patient care.
- \* Coordinated care with CM, obtain Medical Director's approval, and plan additional services.
- \* Analyzed admissions processes and approve of inpatient stays according to medical necessity.
- \* Followed Milliman Criteria for Evidence Based Medicine.

### **UM RN**

Medix Nursing Agency - Chicago, IL

October 2016 to July 2017

- \* Monitored admissions and patient stay for multiple floors, including Cardiac ICU, Neuro ICU, Surgical ICU, Medical Step Down, Cardiothoracic NICU, PEDS ICU, and Trauma.
- \* Continuously reviewed patient care, testing, clinicals, and services delivered.

### **UM, UR, CM, and CCM Manager RN**

CMSO - Hillside, IL

February 2016 to April 2016

- \* Analyzed operational procedures, coordinated care, and prepared required reports.
- \* Scheduled care with CM/CCM members and completed home visits.
- \* Ensured adherence to annual and semi-annual UM delegation audit requirements.
- \* Provided assistance to the Referral Coordinator and interfaced with Doctors.

- \* Reported to HMOs, payors, and UM staff members.
- \* Held monthly meetings with hospital administrators, doctors, and payers.

### **Clinical Nurse Liaison**

Addus Home Care - Downers Grove, IL  
July 2015 to December 2015

- \* Worked with health care teams, ensuring optimal outcomes and appropriate utilization.
- \* Collaborated with community care supervisors to delegate tasks.
- \* Completed home visits, offering comprehensive patient diagnosis and treatment.
- \* Developed, modified, and presented reports to leadership teams.

### **RN Care Coordinator**

Centene Corporation - Westmont, IL  
September 2014 to February 2015

- \* Analyzed treatment needs, care plans, and patient progress.
- \* Developed interdisciplinary approaches to patient care.
- \* Served as a liaison between patients and Doctors.
- \* Assisted with DME needs and other departments with special projects.

### **RN Primary Nurse Admin**

BCBS - Chicago, IL  
July 2013 to August 2014

- \* Conducted analysis of admissions and ~~~~~~ stays of all patients.
- \* Applied Milliman Criteria for Evidence Based Medicine.
- \* Provided support with CM and DM needs, as well as program enrollment.
- \* Defined standards for patient testing, clinical procedures, and care.

### **RN PACU Recovery**

Mastech Nursing Agency - Chicago, IL  
June 2012 to February 2013

- \* Assessed, planned, and evaluated the nursing care needs of patients in the immediate post-operative and post-procedural periods.
- \* Provided comfort and support to post-operative patients.
- \* Evaluated responses to treatments and interventions.

### **RN Case Management/ Staff Nurse**

White Cap Nursing Agency - Chicago, IL  
June 2008 to June 2012

- \* In charge of utilization management and review according to InterQual criteria.
- \* Completed concurrent review of telephonic inpatient care management systems.
- \* Performed additional reviews of current inpatient services.

### **Registered Nurse**

2000 to 2008

## Education

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### **Bachelor of Science in Nursing in Nursing**

Chicago State University - Chicago, IL

## Skills

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- Anesthesia
- Staff Nurse
- Pacu
- RN
- Utilization Management
- ICU Experience
- Utilization Review
- Medication Administration
- Epic

## Certifications and Licenses

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### **RN**

### **ACLS Certification**

### **BLS Certification**