

Kathryn Pike

Los Lunas, NM 87031

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Registered nurse with strong management and customer service experience. Acknowledged for excellent communication and time management abilities. Attentive and quick action. Seeking to begin career.

Work Experience

Pediatric Emergency Room Nurse Extern

University of New Mexico Hospital - Albuquerque, NM

June 2018 to April 2019

- Analyzed records data and reports in order to identify health care needs and deliver optimum patient care.
- Applied clinical expertise in wound care, intravenous therapy, ventilation care, catheterization, and pain management techniques.
- Assisted the physician with procedures, when needed.
- Built cooperative relationship and rapport with patients and actively sought information to understand issues, needs, and expectations.
- Clearly communicated with supervisors, health care providers, patients, and family members about patient needs and progress.
- Demonstrated safe and responsible use of equipment; maintained infection control and safety measures with every single patient contact.
- Evaluated emergency situations and started appropriate nursing interventions.
- Facilitated the integration and coordination of care between various health care services.
- Maintained positive relationships and communication with team members.
- Prioritized patient care based on resource availability and need level.

Bakery Clerk

Albertsons Market - Los Lunas, NM

May 2017 to June 2018

- Accepted and processed customer payments in cash, credit cards and checks, checking for validity.
- Acknowledged customer issues and resolved their problems quickly and efficiently.
- Assisted clients in understanding their available options and helped them select the right service plans for their needs.
- Collaborated with colleagues to discuss market information and strategies.
- Effectively communicated with other employees and upper management to ensure complete care of customers.
- Followed up with customers ensuring their satisfaction with their purchases.
- Greeted customers and offered them assistance where possible.
- Informed customers about current promotions and sales, encouraging them to take advantage.

Education

Carrington College - Albuquerque, NM
April 2019

High School Diploma

Los Lunas High School - Los Lunas, NM
May 2015

Skills

- Attention to detail
- Communications
- Customer service
- Dependable
- Detail oriented
- Documentation and reporting
- Excellent communication abilities
- Housekeeping and maintenance
- Multi-tasking and negotiation
- Organizational Skills
- Outstanding people skills
- Problem-solving abilities
- Critical Care Experience
- Nursing
- Travel nursing

Certifications and Licenses

RN

ACLS Certification

BLS Certification