

# Zykeria Hodges

## **Associate in Nursing.**

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Middle Georgia State University, Dublin, GA

Course Relative to your Major

E.D. Emergency Room -

Associate In Nursing.

Graduation Date Dec 9th, 2021

Reliable, ethical recent nursing graduate with over 500 hours of clinicals. Dedicated and motivated learner with excellent critical thinking and problem-solving skills. Care and patience to build positive relationships with patients, family members, physicians and other medical professionals. Excellent communicator with a strong work ethic. Ability to stand for long periods of time.

Give medications

Friendly

Ethical Patient

Centered Beside Manners

Follow Protocols Cardiac Monitoring

Physical Assessment

Ostomy Care NG Tube

I & O Monitoring

I.V. Insertions Trach Care

Wound Care/Change

Vital Signs

Indwelling Care

- Use the nursing process to prioritize the delivery of patient care to achieve optimal outcomes
- Provide culturally sensitive care to patients, families and groups from diverse backgrounds
- Use clinical reasoning and judgement making when evaluating nurse care to improve patient outcomes
- Advocate for patients and families regarding nursing care issues and health care decisions •
- Coordinate patient care with members of the interprofessional health care team
- Identify appropriate interventions based on communicated patient related information with appropriate members of the interprofessional healthcare team in a timely manner
- Evaluate quality improvement strategies that respond to patient care and institutional concerns
- Implement actions that minimized risks and promoted a safe environment for patients, myself and others
- Implement National Patient Safety Goals
- Use patient care technologies effectively when assessing, monitoring and communicating patient information to members of the healthcare team
- Use organizational, time management and priority setting skills in the provision and management of

Willing to relocate: Anywhere

## Work Experience

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Academy Warehouse

June 2018 to Present

Assist shipping and receiving unloading trucks and checking in merchandise

Prepares orders by processing requests and supply orders; pulling materials; packing boxes; placing orders in delivery area

Maintains inventory controls by collecting stock location orders, printing request, recording amounts of materials or items received or distributed through a computer. Maintains safe and clean work environment by keeping shelves, pallet area, and work stations neat. Organize warehouse and work area for orderliness at all times

### **Work from Home Customer Service Representative**

Aspire

January 2016 to June 2019

It was my job to keep customers satisfied and happy while completing their needs over the phone. Customers called based on different things. Sometimes these things varied from technical support, and just everyday issues. The companies I worked for tried their best to give me the knowledge needed to help any customer with any issues. I was on call 24/7 but, I was given certain hours to work. This customer service job will always test your character but, It is important you keep a positive attitude despite rude customers.

### **Cashier**

Jet's Convenient Store

June 2017 to June 2018

Welcoming customers, answering their questions, helping them locate items, and providing advice or recommendations.

Operating scanners, scales, cash registers, and other electronics.

Balancing the cash register and generating reports for credit and debit sales.

Accepting payments, ensuring all prices and quantities are accurate and providing a receipt to every customer.

Processing refunds and exchanges, resolving complaints.

Following all store procedures regarding coupons, gift cards, or the purchase of specific items, such as alcohol or cigarettes.

Maintaining a clean workspace.

I have the ability to handle transactions accurately and responsibly.

High level of energy with strong customer service skills.

Basic math and computer skills.

paced environment to provide excellent service.

Attention to detail.

Helpful, courteous approach to resolving complaints.

### **Cashier/Cook**

McDonald's

May 2014 to June 2017

I worked for a well-known fast-food chain greeting customers, taking orders, collecting payments,

recommending products, promoting special deals, matching cash with records, arranging food items on trays, adding napkins and condiments, and cleaning the premises during down

## Education

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### **Associate in Science (AS) in Nursing**

Middle Georgia College

January 2020 to Present

### **Diploma**

East Laurens High School

2016

## Certifications and Licenses

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### **Food Handler**