

# Rolanda Norman

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## EXPERIENCE

### **Direct Care Supportive Service, Milwaukee, Wi — CNA**

January 2019 - May 2019

#### Home Health Care

- Assisted residents in their home with ADL's
- Drove errands to Dr. appts, grocery store, etc
- Light cleaning and cooking

### **Silverado Senior Living, Menomonee Falls, Wi — CNA**

January 2016 - December 2017

#### Dementia LTC facility

- Did light laundry
- Prep/Set dining tables
- Assisted residents with ADL's
- Worked under Nurse's supervision
- Did post- mortem care

### **Care-Age of Brookfield, Brookfield, Wi — CNA**

November 2013 - May 2014

#### LTC facility & Acute Care

- Assisted residents with ADL's
- Followed care plans
- Prepped residents for wake up

## EDUCATION

### **Quality Healthcare Options, Milwaukee, Wi — CNA cert.**

CNA training

June 2012

Completed a 6 week training course that included 80 hrs of clinical rotation training in a LTC facility, passed the state board exam.

### **MATC, downtown Milwaukee — Licensed Nursing**

Aug 2017 - current

Currently attending MATC to complete the LPN program in Spring 2020, with plans to continue with my Registered Nurse.

## SKILLS

Being a compassionate, loving companion to residents.

Dressing, toileting, bathing, feeding residents.

Transferring using a Hoyer lift, sit to stand lift, and gait belts

Being a part of a team that implements and follows residents care plans.

## Additional courses/training

**CBRF training courses**  
Prevention & detection of abuse

Dementia behavior training

Fire safety & precautions

CPR & First Aid training

Text