

Laurie O'Neil

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Professional Summary

Over 9 years experience as a LPN in a busy atmosphere. As a LPN I learned valuable organizable skills as well as effective communication skills. A persistent goal setter, project finisher, and skilled collaborator. I am an expert at multi-tasking, which is important when working with in a professional setting. Strong ability to work under pressure and be accurate and efficient. Warm, outgoing personality and ability to interact effectively and in a supportive manner with person of all ages and backgrounds.

Summary of Qualifications

- Manage Patient flow
- Obtain adequate patient medical information
- Receive patient phone calls
- Extensive telephone/electronic inquires regarding patient benefits, patient eligibility and claims processing.
- Follow protocol on data regarding calls
- Manage all calls with a sense of urgency
- Follow up regarding test results
- Schedule follow up visits
- Working with psych patients
- Call in provider authorized prescriptions
- Provide patient care support
- Team leader
- Participate in care planning for residents
- Administer catheterizations, tube feeding, suctioning, colostomies and drainage bags
- Assist physician and nurses with procedures
- Medication pass
- Wound care
- Trach care
- Vent hook up
- Work with TBI and Psych residents
- Observed patients' conditions, measured and recorded food and liquid intake and out, vital signs and weight, and reported changed to professional staff
- Admission processing/discharge processing
- Repositioned bedridden patients, alone and with assistance
- Provided extensive patient care/respond to call lights
- Collect urine specimens
- Discontinue IV's and monitor
- Collect finger stick blood glucose
- Collect blood samples
- Extensive paperwork for new residents and residents being discharged

- Place computerized orders for physician and nurses
- Assisted with ambulating patients
- Assisted others by putting on surgical clothing, masks and gloves
- Washed and sterilized equipment
- Monitoring and follow proper procedure for wound care
- Cleaned and restocked bathing room, placing equipment and supplies in proper area

Other Attributes

- Medical Terminology

Work Experience

LPN

Home Health Care

2012 to Present

Manage patients medication

- Collaborate with family to impact overall well-being of the patient
- Determine best teaching approach to patient, which includes one-on-one instruction, and creative activities such as art, dance and music.
- Improve social skills through games, reading and involving patients in community activities.
- Construct daily and long term schedules of activities
- Data entry duties

LPN Home Healthcare

2012 to Present

LPN

Neurological Associates

2010 to 2012

- Work directly with 5 physicians
- Provide patient care support
- Being part of all patients visits with the physicians.
- Extensive phone support
- Call in provider's authorized prescriptions
- Attended seminars with physicians
- Data entry duties

LPN - Group Leader

Neurological Associates

2010 to 2012

Part time

- TBI & Psych residents
- Proficient with micro soft office applications
- Answered phones, conclude the nature of the call and assist callers to the proper department.
- Data entry duties
- Admission processing & discharge processing

LPN

LPN Neurological Associates
2010 to 2012

LPN Red Wing Health Care Center

LPN Neurological Associates
2010 to 2012

ED 2007-2008

Group Leader/Assembler Ford Motor Company

Ford Motor
1998 to 2007

Child Care Laurie's Daycare
1993 to 1998

Management Clerk Minnesota Mutual

1986 to 1993

Education

LPN Program Dakota County Technical College

Skills

- Computer Knowledge
- Honest and Ethical
- Sensitive, cooperative, understanding, and helpful with other on job
- Detailed and thorough while completing work tasks.
- Provide personal assistance, emotional support to coworkers and patients
- Maintain composure, keeping emotions in check, even in very difficult situations
- Open to change (positive or negative)
- Work well and very personally connected with others on the job.
- Reliable
- responsible
- dependable
- Nursing
- Medication administration
- Acute care
- Medical office experience

Certifications and Licenses

LPN

Assessments

Patient-focused care — Highly Proficient

November 2021

Responding to patient concerns with sensitivity

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.