**Melissa Hacker**

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# Skills

Multi-tasking, medical teamwork, bedside manner, infection control, nursing skills, promoting health and maintenance, creating safe environment, informing others, pain management, efficient ability to record respirations, body temperature, pulses, and blood pressure, highly skilled in providing a timely understanding on physiological issues, ability to follow Privacy/HIPAA regulations, ability to ensure patient safety and personal hygiene at all times, excellent observation skills for marking the patient's mental and physical health, ability to prioritize work and demonstrate great organizational and time management skills, personal skills such as empathetic care and compassion, capability to consistently abide by protocol, efficient and considerate customer service, well-versed in collecting payments for customer purchase, competent at making change and keeping an accurate till, proven ability to respond and resolve customer’s request and concerns, able to assist customers with purchases and answers product related questions, experienced in displaying and restocking merchandise, special talent for ensuring employer’s safety and sanitation expectation, exceptional written and verbal communication skills, ability to develop long-term connection with customers to ensure repeat business, accurate with math and currency.

# Experience

## AUGUST 2014 - MAY 2015

### International Key Club, 400 N. Lake St, Grayslake, IL 60030*- Member*

* High school organization that helps people in need internationally.
* Volunteer service and fundraisers on an international level.
* Took part in leadership roles, such as assisting the president of the club.

## FEBRUARY 2015 - NOVEMBER 2016

### Jewel Osco, 885 E, Belvidere Rd. Grayslake, IL 60030*- Front End Bagger/Cashier*

* Started as a bagger.
* Three month into the job I was promoted to the cashier position.
* Help with customer service.

## MAY 2015- MAY 2016

### National Honors Society, 400 N. Lake St, Grayslake, IL 60030*- Member*

* Recognizes outstanding high school students that demonstrate excellence in service, scholarship, leadership, and character.
* Volunteer service for the community and local fundraisers.
* 60 volunteer hours throughout senior year.

## NOVEMBER 2015- DECEMBER 2015

### Wauconda Healthcare and Rehab Center, 176 Thomas Ct, Wauconda, IL 60084 *- Internship*

* Provided evening care to residents.
* 46 hours in total of internship.
* Duties during internship were such activities as to serve dinner, fed patients, made connections with patients, prepare patients for bed, provide personal hygiene care, and assist with daily activities.

## NOVEMBER 2016-DECEMBER 2017

### Northshore University Health System Highland Park Hospital, 777 Park Ave W, Highland Park, IL 60035 *- Patient Care Technician*

* Worked on the stroke and oncology unit.
* Provided assistance to nurses
* Role as a patient care technician were activities such as taking patients’ vital signs, assisting with feeding, assisting ambulating, providing personal hygiene care for patients, collect lab specimens, and providing any other assistance with activities of daily living.

## JANUARY 2017-AUGUST 2019

### Vernon Hills Animal Hospital, 1260 S. Butterfield Road, Mundelein, IL 60060 *– Veterinary Assistant*

* Assisted doctors with holding patients.
* Obtained patient histories and weights.
* Collected samples for testing.
* Disinfected and sterilized surgical equipment and animal cages.
* Obtained medical records, filing them away accordingly.

## DECEMBER 2020-Present

### Northwestern Medicine Central Dupage Hospital, 25 N Winfield Rd, Winfield, IL 60190 *- Patient Care Technician*

* Working part time on the surgical care center floor
* Provided assistance to nurses
* Role as a patient care technician were activities such as taking patients’ vital signs, assisting with feeding, assisting ambulating, providing personal hygiene care for patients, collect lab specimens, and providing any other assistance with activities of daily living.

# Education

## AUGUST 2012-MAY 2016

### Grayslake Central High School, 400 N. Lake St, Grayslake, IL 60030 *- High School Diploma*

Ended high school career with a 3.63, taking all college courses senior year. Participated in extracurricular activities such as Marching and Concert Band, Science Olympiad, Key Club, and National Honors Society throughout high school.

## AUGUST 2015- MAY 2016

### Lake County High School Technology Campus, 19525 W. Washington St, Grayslake, IL 60030 *- Certified Nursing Assistant*

During half the school day of my senior year, I attended Tech Campus to receive my certification in become a nurse assistant. I tested in May at College of Lake County and received my certification two weeks later after passing the test

AUGUST 2016-DECEMBER 2018

### College of Lake County, 19351 W. Washington St, Grayslake, IL 60030 *- Associates in Arts*

Graduated in the fall of 2018 with an associate in arts.

January 2020- Present

### Northern Illinois University-Nursing School, 1240 Normal Rd., Dekalb, IL 60015- *Bachelor of Science in Nursing*

Currently a second semester nursing student at NIU with Fundamentals and Adult Health Nursing I clinical rotations completed. Currently enrolled in Mental Health Nursing clinical.