# Veronica Soto

#### **Bilingual Registered Nurse**

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Bilingual Spanish Registered Nurse seeking a position in a challenging and progressive health care organization. Ethical and compassionate with strong communication skills and proven success in working in a team environment. Respect for cultural diversity, like experience, and education. Driven to increase the development of successful interpersonal relationship with patients and their families in a critical or acute care environment.

Willing to relocate: Anywhere Authorized to work in the US for any employer

# Work Experience

## **Registered Nurse, Float Nurse**

Medix- Ingalls Memorial Hospital - Harvey, IL December 2021 to Present

- Triage patients
- Float to Med Sur/Tele, ER
- Utilize nursing process to assess, plan, implement, and evaluate patient care.
- Used clinical judgment to manage delivery of patient care safely and effectively.
- Provide education and discharge instructions
- Promote interpersonal relations with all contacts in the hospital setting to provide the best patient care/experience

• Uses knowledge and practice in accordance with Nurse Practice Act; Standards of Nursing Practice; Standards of Patient Care; Joint Commission, state and local laws; and hospital policies.

## **Registered Nurse Med Surg/LTC**

All American Healthcare - Newark, NJ June 2021 to Present

- Provided assistance to various nursing homes in city and suburbs.
- Professional assessments of the needs and desires of the residents.
- Performed medical care as directed by the Health Care Provider and set up medications for proper administration.
- Devised individualized care plans for patients of the facility keeping in mind individual patient's needs.
- Communicate appropriately with patients, peers, managers and physicians

## Travel Crisis RN, Med Surg/Tele/ER

Vighter- Kings County Hospital - Brooklyn, NY January 2021 to May 2021

- Float to various units, med surf, rehab, neuro, tele, ortho/surgery, ER
- Performed patient's assessment of COVID and non-COVID patients

• Performed total patient care including bathing, dressing, maintaining personal hygiene, moving in bed, standing and walking.

• Educated patients and their families on disease processes and medication.

• Proper management of emergent situations by employing quick action thereby saving the patient from further deterioration/death

## **Registered Nurse Hospice Case Manager**

Apex Hospice and Palliative Care - Westmont, IL February 2020 to January 2021

• Provide Nursing Care to patients in their home setting (private home in community, assisted living facilities, or long-term care facilities).

• Implement nursing services to meet needs of patients and families; follow current nursing professional standards of practice and agency-approved protocols for hospice care.

• Maintain Current and accurate patient records through the use of laptop computers and paper/chart documentation in accordance with corporate policies, federal, state, and local guidelines.

• Provide care for the terminally ill, ensure adequate pain control and comfort measures, symptom management, provided emotional support for patient and family. Understanding of end-of-life care; stages of death/dying.

## **Registered Nurse, Medical/Surgical/Rehab**

Palos Heights Acute Rehabilitation Center - Crestwood, IL July 2019 to February 2020

• Serve as a resident advocate to ensure that the resident's medical and emotional needs are recognized and met.

- Accountable for supervising the nursing care provided by professional and ancillary nursing staff.
- Accurate and prompt documentation of all nursing tasks.
- Provided professional assessments of the needs and desires of the residents.
- Communicated with family and interdisciplinary staff to provide holistic resident care.

• Performed medical care as directed by the Health Care Provider and set up medications for proper administration.

• Devised individualized care plans for patients of the facility keeping in mind individual patient's needs.

• Corresponded appropriate information to patients, peers, managers and physicians, consequently decreasing communication gap

#### **Registered Nurse (Student)**

Various Clinical Sites (Rasmussen College) • Sunny Hill Nursing Home - Med Surg Joliet, IL • Salem Village Nursing and Rehab- Med Surg Joliet, IL • John Madden Mental Health Center - Psych Maywood, IL • AMITA Bolingbrook - L&D, NICU, Mother/Baby Bolingbrook, IL • RML Specialty Hospital - Med Surg Hinsdale, IL • Sanctuary Hospice - Med Surg Chicago, IL - Chicago, IL April 2018 to April 2019

#### **Clinical Work Experience**

• Completed head to toe data collection and client cares

• Monitored and recorded health information and patient data including nutritional needs, nutrient content of tube feedings, fluid and food intake, and assessed weight history, medical risk factor and patient history

• Promoted patient and family education, health improvement, patient safety, wellness and disease prevention

• Observed birthing process and assisted in post-delivery care of mother and infant

- Evaluated client's needs based on their mental health diagnosis
- Assisted in patient care including activities of daily living and community based activities
- Documented outcomes, interventions, and analyzed treatment plans for each patient

## **Outpatient Phlebotomist /Service Rep**

Loyal University Medical Center February 2016 to February 2019

- Register and check in patients using Epic
- Pull physician orders correctly as well as inputting new orders
- Collect blood specimens according to laboratory standards via venipuncture on oncology adult and geriatric patients. Assure proper patient identification using a minimum of two patient identifiers.
- Collect urine samples and aliquot specimens to be sent to hospital for processing.
- Perform KEG'S
- Input phlebotomy charges in Epic to ensure proper billing
- Maintained a clean and stocked area

## In-Patient/Out-Patient Phlebotomist

Good Samaritan Hospital/Illinois Masonic Hospital October 2010 to July 2015

\* Pull workload for upcoming shift. Review lab test orders and determine appropriate method and type of specimen to be obtained (STAT or timed draws) Investigate and resolve any conflicts with unclear orders. Label appropriately each specimen according to policy by ensuring security of all specimens and delivery to appropriate location.

\* Part of the Trauma Level One Response Team.

\* Received and process specimens according to policies and procedures.

\* AIDET officer- Ensured all other associates in my department where trained to effectively communicate with patients, physicians, nurses and other laboratory personnel.

\* Microbiology setup- Received and processed (plating, aliquot specimens) tissue, stool and urine specimens for incubation and central transport further diagnosis.

\* Use Laboratory Information System to perform daily job functions such as troubleshooting, emailing and faxing patient information according to HIPAA standards.

\* Tube/Front Desk Station- Receive process lab samples from hospital units and delivered to appropriate workstations

#### MA/Receptionist/Phlebotomist

Access Servicios Médicos La Villita June 2005 to February 2010

\* Front desk reception- Promptly and courteously answered phones, scheduled appointments, registered new and established patients, patient's assessments, verified insurances through NEBO systems and maintained front desk stock.

\* Medical records- pull patient appointments, prepare chart for provider, filing, pull abnormal patient charts and release medical record according to policy.

\* Patient intake- vitals, set up patient depending on reason for visit, interpret for provider, set up and assist in procedures, administer vaccines (IM, SQ, ID), provide treatment as ordered by provider, perform KEG'S, schedule patient for follow up procedures and outside referrals

\* Phlebotomy- perform quality control on all laboratory equipment, perform venipuncture (pediatric, adult, geriatric and handicap), send out state laboratory, followed up with abnormal lab results, sent out

report to the DPH regarding STD, perform waived lab test and maintained a clean and stock lab. Provided service to 40-50 patients a day.

## Education

## Associate of Science in Professional Nursing

Rasmussen College - Romeoville, IL March 2019

# Associate of Science in Medical Assistant

Robert Morris College - Chicago, IL April 2005

**Nursing Licenses** 

## RN

## Skills

- detail oriented (Less than 1 year)
- highly organized (Less than 1 year)
- team player (Less than 1 year)
- Hospice care
- Tube Feeding
- Phlebotomy
- Epic
- Laboratory Experience
- EMR Systems
- Nursing
- Venipuncture
- Acute care
- Experience administering injections
- Vital signs
- Basic IV
- Travel nursing

Certifications and Licenses

## **BLS Certification**