Stephanie Mcafee

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I have a great attitude and work ethic. Looking for the right employer who would value my skills and award winning customer service.

Authorized to work in the US for any employer

Work Experience

Mobile Crisis Specialist

Transitions of Western - Illinois March 2020 to Present

Perform emergency psychological evaluations on children and adolescents for suicidal and homicidal intent and plans. I screen clients with law enforcement, emergency health care providers, and the clients family to determine whether a client requires immediate hospitalization or is safe to return home. I additionally perform 30-day crisis follow ups, as well as ongoing case management.

Full Time Float LPN

Blessing Physician Services - Quincy, IL February 2017 to February 2020

Full time float nurse within multi-specialty clinic at multiple locations. I performed direct patient care with patients in Family practice, Dermatology,

Neurology, Pediatrics, Urology, Plastic Surgery, GastroEnterology, Nephrology,

OB/GYN and Employee Health clinics. Rooming patients, obtaining Vital signs, assisting providers with procedures, removing staples\stitches, obtaining the specimens for CLIA testing, performing CLIA testing in office, preparing specimens for laboratory including centrifuge, cleaning and sterilizing procedural instruments and autoclave, patient education including pre-and post operative procedures and care, wound care and dressing changes, manage providers patient calls requests and orders, reconcile medications/leery lists.

Support additional staff.

Internal Auditor- HEDIS Project (Contract Position)

Centene Corp-United Healthcare - Tacoma, WA February 2016 to May 2016

HEDIS data is collected through abstraction and over-reading, medical charts and insurance claims for hospitalizations, medical office visits and procedures.

Survey measures must be conducted by an NCQA-APPROVED external survey organization. Clinical measures, or metrics, are used in the administrative or hybrid data collection methodology, as specified by NCQA yearly. Administrative data are electronic records of services, including insurance claims and registrations systems from hospitals, clinics, medical offices, pharmacies, labs and other vendors. All of this information is reviewed and compared against those specified metrics for that given year. The purpose of this statistical analysis project is to assist providers and organization, including healthcare

provider organizations and insurance organizations, to ensure the greatest amount of appropriate patient care is given.

Community Health Worker (Contract Position)

Optum Technologies/United Healthcare - Tacoma, WA January 2015 to April 2015

This position was a contract 90-day position assisting those members of United

Healthcare who exhibit a greater need of patient information, patient advocacy, and assistance throughout the process of maintaining the highest standard of healthcare. These members are typically those with Medicaid and Medicare who have had difficulty managing and overseeing continuity of care with providers, pharmacies, DME organizations, specialists, and referrals. I oversaw a caseload of up to 30 clients in efforts to reassure and assist them in navigating their healthcare needs to ensure the greatest compliance and success for better health.

This position ended, as it was determined that the organization had over-hired for the needs they anticipated within Pierce County, Washington.

LPN

MultiCare Health System - Tacoma, WA April 2010 to June 2014

Responsibilities

I worked as a full time float nurse within each family practice, specialty, ambulatory care, and surgical clinics with Pierce county. All back office duties including rooming patients, obtaining vital signs, performing point-of-care testing, drawing specimens for laboratory testing, triaging patient calls, managing and reconcilliation of medications, Assisting providers with examinations, procedures. Removing staples and sutures. Patient education including immunization and pre-op and post- operative instructions. Screen providers calls, answer patient questions. Extensive and precise electronic medical documentation using EPIC, and providing community resources for patients.

Accomplishments

I was heavily depended upon to ensure that the provider I was working with had everything thing available to them. Then having the patient, testing and labs prepared, prior to examination, in order to expedite efficiency for the patients visit. And to keep the provider on track, schedule-wise.

Skills

- NCQA standards
- Typing
- · Basic life support
- Epic
- First aid
- HEDIS
- Vital signs
- · Microsoft Word
- Teaching
- EMR systems
- Microsoft Excel

Certifications and Licenses

First Aid Certification

LPN

IV Certification