# Objectives

To obtain a position as a Sterile Processing Clinical Device Educator within a Pharmaceutical company or Healthcare Facility to provide outstanding continuous education, training on surgical products and instruments for new and existing employees for surgical procedures.

# Experience

## Steris/IMS UIC – Chicago, IL

## Clinical Educator Sterile Processing Department

2015 – Present

* Supervise and coordinate the Sterilization Processing Department (SPD) team in day to today operations, lead training efforts, and ensure proper policy implementation
* Performs and participates in decontamination, cleaning, assembling, packaging, scanning, sterilization, storage and distribution of reusable surgical instrumentation and equipment
* Collaborates with STERIS IMS Manager I, Sterile Processing for scheduling new STERIS IMS employee orientation, on-the-job training, in-service education and STERIS IMS or facility quality assurance programs when needed
* Understands and promotes concepts of the Lean work environment as demonstrated through the proper use of the STERIS IMS Production Board
* Supports and adheres to policies and procedures and supports policies and procedures of facility
* Refers all decisions beyond personal scope of responsibilities to the leadership team
* Promotes best demonstrated practices with co-workers through open communication and continuous improvement of skills
* Reports broken instrumentation and equipment and communicates low par levels of SPD
* Demonstrates and ensure proper care and handling of all hospital property including instrumentation, durable medical equipment, and disposable supplies
* Assist with training of new employees and/or re-training for specific Standard Operating Procedures
* Communicate gaps/needs in department (staffing levels, trays, instrument, supply needs to leadership

## Roto Rooter – Lombard, IL

## Customer Service Dispatcher

2012-2014

* Liaison between our field technician and customers nationwide
* Distribute jobs to field technicians
* Manage the workload of field technicians throughout the Eastern part of the country
* Interact with customers to keep them informed of the status of their assigned field technicians arrival
* Relay necessary job information to the field technician

# Education & Certifications

## International Academy of Design and Technology – Chicago, IL

Bachelor’s Degree – Communications (Video & Technology)

2008-2012

## Triton College – River Grove, IL

Associate Degree, Liberal Arts & Science

2004-2006

## Certified Registered Central Service Technician (CRCST)

2017- Present

## Certified Flexible Endoscope Reprocessor (CFER)

2017- Present

# Healthcare Therapeutic Areas

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| --- | --- |
| * ENT
 | * General Surgery
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| * Gastro
 | * Ophthalmology
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