Monique Davis, MPH, BSN, RN

Registered Nurse (RN)

Goodyear, AZ

mo_ladi2@yahoo.com

732-619-6910

Authorized to work in the US for any employer

Work Experience

Registered Nurse (RN)

Banner Health - Glendale, AZ

March 2019 to Present

Emergency Department
Level One Trauma Center

Customer Experience Representative

Banner Health - Buckeye, AZ

April 2017 to Present

Clinical Admissions Director

Genesis HealthCare - Avondale, AZ

April 2015 to January 2017

- Medical review/bedside assessment to determine appropriate placement
- Coordinate with case management to ensure safe post-acute discharge
- Manage multiple hospital accounts to increase patient referral base

Business Data Analyst

Swedish Medical Center - Seattle, WA

October 2014 to January 2015

- Accounting/ revenue tracking database development
- Budget analysis and finance report creation
- Commercial insurance and patient reimbursement reconciliation

Executive Director of Marketing and Admissions

Camelback Post Acute Care & Rehabilitation - Phoenix, AZ

October 2014 to January 2015

- Direct and facilitate approval of potential admissions
- Initiate financial authorizations for all Arizona insurance plans
- Marketing to physicians and area hospitals to strengthen referral sources

Credit Balance Specialist

DaVita Dialysis - Tacoma, WA

August 2010 to April 2013

- Claim analysis and audits for Missouri, Arkansas, Wisconsin, Louisiana & Washington, D.C

- Reconcile Medicare/Medicaid/Commercial insurance reimbursement; Issue refunds
- Process development and documentation/Reimbursement tracking
- Reimbursement discrepancy analysis

Independent Sales Manager
Legal Shield
February 2006 to December 2011

- Direct sales/Marketing to individuals and business owners
- Individual and group presentations
- Recruitment and training of new teammates

Research Associate
U.S. Navy - Bremerton, WA
February 2009 to February 2011

The McConnell Group Inc.
- Patient study recruitment, screening, informed consent, and management
- Assisted with HIPAA compliant, patient communication software implementation
- Data tracking and analysis in accordance with IRB human research protocol

Skilled Nursing External Case Manager
Omni Health Services Inc - Rahway, NJ
February 2008 to November 2008

- Sales and Marketing to Physicians/ Hospitals/Community
- Clinical assessment of patients with mental and physical illness/Care plan development
- Post-acute discharge planning for Sub-acute/Long-term care

Admissions Coordinator/Skilled Nursing Case Manager
HCR-Manor Care - Mountainside, NJ
March 2005 to March 2007

- Head of admissions operations incl. mental health assessment and medical record management
- Facility marketing to physicians, discharge planners, and patients
- Bedside patient assessment; Pre-admission clinical review; Placement eligibility determinations
- Insurance verification, authorization, and pre-admission financial counseling
- Census tracking and bed management; Discharge planning

Office Manager
Dr. Caryn Miller - Chatham, NJ
January 2004 to January 2005

- Insurance verification; Pre-authorization; Claims Analysis
- Billing, collections, and financial counseling
- Patient management and scheduling

Education

Bachelor of Science in Nursing
Upper Iowa University - Mesa, AZ
January 2017 to May 2019

Associate in Applied Science- Nursing

Estrella Mountain Community College - Avondale, AZ

January 2017 to December 2018

Master of Public Health in Social and Behavioral Sciences

Capella University - Minneapolis, MN

2014

Bachelor of Science in Biology

Morgan State University - Baltimore, MD

2003

Skills

- Billing (7 years)
- Cerner (3 years)
- Compensation (5 years)
- Medicaid (5 years)
- Medicare (5 years)
- Marketing
- Organizational Skills
- Sales
- RN
- Hospital
- Home Health

Certifications and Licenses

ACLS/BLS/PALS/CPR

October 2018 to October 2020

Registered Nurse (RN)

State of Arizona

Additional Information

Skills
- Spanish speaking/Reading/Writing (Intermediate)
- ICD-9, CPT-4 codes,
- Medicare, Medicaid, Automobile Insurance & Worker's Compensation

- Billing with CMS1500/UB04 templates
- EPIC, MS Word, PowerPoint, Excel, Access
- CPR/AED/First Aid Certification
- Point Click Care Patient Software
- Curaspan/Allscripts/Cerner Care Management Software