**Sharon Johnson Lovato**

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**Objectives**

My 23 years' experience as a registered nurse in clinical practice of inpatient and outpatient healthcare, I have acquired excellent clinical abilities and expert leadership and management abilities. I am skillful in problem solving, critical thinking, high levels of decision making while developing, managing, motivating teams, and creating partnerships for the delivery of safe patient care. My authentic leadership skills influence trust and loyalty from clinical staff and encourages the nurse professionals to function at the top levels of their license, overcome communication barriers, and actively participate in decision making that affect health practices and patient outcomes. Highlights of my nursing career are advocating and promoting evidence-based practices, statistically manage data, mentor, and foster ethical, excellent nursing practices within the organization.

**Education**

▪ Doctor of Nursing Practice-Executive Nurse Administration Track, University of South Alabama, Mobile, Alabama (July 2020). Awarded the University of South Alabama DNP Excellence in Practice Award 2020

▪ Master of Science in Nursing, Clinical Nurse Leader Program, University of South Alabama, Mobile, Alabama (May 2015).

▪ Clinical Nurse Leader Certification, Commission of Nurse Certification (June 15, 2015).

Commission of Nurse Certification (June 15, 2015)

▪ Bachelor’s Degree in Nursing; Graduated from University of Phoenix, Albuquerque, NM

Campus (April 2010).

▪ Associates Degree in Nursing; Graduated from North Hennepin Community College,

Minnesota (June 1998).

**Areas of Specialization:**

* 2020-Helene Fuld Health Trust National Institute for Evidence-based Practice in Nursing and Healthcare
* 2015-Clinical Nurse Leader Certification, Commission of Nurse Certification
* 2015-Yellow Belt and Green Belt
* 2020-Advanced Cardiac Life Support (ACLS) Certified
* 2020-Basic Life Support (BLS) Certified

**Technological Proficiency:**

* HR Smart Manager Self Service
* VA Intensive Care Unit PICIS Software End-User
* EPIC electronic health records
* Electronic Health Record-CPRS and template development
* Microsoft, Excel spreadsheets, and PowerPoint presentations.
* Proficient in advanced literature searches for evidenced based practice, research and appraising studies for best practice integration.
* Monitoring statistical datasets with adherence to the ethical standards of the Health Insurance Portability and Accountability Act (HIPPA).
* Proficient in the analysis and interpretation of statistics using the SPSS software.

**Work Experience**

**G. V. Sonny Montgomery VAMC**, 1500 E Woodrow Wilson Avenue, Jackson, MS 39216

03/2021 – 08/2021

Hours per week: 40

Series: 0610 Pay Plan: VN Grade: 3

**Registered Nurse Manager**

Duties, Accomplishments and Related Skills:

* + - * Provide leadership characterized by substantial and continuous responsibility and accountability for the coordination and evaluation of safe staffing requirements and integrated programs crossing services and disciplines that influence the organizational mission, vision, values, and strategic priorities.
      * Experience with process and performance improvement projects, and exceeding performance measures in the delivery of mentorship and promoting well-organized nursing care.
      * Functions in an advanced managerial role whose practice is of an executive nature, comprised of complex leadership, educational and administrative components, associated with health care delivery and nursing practice issues and activities that influence the delivery to health care services
      * Leadership in delivering and improving a new program in specialty clinics called the Referral Coordination Initiative (RCI) that includes coordinating collaborative strategies with the Referral Coordination Team.
      * Work with facility leadership to plan, design, evaluate, integrate, implement, and modify the effectiveness of the program components to improve the quality and timeliness of patient care and services. Integrating and educating staff on care modality options to include tele-health or e-consults.
      * Improve outpatient specialty clinic care coordination and patient flow management through collaboration with clinic staff ensuring patients are given timely appointments.
      * Provide clinical knowledge and act as a clinical resource to clinical and non-clinical multidisciplinary staff.
      * Collaborate with surgical services, nursing staff, executive leaders, and physicians to improve processes and strategically plan to accommodate the high demand for outpatient procedures.
      * Huddles: Specialty Care Health Care team of providers, clerks, and nurses.
      * Dialysis Huddles: Transition of chronic dialysis care to the community.
      * Referral Coordination Initiative: National directive to promote consult triage by a team of well-coordinated and efficient team of Provider, RN, and Clerks.
      * Facility COVID workgroup; COVID clinic, COVID vaccinations and tracking vaccines, administration, staff coordination

Supervisor: Jessica Drenning (601-362-4471)

Contact supervisor: Yes

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**Southeast Louisiana Veterans Health Care System**, 2400 Canal St., New Orleans, LA 70119

05/2017 – 3/2021

Hours per week: 40

Series: 0610 Pay Plan: VN Grade: 3

**Registered Nurse-Clinical Nurse Leader**

Duties, Accomplishments and Related Skills:

* Effective active role during the new healthcare activation and operations phase.
* Assumes responsibility for the cost effective and efficient use of human, environmental and material resources.
* Performs various duties as needed to successfully fulfill the VA Mission of providing healthcare safety, effectiveness, timeliness, efficiency, and quality; critical evaluation and mitigation of risk; and patterns of need and tailoring of interventions.
* As a team member, collaboration, and communication with team members of Infection Control
* Department, Patient Safety Officer, Quality Management Department and Shared Governance Nursing Councils is top priority. Serves as a liaison between staff and other nursing resources.
* Established and maintained effective relationships with all levels of medical center personnel and relate effectively with customers, families, and community providers and their staff, as well as program and service leaders at the local and network levels.
* Executes leadership that is substantial and continuous responsibility and accountability for specific population groups and integrated programs such as the restraint reduction program and diversity and inclusion committee.
* Serve as a restraint reduction program manager with members representing all patient care areas and program manager for the organization's Diversity & Inclusion Special Emphasis Programs.
* Serve as the Clinical Nurse Leader Representative; previously collecting VISN 16 CNL's demographics and contact information for the VA Office of Nursing Services.
* Serve as a resource within the intensive care, emergency care and specialty care services, patient care assessment and in the planning and evaluation of nursing interventions, providing staff education and training in organizational policy and processes throughout the facility.
* Use the nursing process to monitor, assess, implement, plan, and evaluate patient outcomes, organizational processes, and staff adherence to practice guidelines and policy.
* Integrate evidence-based practices, embed quality and safety as everyday practices, and foster inter-professional team settings. Identify staff strengths and weaknesses and evaluating the staff performance.
* Performs to assist with planning, development, and implementation of best practices that prevent CLABSI, CAUTI, VAE/VAP, SSI, and Pressure Ulcer Injury.
* Create and implement technology software, electronic flowsheet PICIS for ICU nurses to effectively document practice and meet documentation compliance. Experienced in the use of EPIC electronic health records.
* Facilitates problem resolution and collaborates with both internal and external providers and demonstrates nursing leadership, clinical expertise, and responsibility for patient outcomes.
* Supervises and leads teams in quality and process improvements, systems redesign, change agent, nurse educator, and patient advocate.

Supervisor: Monike Turner (504-507-2000)

Contact supervisor: Yes

**Southeast Louisiana Veterans Health Care System,** 2400 Canal St., New Orleans, LA 70119

05/2014 - 05/2017

Hours per week: 40

Series: 0610 Pay Plan: VN Grade: 2

**Clinical Nurse Leader**

Duties, Accomplishments and Related Skills:

* Point of care clinical leader focused on the delivery of quality, safe, efficient, patient -centered care working collaboratively with the healthcare team.
* Served within the Ambulatory Care Units; Assessed, monitored, and evaluated organizational processes, patient outcomes, and staff adherence to practice guidelines and policy.
* Data collection through direct observations of systems or processes, time studies, analyze datasets and chart audits to assess issues or decreases in the organization’s performance metrics.
* Facilitated process improvement committees using the Lean Method. Organized PowerPoint presentations and graphs to demonstrate Plan Do Study Act models, process, and quality improvement projects to leaders within the organization.
* Ensured the delivery of safe patient care using the nursing process.

Supervisor: Monike Turner (504-507-2000)

Contact supervisor: Yes

**Southeast Louisiana Veterans Health Care System,** 1131 Hammond South Morrison Avenue, Hammond, LA 70403

05/2011 - 05/2014

Hours per week: 40

**Registered Nurse**

Duties, Accomplishments and Related Skills:

• Served as an Ambulatory Primary Care PACT RN Care Manager. Nursing care consisted of care coordination of primary care patients, educating, post hospital discharge follow-up, telephone appointments, and face to face nursing clinics to monitor patients with chronic illnesses such as hypertension, diabetes, and congestive heart failure. Shared medical clinics organized for groups of patients with chronic illnesses focused on self-management, teaching, and monitoring.

• As a patient aligned care team (PACT) RN care manager for a provider panel size of 1000 or more patients. Nursing practice consisted of utilizing expert knowledge, delegating tasks and progressed competency skills to improve the overall outcomes related to disease prevention and meeting performance goals of PACT.

• Led teams and monitored for effectiveness of the healthcare provided using the VA analytics i.e.., clinic almanac for data analysis and follow up patient care. The collaborative approach was embraced by initiating team meetings and eliminating clinic backlog.

• Goals were to decrease walk-in clinic care by educating and implementing proactive patient and family interventions. Enacted leadership skills included application of the nursing process, serving as a role model, mentor, and resource in guiding staff on the standards of care for ambulatory, primary care, Joint Commission standards and ANA standards of nursing practice with a customer service principle making the veteran and their healthcare a priority.

Supervisor: Christopher Martin (985-902-5100)

Contact supervisor: Yes

**Raymond G. Murphy New Mexico Veterans Medical Center**, 1501 San Pedro SE, Albuquerque, NM 87108

07/2003 - 05/2011

Hours per week: 40

Series: 0610 Pay Plan: VN Grade: 2

**Registered Nurse**

Duties, Accomplishments and Related Skills:

* Served in the Surgical Intensive Care, Medical Intensive Care, and Coronary Care Units at the VAMC in New Mexico. Duties consisted of providing healthcare for a diverse population within the VAMC.
* Duties performed included assessment, planning, setting goals, prioritizing, critical thinking, and implementation of patient's plan of care and continuous evaluation.
* Charge nurse duties consist of managing a 10-bed unit, making staff assignments, collaborating with the nurse manager, bed coordinator, or house supervisor and interdisciplinary teams of clinical staff.
* Integrated critical thinking skills to coordinate care by checking for bed availability, staff assignments, and determining patient acuity levels on a continuum to provide safe quality care.
* Technical duties included but not limited to neurological checks, ventilation, circulation, cardiac monitoring, hemodynamic monitoring, intra-aortic balloon pump, post-operative open-heart surgery care, post-operative general surgery care, and administering critical drugs.
* Served on the Nurse Professional Standards Board for rating annual nurse proficiencies.
* Served on the Native American Indian Nurse Association, New Mexico
* Served and skillfully trained on the Decontamination Team which collaborated simulation with the Air Force Decon Team.
* ACLS & BLS Nurse Trainer

**Northern Navajo Medical Center,** US Hwy 491 N., Shiprock, NM 87420

06/2002 - 07/2003

Hours per week: 40

**Registered Nurse**

Duties, Accomplishments and Related Skills:

* Served in the Intensive Care Unit assessing, providing care at the bedside, and evaluating patient outcomes using critical thinking skills and collaborative decision making.
* Coordinated care of Navajo speaking patients and families.
* Culturally sensitive to the traditions of a diverse population.
* Technical skills included but not limited to mechanical ventilators and other life sustaining equipment.

**Hennepin County Medical Center**, 701 Park Ave, Minneapolis, MN 55415

08/1998 - 06/2002

Hours per week: 40

**Registered Nurse**

Duties, Accomplishments and Related Skills:

• Served in the Renal-Telemetry Unit assessing, providing care at the bedside, and evaluating patient outcomes using critical thinking skills and collaborative decision making.

• Promoted to a Charge Nurse position in the Coronary Care Unit monitoring staffing issues, making nurse assignments and monitoring unit patient outcomes.

**Affiliations**

• American Nurses Association-member

• Tangipahoa District Nurse Association – Secretary

• Clinical Nurse Leader Association – Member

• Toast Masters District #68 - Member

**Professional Publications:**

* SLVHCS Research and Evidence Based Symposium Jan. 2020: Promoting the Elimination of Restraint Usage in Patient Care Settings
* Clinical Nurse Leader (CNL) Summit Feb. 2020: Poster Presentation: Reducing Physical Restraints in the Intensive Care Unit through Debriefing
* Clinical Nurse Leader (CNL) Summit Feb. 2019: Presentation Title: An Entrepreneur’s Vision Becomes Reality Post Katrina.

**References**

Dr. Christopher Cahill RN, PhD

LSU Professor & Patient Safety Coordinator

Southeast Louisiana Veterans Health Care System

New Orleans, LA

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