

# Melissa Smidt

## **RN - Compact Nursing License**

Grimes, IA 50111

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+1 515 490 5238

Willing to relocate: Anywhere

Authorized to work in the US for any employer

## Work Experience

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### **Certified Mobile Research Nurse**

PCM TRIALS

January 2021 to Present

Per Diem Nurse, trained and certified to follow GCP and complete trial-specific training to provide mobile visits for subjects enrolled in clinical trials. Provide source documentation for each visit and a variety of clinical services including assessments, injections, infusions and blood draws.

### **Clinical Nurse Educator**

Eversana

June 2020 to Present

Provide high-quality, skilled, in-home weekly Infusion therapy. Provide clinical education and support to patients and caregivers, Participate in on-going quality improvement initiatives. Reconcile medications and supplies to ensure availability for upcoming infusions.

### **Manager, Clinical Quality Management**

Amerigroup Iowa - West Des Moines, IA

August 2018 to Present

Oversee 9 direct reports who educate provider offices, and staff on Quality HEDIS Measures, assist in HEDIS and other multiple projects under the direction of the Director. Collaborate with Provider Network on the outreach to contracted network providers, Review Internal and External documents in a variety of areas for final approval be used as collaterals. Work with external stakeholders on a variety of community initiatives. Assist in the development of monthly and quarterly reports, assist with the development of QM workflow processes.

### **Occupational Health Nurse - RN**

Valley Case Management & Consulting Services LLC

June 2020 to March 2021

Provide triage, first aid and/ or referral to outside medical provider, if indicated. Maintain all records of treatment given to employees. Administer urine drug screens. Maintain first-aid kits, inventory supplies, restock and clean equipment used in the care of employees. Maintain daily activity logs. Per Diem staff.

### **RN Assessor**

LTCG

March 2009 to March 2021

Complete Per Diem Nursing Assessments for various LTC, Disability and Life Insurance.

## **RN**

NEXTAFF

January 2020 to October 2020

Provided nursing staff relief for LTC and Skilled facilities. Provided RN charge nurse duties.

## **Charge Nurse - RN**

Kennybrook Village

April 2020 to August 2020

Provided RN charge nurse duties for residents in LTC facility. LTC and Skilled Nursing assessments, Medication administration.

## **Nurse Educator**

Syneos/Inventive

January 2018 to December 2018

Provided injectable medication therapy and patient education in-home settings.

## **Nurse Educator**

HCES/Health Star

June 2017 to December 2018

Provided Injectable and IV infusion medication therapy in- home settings.

## **Quality, Accreditation and Risk Manager**

Bright Health

January 2017 to January 2018

Oversee, and implement the quality and accreditation programs at the corporate Office. Assist in the development of educational resources to train internal staff and external Care partners in Quality, HEDIS, and Risk Adjustment. URAC accreditation manager, assist to prepare for initial accreditation, oversee and develop policy and procedure development. Vendor implementation and management. Oversee local market staff, staff and provider education and training.

## **Manager, Clinical Quality Management**

Amerigroup

November 2015 to January 2017

Oversee 8 direct reports who educate provider offices, and staff on Quality HEDIS Measures, assist in HEDIS and other multiple projects under the direction of the Director. Collaborate with Provider Network on the outreach to contracted network providers, Review Internal and External documents in a variety of areas for final approval be used as collaterals. Work with external stakeholders on a variety of community initiatives. Assist in the development of monthly and quarterly reports, assist with the development of QM workflow processes.

## **RN**

CBS Staffing

December 2014 to December 2016

Staff relief in Acute/LTC/SNF facilities. Physical Assessments, documentation, Vital signs, administer medications, etc.

## **Nurse Consultant**

Aetna Clinical

June 2015 to November 2015

Risk Adjustment education for Commercial population, provided education on coding specificity and documentation to provider offices and staff. Assisted with Medical Record Reviews for provider offices. Data Extraction for HEDIS

## **Provider Engagement Manager - RN**

HUMANA

March 2012 to April 2015

Provided support to Clinical Providers by assisting them with financial overview to promote financial success and membership growth. Reviewing financials such as Medical Expense Ratio, Risk Adjustment and Clinical utilizations. Assisted to identify practice needs to develop, enhance and maintain the liaison role with providers to enhance clinical and financial relationship across product lines of Medicare Advantage. Provided educational sessions to physicians and staff for Quality Improvement with HEDIS measures, MRA resources and education, and STARS program.

## **RN Experiences**

All

January 1991 to March 2012

Previous experiences as a RN in a variety of settings in with MCOs, Insurance, Hospitals, Clinics, Occupational Health as an individual contributor, and in leadership roles, as Director of Nursing, Assistant Director of Nursing, MDS Coordinator, and Charge Nurse performing supervisory duties, direct patient duties such as, IV therapy, Phlebotomy, medication administration, Patient assessments, Discharge planning and Disease Management education on multiple chronic diseases, and chart reviews for clinical documentation improvement opportunities.

## Education

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### **BSN**

Western Governors University

December 2020 to Present

### **BSN**

Kaplan University

February 2015 to July 2015

### **ADN**

Iowa Central Comm. College - Fort Dodge, IA

1992

## Nursing Licenses

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### **RN**

Expires: February 2024

State: IA

## Skills

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- Creative Problem-Solving
- Analysis skills and interpretation
- Working independently
- Clinical Knowledge and Skills
- Subject Matter Expert
- Education and training
- Team Building
- Interpersonal and Communication Skills
- Clinical Research
- Documentation Review
- GCP
- Infusion Experience
- Occupational Health Experience
- HEDIS
- Experience Administering Injections
- Clinical Trials
- Microsoft Office
- Acute care
- Infusion
- Nursing
- Microsoft Excel
- Data collection
- Microsoft Word
- Microsoft Powerpoint

## Certifications and Licenses

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**BLS Certification**

**BLS Certification**

**ACLS Certification**