**lacey** bhela BSn, rn

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# Patient-focused Executive Director and Registered Nurse who is dedicated to creating a positive work environment for employees while ensuring the delivery of quality patient-centered care. serve as a nurse leader culminating in accountability for administration and operations of the largest kindred at home office in Tennessee.

# Education

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| August 2020-present master of science, nursing/FAMILY nurse practitioner, *Chamberlain University* |
| august 2020 bachelor of science, nursing, *Chamberlain University*may 2017 associate of Science, nursing, *Virginia's Appalachian tri-college of nursing*May 2014 Licensed Practical nurse certificate, *mountain empire community college* |

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| * Clinical management * Case management * Direct patient care * OASIS | * Leadership * Healthcare informatics * Detail-oriented * Home Care Home Base | * Quality Assurance * Utilization Management * Epic * Telehealth |  |

# SKILLS

# Work eXPERIENCE

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| November 2020-presentExecutive Director, KINDRED AT HOME  * Lead, inspire, & motivate a multidisciplinary team of 30-40 field clinicians to deliver exceptional client service & quality clinical care while ensuring adherence to policies & procedures. * Educate and coach field staff on efficient episodic management, PDGM, HCHB, high-quality clinical services, documentation, case management, and Medicare regulations. * Create yearly budget, focus on company growth, and stay at a 4.5-5 star rating for quality.  April 2020- November 2020CLINICAL MANAGER, KINDRED AT HOME  * Lead, inspire, & motivate a multidisciplinary team of 30-40 field clinicians to deliver exceptional client service & quality clinical care while ensuring adherence to policies & procedures. * Educate and coach field staff on efficient episodic management, PDGM, HCHB, high-quality clinical services, documentation, case management, and Medicare regulations. |
| December 2019-march 2020educator/preceptor, Kindred at home  * Oriented & trained new employee’s for Kindred at Home. Conducted weekly wound care case conferences. Organized in-service training with the nursing staff. Managed wound care outcomes.  April 2018-December 2019Registered nurse, Kindred at home  * Developed, implemented, and evaluated outcome-oriented patient care plans. Completed all documentation including OASIS paperwork in a timely manner. * Used interdisciplinary collaboration to provide patient-centered care. Exercised precise attention along with critical thinking and assessment skills to detect changes in overall health.  2017-April 2018Registered nurse, Suncrest home health  * Conducted patient admissions, managed a caseload of 12 to 20 patients who met Medicare qualifications for eligibility for home health, performed interdisciplinary collaboration, trained peers in varying clinical and professional development.  2016-2017Licensed practical nurse, Suncrest home health  * Performed skilled nursing education in disease process, provided skilled wound care, attended to patient/family needs, performed timely documentation, phlebotomy, medication education.  2014-April 2016scrub nurse/licensed practical nurse, Wellmont/lonesome pine hospital  * Worked as a scrub nurse with a focus in Orthopedic, ENT, OB/GYN, and General surgeries. * Prepared operating room for surgery, including setup of surgical instruments and turnover of rooms post-operation. * Conducted “time-out” per Joint Commission regulations verifying patient identifiers, procedure, and the surgical site. |
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# Professional Affiliations

### member of the American Academy of nurse practitioners

### member of the Southwest Virginia med corp