

Samira Daouda

Customer Service Specialist

Bloomington, IN 47401

sdaouda@indiana.edu

+1 317 658 0301

Willing to relocate: Anywhere

Work Experience

RN

Psychiatric Hospital - Indianapolis, IN

Present

Education

Bachelor Nursing Science in Nursing Science

Indiana University - Bloomington, IN

May 2019 to October 2020

Skills

- Bilingual (9 years)
- Customer Service
- Customer Care
- Behavioral Health (6 years)
- Special Needs
- Data Collection
- Laboratory Experience
- Research
- Hospital Experience

Certifications and Licenses

RN

BLS Certification

ACLS Certification

Additional Information

Samira Daouda

3315 E Longview Ave. 10 Bloomington IN 47401 – 3176580301 – sdaouda@indiana.edu

Education

Indiana University

Bachelor of Science

Major: Psychology

Science Related Experience/ Coursework

- Chemistry 111 intro to Chemistry - Used critical thinking skills to Practiced and recorded the results of chemical experiments.
- Chemistry 234- Intro to Chemistry 2-
- Organic Chemistry
- Biology 101, and Biology 101 Lab- Collected data, and manipulated microscopes to research collected samples. Used data to draft research reports, and presentations.
- Neuroscience and Lab in Neuroscience- Participated in labs hat included cell histology, Electrophysiology, and Gel Electrophoresis
- Have experience with pipetting, and dissection
- • Biology 102 Lab- Applied data to excel spreadsheets, and organized them into graphs.
- Member of the French club, and member of African Students Association of IU, and ISU

Other Work Experience

Client Services Specialist

Forever21, Indianapolis IN 46026

6/12/15 – 8/25/15

- Consulted customers in finding merchandise that not only suited their body types, but style as well, by aiding them at dressing rooms and giving tips.

Put merchandise in appropriate place on store floor. .Sharp

Customer Service Specialist

Beauty Brands, Fishers IN, 46037

6/03/2016 - 8/11/2016

- Consulted customers find merchandise that flattered not only their skin tone, but also their style.

Applied makeup on customers by using personal knowledge and skills. Assisted customers in finding the right skin foundation match.

Healthcare Work Experience

Direct Support Provider

The Mentor Network, Bloomington IN 47401

- Provided caretaker services, a help services for individuals with mental and physical disabilities.

Distributed medication to clients with special needs, which helped me develop great communication skills.

Behavioral Health Technician

Centerstone

- Helped individual recently released from hospital psych ward, with med adjustments, and remission into daily life and society.

DSP

Anthony West Services

- Provided caretaker services, a help services for individuals with mental and physical disabilities.
- Distributed medication to clients with special needs, which helped me develop great communication skills.

Samira Daouda

3315 E Longview Ave. 10 Bloomington IN 47401- 3176580301 - sdaouda@indiana.edu