

# Shenita Dunn

## **C.N.A**

St. Louis, MO 63107

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I'm an Energetic, outgoing person looking to join a company to gain more experience. while being working to the best of my ability. at the same time following all safety rules. I have 15 plus years in housekeeping.

Authorized to work in the US for any employer

## Work Experience

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### **Psych Tech**

St.Louis psychiatric Rehabilitation Center - St. Louis, MO

September 2018 to July 2020

Monitor Clients behavior and location in a mental healthcare facility. help Clients with their daily living activities Bathing and dressing . serving meals and helping the Client eat. keeping the facility clean by changing linens on the beds .Participating in group activities Informal CURRENT EVENTS. Transport patients within the Residential facility . Restrain Clients who may become physically Violent.

### **Home Heath Aide**

Dewd in home Services - St. Louis, MO

January 2006 to July 2009

Helping patient with daily functions, such as dressing and\or taking bath. Housekeeping vacuuming and laundry, shopping for the client vitals and giving medicine

## Education

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### **B.A in Business**

University of Phoenix-Online Campus - St. Louis, MO

September 2020 to Present

### **High school diploma in GED**

woman in charge - St. Louis, MO

September 2009 to June 2010

## Skills

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- Call Center
- Customer Support
- Customer Service
- Vital Signs

- Patient Care
- Laundry
- Caregiving
- Cleaning Experience
- Medical Records
- Meal Preparation
- Experience Administering Injections
- Hospital Experience
- Home Care
- Medical Office Experience
- maintaining patient Confidentiality (10+ years)

## Certifications and Licenses

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### **CNA**

July 2019 to August 2020

## Assessments

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### **Customer Focus & Orientation — Proficient**

March 2020

Responding to customer situations with sensitivity

Full results: [Proficient](#)

### **Inside Sales — Proficient**

June 2020

Understanding and responding appropriately in sales scenarios, and performing common sales calculations

Full results: [Proficient](#)

### **Work Style: Reliability — Proficient**

October 2020

Tendency to be dependable and come to work

Full results: [Proficient](#)

### **Home Health Aide Skills — Proficient**

October 2020

Providing care to patients in a home setting

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.