**lacey** bhela BSn, rn

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# Patient-focused Executive Director and Registered Nurse who is dedicated to creating a positive work environment for employees while ensuring the delivery of quality patient-centered care. serve as a nurse leader culminating in accountability for administration and operations of the largest kindred at home office in Tennessee.

# Education

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| August 2020-present master of science, nursing/FAMILY nurse practitioner, *Chamberlain University* |
| august 2020 bachelor of science, nursing, *Chamberlain University*may 2017 associate of Science, nursing, *Virginia's Appalachian tri-college of nursing*May 2014 Licensed Practical nurse certificate, *mountain empire community college* |

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| * Clinical management
* Case management
* Direct patient care
* OASIS
 | * Leadership
* Healthcare informatics
* Detail-oriented
* Home Care Home Base
 | * Quality Assurance
* Utilization Management
* Epic
* Telehealth
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# SKILLS

# Work eXPERIENCE

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| November 2020-present Executive Director, KINDRED AT HOME* Lead, inspire, & motivate a multidisciplinary team of 30-40 field clinicians to deliver exceptional client service & quality clinical care while ensuring adherence to policies & procedures.
* Educate and coach field staff on efficient episodic management, PDGM, HCHB, high-quality clinical services, documentation, case management, and Medicare regulations.
* Create yearly budget, focus on company growth, and stay at a 4.5-5 star rating for quality.

April 2020- November 2020CLINICAL MANAGER, KINDRED AT HOME* Lead, inspire, & motivate a multidisciplinary team of 30-40 field clinicians to deliver exceptional client service & quality clinical care while ensuring adherence to policies & procedures.
* Educate and coach field staff on efficient episodic management, PDGM, HCHB, high-quality clinical services, documentation, case management, and Medicare regulations.
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| December 2019-march 2020 educator/preceptor, Kindred at home * Oriented & trained new employee’s for Kindred at Home. Conducted weekly wound care case conferences. Organized in-service training with the nursing staff. Managed wound care outcomes.

April 2018-December 2019 Registered nurse, Kindred at home* Developed, implemented, and evaluated outcome-oriented patient care plans. Completed all documentation including OASIS paperwork in a timely manner.
* Used interdisciplinary collaboration to provide patient-centered care. Exercised precise attention along with critical thinking and assessment skills to detect changes in overall health.

2017-April 2018 Registered nurse, Suncrest home health* Conducted patient admissions, managed a caseload of 12 to 20 patients who met Medicare qualifications for eligibility for home health, performed interdisciplinary collaboration, trained peers in varying clinical and professional development.

2016-2017 Licensed practical nurse, Suncrest home health* Performed skilled nursing education in disease process, provided skilled wound care, attended to patient/family needs, performed timely documentation, phlebotomy, medication education.

2014-April 2016 scrub nurse/licensed practical nurse, Wellmont/lonesome pine hospital* Worked as a scrub nurse with a focus in Orthopedic, ENT, OB/GYN, and General surgeries.
* Prepared operating room for surgery, including setup of surgical instruments and turnover of rooms post-operation.
* Conducted “time-out” per Joint Commission regulations verifying patient identifiers, procedure, and the surgical site.
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# Professional Affiliations

###  member of the American Academy of nurse practitioners

###  member of the Southwest Virginia med corp