**Najaci S Farias**

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**Personal Profile:**

I am an experienced front-line Health Care professional, with experience of leading teams, and a track record of successful performance in different roles. I have been highly commended on my performance and approach to my work by my current director.

My achievements have been underpinned by a deep knowledge of health care interventions as well as my skills and attributes in active listening and empathy; that are highly important in delivering excellent client experiences. I am confident, dynamic and resilient during change and in other demanding circumstances. I have a creative yet practical approach. I am fluent in a community language. I am seeking to take my skills to the next level and bring my experience to a new challenge.

**Key knowledge, skills and attributes:**

**Strong client focuses Extensive knowledge of community-based health care**

**Empathy and understanding Teamwork in multi-disciplinary setting**

**Attention to detail and accuracy Multi-lingual with strong awareness of cultural issues**

**Work History:**

**Public Health and Social Care Community**

**July 1997 - April 2004**: Public Health and Social Care, Brazil

Responsible for family Healthcare and welfare needs of the local community involving both State and local government.

In a front-line role I ensured service users had access to the public services they needed. My role involved liaison, co-ordination and influencing skills, frequently involving senior and important stakeholders and decision makers. Much of the liaison role was across agencies to ensure that different services combined effectively to meet client’s needs in the best way possible. I was responsible for producing performance statistics monthly using technology to maintain an extensive database and to inform management of trends and emerging priority welfare needs in the community. My director at the time strongly commended my service.

Achievements:

* I delivered two successful feeding projects for the children of disadvantaged families
* I managed a highly effective local drug rehabilitation programmer, which helped the community which had been severely impacted by problems caused by drug abuse.
* I facilitated a successful communication campaign in the community to advise on the prevention of sexually transmitted diseases, this involved presentations at local schools and community centers.

All these projects involved negotiation with local government agencies, and other resource providers, to resource and fund the projects. They also required close liaison with the community to ensure the project was understood and the people who needed the help the most could benefit from it. I demonstrated strong empathy, negotiation and project management skills in managing these activities. I was able to achieve really important improvement in the local situation; largely due to my ability to understand the causes of the problems and to convince people that I had the best ideas to resolve them with creative and effective solutions.

I am able to provide further information to attest to the success and effectiveness of my work on these important initiatives and can elaborate on the projects in our conversation.

**July 2020 – March2021 Horizon Medical Staffing**

**December- 2020- Current: Center Avenue Health& Rehab Columbine Health System**

Providing care assistance to patients in accordance with CNA scope of practice

**September 2016 to November 2019- HFH HealthCare**

**Complex Care Assistant:** Providing higher Care dependency to individuals in their home.

I carried out essential medical and health monitoring activities (including airway maintenance for clients with very limited mobility and respiratory problems and Peg- feeding monitoring) I provided support and respite for the clients’ families, socially and psychologically. The role required me to work flexibly as part of a team and to take a high degree of responsibility for client needs, safety, physical and emotional. I was committed to meeting the needs of my clients whilst respecting their individuality and rights to privacy and choice

**November 2013 to - October 2014 Support Worker**

Providing care, as part of a 24-hour support team, to a client with highly complex care requirements.

The duties included all aspects of personal care for client; carrying out essential medical and health monitoring activities (including airway maintenance for a client with very limited mobility and respiratory problems and Peg- feeding monitoring).

I was committed to meet the needs of the client and to take a high degree of responsibility for client’s safety, physical and emotional. Advocate and respecting their individuality and rights to privacy and choice **August 2016 – ICCM Independent Care Community Management: Team Leader Health Care Assistant**

Responsible for the management of a team of 9 Support Workers, providing round the clock care for a high-dependency client, with very severe physical disability, in their home location. This role requires strong interpersonal skills, to co-ordinate effectively with numerous health and social care agencies – this is important to ensure the complex needs of my client are properly met. I also have excellent organizational skills, a clear requirement to ensure that care team can provide an effective care service to the client 24 hours a day.

I am fully conversant with all the required standards and processes, both internal to the company and those imposed by external regulation (such as the HSC legislation guaranteeing the safety and rights of the client). I am passionately committed to ensuring my team delivers against these standards as a minimum. My role also involves providing evidence to my employer that the team is functioning according to all internal requirements and to properly maintain all the necessary systems and procedures to reflect this. I have an inclusive, positive and highly resilient style which assists me to get the best from my team and deliver a great service to my client. I manage regular communication sessions and provide training and guidance to my team members to ensure they understand what is required from them. I am meticulous in maintain records and capturing data to monitor the team’s effectiveness and ensure we provide the right service to the client. I am available and responsive to my team members and care deeply for their welfare.

J**uly 2012-August July 2013**

**Qualifications &** **Education**

July 31, 2020 Completed CNA Course with Next Steps Careers

March 2015 –Current- (QCF, Qualification Credit Framework) NVQ Level 3

Health & Social Care mandatory trainings, vulnerable adult safeguarding. ICCM, Independent Care Community (October 2013)

July 2012 - 2013 Access to HE Social Work and Relates professions – Waltham Forest College – level 3 Grade A, 3 credits

September 2010 to July 2011 - Waltham Forest College, Pre- Access Course to H.E Social Work level 2, passed: subject Numeracy, Literacy, ITC and Humanity

2002- 2004: University of Descobrimento De Santa Cruz Cabralia -Brazil, Law Entry University Exam

(Pass) IT Course. Microsoft -Windows Word, Excel 2007

**Languages**: English - Fluent conversational, reading and writing ability.

Portuguese – first language advanced reading and writing ability, and Spanish conversational, reading and ability. **References Available on request**