Keyana Mann

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Check out the quick tips below to help you get started. To replace tip text with your own, just click it and start typing.

Authorized to work in the US for any employer

Work Experience

CNA - Certified Nursing Assistant

Hospice Savannah - Savannah, GA
October 2020 to August 2021

Assist residents with activities of daily living skills.

Patient Care Technician

Memorial Hospital - Savannah, GA
April 2019 to March 2020

Assist nurse with vitals, baths, and other medical needs. Answer call lights, phones, discharge patients and take information of new admissions.

Customer Service Representative

Convergys concentrix - Saint Charles, MO
March 2016 to October 2019

CNA - Certified Nursing Assistant

Effingham Health System - Springfield, GA
October 2017 to April 2019

Help residents with activity of daily living skills.

Education

Associate in Healthcare Management

Bryant & Stratton College-Online
August 2018 to Present

Skills

- CPR
- CNA
- Vital Signs
- Customer Service Skills

- Medical Terminology
- Microsoft Word
- EKG
- Filing
- Medical Records
- Receptionist
- Data Entry
- Customer Service
- Medical Office Experience
- Communication skills
- Hospital Experience
- Software Troubleshooting
- Hospice Care
- Computer skills

Certifications and Licenses

Certified Nursing Assistant
Present

CPR

Certified Nursing Assistant (CNA)

Assessments

Customer Service — Proficient
December 2019

Identifying and resolving common customer issues.
Full results: [Proficient](#)

Nursing Skills: Patient Focus & Orientation — Proficient
November 2018

Measures a candidate's ability to address concerns and use sensitivity when responding to needs and feelings of patients.
Full results: [Proficient](#)

Nursing Aide Skills — Expert
February 2020

Providing nursing aid to patients using knowledge of relevant equipment and procedures.
Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

COMPUTER SKILLS

Languages • English
Software • Microsoft word, power point. 50-60 wmp's