

Ariel Pierce

LPN - Compassus Hospice

Kiowa, OK 74553

arielpierce9_kwa@indeedemail.com

+1 918 402 4168

Authorized to work in the US for any employer

Work Experience

Admissions Coordinator

Compassus Hospice - Muskogee, OK

November 2018 to Present

Job Duties:

- Muskogee Compassus has three Hospice Care Coordinators, also we have offices in Vanita and Owasso/Tulsa with additional HCC's. Once an HCC has a referral then I begin my role:
- I request history and physical anywhere I can. I obtain as much information on this patient possible.
- As I am doing that I also create the patient into the system with adequate information concerning location, demographics, social, phone number, and care giver information.
- I run benefits to check insurance verification. I ensure the patient is not on services with another hospice and home health. If so then I take to corrective action. If they have been on hospice services before, then I check what benefit period they are in. If 3rd HBP or greater then I contact a medical director for an additional corrective action. Plan a Face to Face between physician and patient.
- My next step of action and job duty is contacting a physician to obtain an order to "Eval and Admit to Hospice" If my medical director is not familiar with this patient then I send a full H+P with a rapid referral order. If the patient and/or POA is requesting their PCP to follow then I follow that course sending a rapid referral and so on.
- Once that is arranged and uploaded I contact my admissions nurse, or delegating to another RN if needed to plan when and where the admission is taking place. This would include, but not limited to, hospital discharge coordination's, nursing homes, residences, family coordination's if requested, contacting the POA first and foremost. We also coordinate with Hospice Houses if needed and requested.
- I enter all information obtained into the system so the admissions nurse can enter an admission for the new patient. I also make sure audit myself as I go along so I know I am completed all tasks to ensure compliance with corporate.
- I order equipment if needed. Also comfort medications can be obtained through a process if it is an emergent situation where it cannot wait until the nurse can arrive.
- I fax a full face sheet to our pharmacy so they have all information needed.
- The HCC's usually obtain consents, when I have them, I audit and check all dates, signatures. Once completed I upload into the system.
- I have successfully managed multiple referrals at one time. Admitting more than six patients in one day. This involved many HCC's and nurses.
- After all is said and done and all details are in place, I report off to the DCS's.

Description:

While working as an agency nurse I was offered a contract with Compassus Hospice. Since I have worked Hospice prior to agency, this was considered a specialty. I took the contract the first of June 2018. Since

then I worked in the office assisting and in the field seeing patients despite only having a video for my orientation. I covered PRN visits, scheduled visits, death and follow up visits. I reported to RNCM appropriately. Excellent education is and was provided to all patients and family members. I picked up very quickly on the business aspect of it. I was basically providing a fill-in catch-all roll.

Prior to my arrival at Compassus, there was no Admissions Coordinator in the Muskogee office, nor has there ever been as far as I understand. My skills, adaptability, and organization caused me to stand out. The Executive Director at the time requested that I join the Compassus Team permanently, but in an office setting. I was very interested since I have a family and craved to have a steady working schedule with weekends off.

A complete shift in office roles and all new field staff

Compassus Hospice

November 2018 to Present

New Director of Clinical Services, Executive Director, Office Manager, and Team Coordinators took place. Despite all of the drastic changes, I was still offered the position. My official start date for Compassus is November 1st 2018 to now.

As much as I love Hospice work and the schedule I have, the drive to Muskogee, OK from Tulsa, OK every day is very time consuming a difficult to manage. The time to drive back and forth and the cost is not an efficient option for me. I would love to find a forever job near my residence so not only can I provide time to my patients and coworkers, but also my family.

I look forward to meeting with you and discussing the possibilities that lies ahead.

Agency Nurse

First Call Staffing Agency - Tulsa, OK

May 2018 to November 2018

- Patient care provided in a variety of clinical settings.
- Easily adaptable and flexible with patient care and environment.
- Quick learning skill set for each individual charting tools and computer systems.
- Time management skills for the differing facilities.
- Personable to connect with staff members, residents and/or patients even on a day to day basis.
- Reliable and timely for jobs given to me.
- Readily able to work when First Call Agency contacted me for a last minute fill in position on a day I offered to work.
- Consistent with my contact to the agency for communication, turning in time sheets, and updating availability.

Licensed Practical Nurse, On Call, Weekend Backup

Transitions Life Care - Tulsa, OK

September 2017 to May 2018

- Providing education to family members and patients during an emotional sensitive time.
- Providing knowledge of disease process and education of hospice care.
- Care plans management and providing care.
- Wound care.
- Managing medications.
- Obtaining orders contacting pharmacy.
- Postmortem care.
- Family and patient communication.
- Working with medical examiners to release jurisdiction then communicating with chosen funeral home.

- Working with family members to aide in grieving process and coping.
- Strong clinical mindset in recognizing end of life signs and symptoms.
- Assessments completed with accuracy and charted accordingly.
- Communication with all case managers and management to keep all informed of patient findings.
- Quick response time to visits needed.
- Providing adequate symptom management with doctors' orders in a safe and timely manner.
- Time management and prioritizing tasks adequately.
- Timely report given as directed with thorough and correct information.
- Flexible with schedule and always readily available for last minute changes

Licensed Practical Nurse

Hillcrest Medical Center - Tulsa, OK

March 2017 to September 2017

- Strong communication skills coordinating patient care with multiple health care providers. Including physicians, telemetry techs, lab, PACU, dietary, aides/cross trained assistants, etc.
- Upheld orders and thoroughly follow through for particular patient care.
- Lab draws, obtaining IV access and administrating medications, port access, PICC lines.
- Patient communication and teaching.
- Managing the care for up to eight patients at a time. This includes; medication administration, physician orders, charting, general patient care with ADL's and hygiene, ambulating, monitoring, completing thorough assessments, communicating needs with appropriate chain of command, monitoring telemetry readings, admissions and discharges, and so on.
- Complying with the Board of Nursing and Hillcrest Medical Center policies and/or laws.
- Staying on task in a timely manner.
- Quickly responding to emergent situations with my patients and fellow coworkers patients.
- Administering CPR, chest compressions, logging times of medical care and medications provided during a rapid response, keeping strong communication with team members involved.
- Building close and professional relationships with all of my coworkers. Offering help when it was needed. Providing support when needed.
- Obtaining more knowledge during my employment. Staying prudent and researching health care topics more in depth to fully understand the patients' health and needs.
- Following through with care plans designed for each individual patient.
- Preparing patients for surgeries; emergent or prepared alike. This includes: education to the patient in regards of diet changes and why, bowel prep if necessary, cleanliness, having the patient ready to leave for surgery for when transport arrives, informing telemetry techs of patient going off of the unit, communicating thoroughly to nurses in other units prior to patient leaving the floor, being available to take report and asking the correct questions to insure patient safety. Once the patient returns from surgery, I would follow care plans diligently with the patients comfort and safety in mind at all times.

CTA, nurse aide

Hillcrest Medical Center - Tulsa, OK

May 2014 to March 2017

- I handle an assigned team of patients. I obtain vital signs and finger stick blood sugars in the correct timely manner.
- I manage all of my assigned patients bath and linens. Any requests as far as food and water, I receive for the patient.
- I manage any drains the patient my come with or require during their stay at Hillcrest.

- Entering orders is easy for me to do via computer and charting system. I maintain up to date information for all of my patients with charting.
- Reporting to my nurses and assisting them when needed is done diligently and in a timely manner.

Post Acute - Tulsa, OK

September 2016 to November 2016

- Monitored assigned patients, updating information on vital signs and progress of treatment.
- Documented data related to patients' care including assessment results, interventions, medications, patient responses, or treatment changes.
- Assessed condition of patients.

Montereau - Tulsa, OK

September 2016 to November 2016

- Collaborated with other healthcare professionals to plan, manage, and assess patient treatments in the dementia care unit. Also termed as "The Abbey".
- Performed neurological assessments if residents obtained a fall during my six week clinical rotation.
- Obtained vital signs and finger stick blood sugar readings, and provided medical measures as needed if ordered.
- Participated in group activities with the residents. This includes: art, puzzles, coffee and the news, and physical activity.

Education

Practical Nursing

Platt College - Tulsa, OK

December 2016

Skills

- Nursing
- Acute care
- Medication administration
- EMR systems
- Vital Signs
- Hospital Experience
- Caregiving
- Hospice Care

Certifications and Licenses

LPN

CPR Certification