

Aliyah Merritt

Memphis, TN

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To seek a competitive and challenging position where I can serve and benefit your organization. Use my knowledge, experience, and education to excel and advance in a rewarding career.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

LPN (Licensed Practical Nurse)

Memphis, TN

June 2021 to Present

Plans and manages patient care according to each patient's needs. Interviews patients and records their medical history and physical condition. Obtains patient vital signs, including pulse, blood pressure, temperature, and respirations. Communicate effectively with patients and their families. Administers treatments, providing emotional support, helping with personal hygiene, dressing wounds, preparing patients for surgery, and collecting samples for lab tests.

Cashier

Chick-Fil-A - Memphis, TN

June 2015 to Present

Up sold additional menu items, beverages, and desserts to increase restaurant profits. Answered telephones and in-person inquiries. Record customer orders and repeat back to them in a clear manner to reduce error. Package to go orders into bags and beverages into drink carriers. Processed payments, delivered orders to customers at counters, windows, and tables in a timely manner.

Central Scheduling Rep

Methodist Le Bonheur Healthcare - Memphis, TN

June 2019 to October 2020

Scheduled appointments in electronic computer systems for patients and physicians/providers within the Physician practice groups. Relayed medication refills requests and messages to patients. Ensured high quality of patient care by managing, controlling, and maintaining patient care information. Provided excellent customer service to patients and family members. Performed other job functions as assigned or requested.

Education

Vocational School in Practical Nursing

The Healthcare Institute - Memphis, TN

2020

Nursing Assistant

The Healthcare Institute - Memphis, TN

2019

Power Center Academy High School - Memphis, TN

2017

Tennessee State University - Nashville, TN

Skills

- I hold a BLS License. I am easily adaptable, diverse, collaborative, analytical, and communicable. I am a time management person and I am very computer literate.
- Hospital Experience
- Nursing
- Vital Signs
- Food Service
- Upselling
- Microsoft Word
- Microsoft Excel
- Microsoft Office
- Microsoft Outlook
- Microsoft Access
- Computer skills
- Typing
- Math
- Customer service
- Customer support
- Retail sales
- Intake
- English
- Medical Records
- Basic Math
- Microsoft Powerpoint
- Visual Basic
- Food Preparation
- Patient care
- Experience administering injections
- Tube feeding
- Medication administration
- EMR systems
- Medical Terminology

- Triage
- Medical Office Experience
- Front Desk
- Leadership

Languages

- English - Expert

Certifications and Licenses

Licensed Practical Nurse

October 2021 to February 2023

Assessments

Customer focus & orientation — Proficient

July 2021

Responding to customer situations with sensitivity

Full results: [Proficient](#)

Customer service — Proficient

July 2021

Identifying and resolving common customer issues

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.