

# STEPHANIE MICHELLE TURNER

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## PROFESSIONAL SUMMARY

Ambitious Board Certified Registered Nurse with 7 years experience, specializing in Corrections, Medical-Surgical and Behavioral Health. Expert in all aspects of patient care with success in working with multidisciplinary teams to create care plans focused on helping patients recover from medical issues and manage complex mental disorders. Proven ability to remain calm under pressure and skillfully handle difficult patients and high-stress situations. Consistently developing strong relationships with patients through excellent customer service. Team-oriented and reliable with expert healthcare knowledge, clear verbal and written communication skills and sound clinical judgment. Knowledgeable about EMR charting, medication administration and interdisciplinary collaboration focused on optimizing patient care and support. Driven, hardworking, adaptable and resilient with strong attention to detail, clinical expertise and emergency response experience.

## SKILLS

- Healthcare Administration
- Focused patient assessments
- Prison clinical experience
- Medication Administration
- EMR / EHR
- Strong clinical judgment
- Acute care expertise
- Patient Advocate
- Infection Control and Aseptic Procedures
- Proficient in Nextgen, Epic, Cerberus, and EZMar
- Friendly demeanor
- Expert telephone skills
- Patient Assessments
- Current South Carolina licensure with State Board

## WORK HISTORY

### **Amick Farms LLC - Laborer**

*Batesburg, SC • 07/2020 - Current*

- Worked alongside team to accomplish work goals according to schedule.
- Collaborated with team members to carry out efficient work with optimal safety and achieve timetables.
- Contributed to team results in fast-paced Evisceration environments.
- Supported needs of job laborer with skill and efficiency.
- Observed site safety rules to maximize protections for team members and equipment.

### **South Carolina Department Of Corrections - Registered Nurse**

*Turbeville, SC • 02/2017 - 05/2020*

- Responsible for being the night shift charge nurse.
- Able to remain calm and collected while reacting to

- of Nurse Examiners
- Nurse Leadership
- Correctional facility procedures
- Microsoft Office
- Healthcare Ethics
- Critical care nursing
- Conflict Resolution
- Outstanding time management skills
- Multi-disciplinary Collaboration
- Advanced computer skills
- Emergency response skills
- Excellent analytical and problem-solving skills
- Exceptional oral communication skills
- Excellent diagnostic skills
- Strong written and verbal communication skills
- Expert medical knowledge
- Customer Service and Communication Skills
- Call center customer service
- Adherence to high customer service standards
- Medical terminology knowledge
- Conflict resolution skills
- Emergency Management
- Crisis situations
- Trained in emergency response
- Crisis and emergency communications
- Calm in crisis situations
- Cardiopulmonary resuscitation
- Expertise in Crisis Intervention Techniques
- Suicide prevention

- emergency situations
- Delivered outstanding care to patients with various diagnoses and managed care from treatment initiation through to completion.
- Collaborated with physicians to quickly assess patients and deliver appropriate treatment while managing rapidly changing conditions.
- Updated patient charts using Nextgen, Epic, Cerberus, and EZMar with data such as medications to keep records current and support accurate treatments.
- Advocated for patients by communicating care preferences to practitioners, verifying interventions met treatment goals
- Quickly responded to situations impacting safety and security to unit, actualizing crisis prevention interventions to control and de-escalate situations.
- Managed quality care for patients with varied conditions, including heart failure, end-stage renal disease and coronary artery disease.
- Accurately documented all elements of nursing assessment, including treatment, medications and IVs administered, discharge instructions and follow-up care.
- Led successful 8 person team comprised of RNs, LPNs and ancillary staff.
- Cared for patients in 8 bed unit, supporting fellow nurses in delivering outstanding treatment to patients.

**Medfirst Staffing - Agency Registered Nurse**  
*Greenville, SC • 05/2015 - 01/2017*

- Performed ongoing assessments to evaluate mental health needs, working with multidisciplinary team to develop, initiate, manage and modify individualized plans of care.
- Implemented interventions, including medication and IV administration, catheter insertion and airway management.
- Managed care from admission to discharge, including patient assessments, care planning, health educations and discharging support to provide comprehensive care
- Used first-hand knowledge and clinical expertise to advocate for patients under care and enacted prescribed treatment
- Provided skilled, timely and level-headed emergency

- Crisis Response Expertise
- Expert in HIPPA compliance

## EDUCATION

**Florence Darlington  
Technical College**  
Florence SC • 05/2013  
*Associate in Applied  
Science:* Nursing

**Florence Darlington  
Technical College**  
Florence SC • 05/2012  
*Associate in Science:*  
Behavioral Sciences

## CERTIFICATIONS

- Healthcare BLS
- First Aid/CPR Certified
- ServSafe
- Apple Certified Associate (ACA)

response to critically-ill patients.

- Followed all personal and health data procedures to effectively comply with HIPAA laws and prevent information breaches.
- Quickly responded to situations impacting safety and security to unit, actualizing crisis prevention interventions to control and de-escalate situations.
- Accurately documented all elements of nursing assessment, including treatment, medications and IVs administered, discharge instructions and follow-up care.
- Collaborated with physicians to quickly assess patients and deliver appropriate treatment while managing rapidly changing conditions.
- Updated patient charts using Nextgen, Epic, Cerner, and EZMar with data such as medications to keep records current and support accurate treatments.
- Led successful 8 person team comprised of RNs, LPNs and ancillary staff.
- Facilitated therapeutic communication, conflict resolution and crisis intervention
- Oversaw delivery of care for all patients on 42 bed medical-surgical unit, providing direct care to up to 20 patients, delegating nursing assignments and supervising team comprised of nurses, LPNs, technicians
- Provided exceptional care to 20 high-acute patients needing complex care such as ventilator management, extensive wound care and rehabilitation.

**Lee Correctional Institution - Registered Nurse**  
*Bishopville, SC • 12/2013 - 03/2015*

- Facilitated therapeutic communication, conflict resolution and crisis intervention by redirecting negative behaviors and helping patients regain or improve coping abilities
- Collaborated with physicians to quickly assess patients and deliver appropriate treatment while managing rapidly changing conditions.
- Collaborated with interdisciplinary healthcare personnel to meet patients' personal, physical, psychological and cognitive needs.
- Performed ongoing assessments to evaluate mental health needs, working with multidisciplinary team to develop, initiate, manage and modify individualized

plans of care.

- Advocated for patients by communicating care preferences to practitioners, verifying interventions.
- Quickly responded to situations impacting safety and security to unit, actualizing crisis prevention interventions to control and de-escalate situations.
- Managed quality care for patients with varied conditions, including heart failure, end-stage renal disease and coronary artery disease.
- Accurately documented all elements of nursing assessment, including treatment, medications and IVs administered, discharge instructions and follow-up care.
- Implemented interventions, including medication and IV administration, catheter insertion and airway management.
- Led successful 3 person team comprised of RNs, LPNs and ancillary staff.

#### **Zapata's Mexican Restaurant - Waitress**

*Florence , SC • 05/2012 - 12/2012*

- Maintained order efficiency and accuracy through clear communication with kitchen staff, earning numerous recommendations from satisfied customers.
- Resolved guest and employee complaints to maintain complete customer satisfaction and workforce effectiveness.
- Monitored guests for intoxication and immediately reported concerns to management, contributing to safe and welcoming environments for all patrons.
- Upsold specialty items, appetizers, wine selections and desserts to increase overall sales
- Carried out complete opening, closing and shift change duties to keep restaurant working efficiently and teams ready to meet customer needs.
- Collected credit card, cash and gift certificate payments and dispensed change for cash transactions.
- Checked identification to enforce age regulations for alcoholic beverages.
- Greeted new customers, discussed specials, took drink orders and built immediate positive connections with guests.

#### **Bi-Lo LLC - Cashier**

*Florence , SC • 08/2011 - 05/2012*

- Helped customers complete purchases, locate items and join reward programs to promote loyalty, satisfaction and sales numbers.
- Checked identification for proof-of-age and refusing alcohol and tobacco sales to underage customers.
- Reviewed and resolved differences between accounting information and cash drawer.
- Processed POS transactions, including checks, cash and credit purchases or refunds.
- Worked with Customer Service to complete daily counts and maintain funds security to minimize theft and mismanagement risks.
- Worked closely with Managers to solve problems and handle customer concerns.
- Promoted customer loyalty and consistent sales by delivering friendly service and knowledgeable assistance.
- Trained as Customer Service Associate and provided back-up coverage to provide customers with optimal support.
- Answered questions about store policies and concerns to support positive customer experiences.

### **Sonic Drive-In - Skating Carhop**

*Florence , SC • 02/2006 - 11/2006*

- Enhanced guest entertainment by balancing and delivering food and beverage orders while roller skates.
- Maintained customer service standards with customers daily.
- Provided accurate change and order receipts promptly when processing and completing customers' cash transactions.
- Balanced orders on trays and delivering them to cars.
- Performed all activities visible by customers while roller-skating, comprising serving, food preparation, tray removal and assembly of beverage orders.
- Maintained professionalism while dealing with high order volumes and quality assurance.
- Required to wear roller skates for the entire duration of shift