

# Natalie Capito

## **Certified Nurse Case Manager**

Myrtle Beach, SC 29579

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+1 330 383 4339

Authorized to work in the US for any employer

## Work Experience

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### **Certified Nurse Case Manager**

Blue Cross Blue Shield - North Carolina

September 2018 to Present

Hospital to Home/Transition of Care, Commercial Insurance Nurse Case Manager.

Preceptor and Point person for H2H/TOC.

Participated in piloting H2H and TOC programs.

Works remotely, speaking directly with patients, handles continuous large case load. Helps patients transition from hospital to home safely, providing support, encouragement, education, and resources.

Collaborates with physicians and other members of the patient's healthcare team, to provide patient with the best discharge plan possible, helps ensure continuity of care.

### **REGISTERED NEWBORN CRITICAL CARE NURSE**

UNC Healthcare - Chapel Hill, NC

April 2017 to September 2018

Have had the amazing privilege to care for up to 3 Newborn Critical Care patients at one time in an intensive care nursery. Provide care for patients 24 weeks and older. Requires extreme attention to detail and time management in what can be a very fast paced environment; has enabled me to work extremely well under pressure. Has also allowed me to utilize my skills of communication, caring, and patience required to work with premature newborns, infants, and family members. Asses critical care patients, as well as admit and discharge patients. Have had many opportunities for discharge teaching and NICU knowledge teaching. Has allowed me to develop my critical care skills such as caring for vented patients, running multiple IV medications, working with arterial lines, and performing arterial sticks.

### **REGISTERED PEDIATRIC NURSE**

Mercy Health St. Elizabeth Hospital - Youngstown, OH

July 2016 to April 2017

Care for a large patient load on a Pediatric Neuro and Telemetry intermediate floor in a Level 1 Trauma Hospital. Care for patients from infant stage to 18 years old. Care for up to 6 patients for 12 hour shifts in a very fast paced environment that requires an advanced level of skills and attention to detail. Assess patients, admit patients, discharge patients, chart detailed assessments and information on patients. Chart detailed notes. Communicate directly with Doctors, social workers, and case managers, in order to carry out orders. Pass medications, perform nursing interventions using nursing judgement and expertise. Evaluate patient outcomes and document this in detail. Requires excellent and thorough communication at all times.

REGISTERED NURSE, Weirton Medical Center, Weirton, WV 08/2015-08/2016Care for large patient load on medical surgical and general services floor. Care for up to 7 patients at a time for 12 hour shifts in a very fast paced environment. Assess patients, pass medications, follow Doctor's orders, communicate with doctors directly on a daily basis, chart information, discharge patients, admit patients, provide direct patient care and interventions, use nursing judgement and expertise as well as excellent thorough communication at all times.

### **Med Surg Nurse**

WEIRTON MEDICAL CENTER - Weirton, WV  
August 2015 to August 2016

### **Graduate Nurse**

CIRCLE OF CARE - Salem, OH  
June 2015 to August 2015

### **ICU Internship**

WEIRTON MEDICAL CENTER - Weirton, WV  
January 2015 to May 2015

### **Patient Care Technician**

Beaver Medical Center - Beaver, PA  
February 2014 to August 2014

## Education

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### **Associate of Applied Science in Nursing in Nursing**

Kent State University School of Nursing - East Liverpool, OH  
May 2015

## Nursing Licenses

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### **RN**

Expires: December 2022  
State: NC

## Skills

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- Medical Surgical
- RN
- Med Surg (2 years)
- Critical Care (2 years)
- Telemetry (3 years)
- Pediatrics (2 years)
- Case Management
- ICU Experience

- Nursing
- Medication Administration
- Documentation review
- Care plans
- Epic
- Motivational interviewing
- Typing
- Data collection
- Interviewing
- Leadership
- Customer service
- Critical care experience
- Patient monitoring
- NCQA standards
- Behavioral health

## Certifications and Licenses

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### **NRP**

May 2017 to May 2019

### **BLS for Healthcare Providers**

April 2018 to April 2020

### **Certified Case Manager**

December 2021 to Present

### **ACLS Certification**

### **Compact State Nurse License**

## Assessments

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### **Patient-focused care — Highly Proficient**

July 2018

Measures a candidate's ability to address concerns and use sensitivity when responding to needs and feelings of patients.

Full results: [Highly Proficient](#)

### **Logic & critical thinking — Highly Proficient**

July 2018

Measures a candidate's ability to use logical approaches when solving problems.

Full results: [Highly Proficient](#)

### **Attention to Detail Skills — Highly Proficient**

July 2018

Measures a candidate's ability to use diligence when drafting and editing documents.

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.