Tyra Patterson

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Skills/Abilities

Highly skilled medical support professional; Strong work ethic; Broad experience in research, administration, patient care, cultural competency and medical terminology; Highly organized and goal focused; Proven critical thinking and problem-solving abilities; Expert at handling pressure and working within time and budgetary constraints; Exceptional communication skills; Excellent attention to detail; Proven track-record of leadership, teamwork, collaboration, and relationship-building.

Experience:

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Registered Nurse (RN): US Department of Veterans Affairs, 4 West Medical Surgical – Pittsburgh, PA (December 2020- Present)

Full Time – 40 hours per week

Medical/Surgical/Post-OP/Telemetry 36 bed unit. 12 of these beds are Surgical enhanced beds. This unit patient population consists of a variety of surgery services such as Vascular, General, Ortho, GU, Neuro, Thoracic, ENT, Eye, and Gynecological. Length of stay is 4-5 days with patients discharge to home.

- Works under the direct supervision of the Nurse Manager;
- Responsible for bar code medication administration (BCMA) for medication administration and computerized patient record system (CPRS);
- Effectively utilizes all aspects of the nursing process to provide optimal nursing care to Acute Medical Care patients;
- Practices within the guidelines of the policies, procedures and standards of care/practice relative to Acute Medical Care and the Patient Care Service Line;
- Anticipates emergencies, coordinates prevention and responds appropriately to emergency as defined by VAPHS policy;
- Demonstrates competence in the completion of core and practice specific procedures;
- Demonstrates appropriate knowledge and skills, i.e., medication administration, IV infusion and
- PCA pumps, crash cart/defibrillator, EKG, Chest tubes, continuous bladder irrigation, telemetry monitoring and cardiac rhythm interpretation;
- Participates in unit and hospital-based quality improvement activities.

Registered Nurse (RN): St. Clair Hospital, Intermediate Care Unit - Pittsburgh, PA (2020 - 2021)

- Responsible for direct patient care for patients admitted from the Intensive Care Unit who are not stable enough for step-down care;
- Telemetry Monitoring;
- Responsible for Basic Life Support during emergent patient situations;
- Administers enema treatments, nebulizer treatments, intramuscular and subcutaneous injections, ophthalmic, and gastrointestinal prescribed by physician;

- Preform capillary glucose checks and insulin coverage;
- Track patient pain management plans, nutritional regimes and changes in patient mental status including reassessment of plan effectiveness;
- Preform patient assessments;

Program Support Assistant: Veteran's Recovery Center – *US Department of Veterans Affairs*, Pittsburgh, PA (2018 – 2020)

- Provide direct administrative support to the Veteran's Recovery Center management;
- Oversee the daily input and retrieving of data associated with timekeeping and payroll;
- Facility File Plan custodian;
- Reviewed and utilized Standard Operating Procedures for program specific operations;
- Program access sponsor for clinical and data access;
- Initiated program specific timeline utilization record for facilities requests;
- Maintain staffing records such as reports, memorandums, and other forms of written communication;
- Schedule interviews for internal and external applicants for positions within the service;
- Maintain inventory of office and patient care supplies, order to replenish, and manage usage to prevent fraud and waste;
- Created key custody log and government car inventory checks in order to assure adequate preparation, maintenance, and inventory control of both clinically necessary supplies;
- Identify and advise VRC management of important issues and action items.

Medical Scribe (Internship): Holy Family Inc., Pittsburgh, PA (2017)

- Transcribed Assisted staff psychiatrist patient session notes;
- Added proper Current Procedural Terminology (CPT) codes to session notes;
- Secured patient sensitive information in compliance with facility and state policy.

Education and Training

Bachelor of Science in Nursing - California University of Pennsylvania

BA, Biology - Chatham University, Pittsburgh, PA

AS, Nursing - Community College of Allegheny County, Pittsburgh, PA

BLS Instructor - American Health Association

BLS Certified- American Red Cross

Technological Proficiencies: CPRS, PowerChart, Microsoft Word, Excel, PowerPoint, Outlook, VISTA.

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Memberships:

US Department of Veteran's Affairs – *Cultural Competency Committee*: Working to enhance cultural awareness, develop culturally conscious programming, and promote cultural competency among both the staff and the patients alike.

US Department of Veteran's Affairs – *Women in Behavioral Health Committee* – Working to increase information sharing across departments and disciplines within the medical center related to Women's Mental Health, identify areas for growth and development and implement programs/services centered on providing gender-sensitive care for Women Veterans.

US Department of Veteran's Affairs- Whole Health Committee