

# Jennifer Chinn

## LPN

Cedar Rapids, IA

-Email me on Indeed: <http://www.indeed.com/r/Jennifer-Chinn/27c5bffc8dc142a>

I am a licensed professional with expert nursing skills in the state of Iowa. Which is a multi-state compact license. With 16+ years in healthcare, 11+ years as a nurse, I am a vital asset for your team. Possessing the ability to anticipate physician and patient needs along with adaptability is a strength I possess as well. As I can work independently as well as collaboratively. I have a history of building a positive rapport with the staff/patient. The ability to utilize and maximize given resources to ensure daily productivity is also a strength I possess. I pride myself on attendance and performance. I have had successful fiscal year metrics. Including but not limited to operating margins, cycle times, Title X, NET collections and more.

## CONTACT

### PHONE:

319-826-4800

### EMAIL:

Sherrodge@gmail.com

Authorized to work in the US for any employer

## Work Experience

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### Healthcare Professional LPN

GrapeTree Medical Staffing - Cedar Rapids, IA

November 2020 to Present

- Contract and Per Diem nursing. Responsible for the care of geriatric patients in an ICF / SNF setting through the direct supervision of CNA's on an as needed basis.
- Encompassing the dispensing of medications, oxygen therapy, tracheotomy care, vital signs. Wound care, nasopharyngeal and oral suctioning, application of dressings insertion of catheters.
- Liaison between patients, nurses, and physicians to address problems requiring immediate/long term resolve.
- Overseeing direct patient care.
- Educated CNA's on the prevention of transmitted infectious bacteria.
- Ensured open lines of communication and accurate charting procedures.
- Reported changes in patients' conditions and other matters of concern requiring prompt attention.

### Center Manager II

Planned Parenthood of The North Central States - Iowa City, IA

September 2017 to Present

- As the Office/Center Manager of a dual specialty site I provide direct leadership in the clinic in collaboration with the Senior Director of Health Services.

- Primary responsibilities include: ICD-10/CPT medical billing and coding, budget management, fiscal year planning, cash handling, creating a culture where the norm is high-functioning staff who provide evidenced-based quality care resulting in exceptional customer service.
- Other responsibilities include identifying opportunities for clinic growth, managing the clinic business and administrative functions, serving as a leader both in the clinic and the affiliate, facilitating processes to create effective clinical systems, and ensuring the clinic is in compliance with regulatory and quality standards.
- I've created and fostered an environment of diversity and inclusion for patients and employees alike; which has lead to successful fiscal years.
- Providing performance evaluations, discipline and training guidelines.
- Including but not limited to working knowledge of reproductive and sexual health, including contraception, sexually transmitted diseases, urinary tract infections, Human Immunodeficiency Virus (HIV) prevention, education and testing.
- Federal Title X Family Planning Program requirements and management. Well versed in patient requirements.

### **Assistant Center Manager**

Planned Parenthood of the North Central States formerly Planned Parenthood of The Heartland - Iowa City, IA

March 2015 to Present

- Highly knowledgeable in birth control methods, emergency contraception, intimate partner violence screening, termination procedures and several other key areas of PP education.
- Able to effectively huddle with clinicians prior to the start of clinic to ensure productive patient flow.
- Working knowledge in venipuncture, injections, STI testing, collection and submission of urine, blood, and product of conception lab specimens, as well as colposcopy education and assist.
- Knowledgeable in, patient intakes as well as billing, coding, funding and policy. Responsible for daily maintenance of EHR for multiple patients.
- Able to maintain assigned logs, medication stock count, cleaning and sterilization of clinical instruments while utilizing proper protection gear daily.
- Current knowledge with PP medical standards and guidelines proper use of consents.
- Working knowledge and understanding of Nextgen EHR/EPM. As well as chart audits, abstraction.
- Ability to effectively train new staff in daily clinic functions while driving home the importance of confidentiality, non-bias and understanding for PP patient community.
- Willing to assist the acting Center Manager as needed and requested in all functions of the clinic. Committed and invested as an employee and in my practices.
- I am a leader in providing accessible healthcare, education and advocacy, as well as actively being responsive to the needs and rights of families and individuals. Making me a viable candidate for a role with your industry leading company.

### **Licensed Practical Nurse - LTC/SNF Per Diem**

PRN Staffing Inc - Iowa City, IA

March 2013 to March 2015

- Contract and Per Diem nursing. Responsible for the care of geriatric patients in an ICF / SNF setting through the direct supervision of CNA's on an as needed basis.
- Encompassing the dispensing of medications, oxygen therapy, tracheotomy care, vital signs. Wound care, nasopharyngeal and oral suctioning, application of dressings insertion of catheters.
- Liaison between patients, nurses, and physicians to address problems requiring immediate/long term resolve.

- Overseeing direct patient care.
- Educated CNA's on the prevention of transmitted infectious bacteria.
- Ensured open lines of communication and accurate charting procedures.
- Reported changes in patients' conditions and other matters of concern requiring prompt attention.

### **Resident Care Director**

Emeritus at Silver Pines

October 2010 to January 2013

- Hired as staff nurse 7 months later promoted to Resident Care Director.
- Responsible for the care of geriatric patients in a Residential Care Facility through the direct supervision of universal workers on a full time basis.
- Maintained balance in scheduling and staffing nursing department, maintaining and reinforcing residents service plans and agreements.
- Quarterly meetings with families of residents related to care provided. Weekly conferences via phone with regional management.
- Ordering and maintaining log of supplies for nursing department. Daily quality meetings. Monthly audits of medication administration records.
- Pre-admission assessment to qualify for RCF level of care. Worked closely with social services at local hospitals to coordinate transfer to and from the facility.
- As a part of the nursing staff dispensing of medications, oxygen therapy over site, tracheotomy care over site, vital signs.
- Managing self-medicating resident's for competencies of medication, as well as dexterity for continued self-management.
- Taking and obtaining Dr. orders, work closely with other facility disciplines and triage as needed, responded quickly to emergencies, ordered medications, assessments of patients, advocate for patients and family, administer control narcotics.
- Assumed full responsibility for possession of keys, enforce regulations requiring the witnessed counting and charting of medications during change of shift.
- Liaison between patients, nurses, and physicians to address problems requiring immediate/long term resolve. Oversee direct patient care.
- Educated universal workers on the prevention of transmitted infectious bacteria.
- Ensured open lines of communication and accurate charting procedures. Facilitate a creative and safe environment with diversified and stimulating recreational activities.
- Assisted staff nurses with initial assessment of patients upon admission. Report changes in patients' conditions and other matters of concern requiring prompt attention.
- Trained and supervise personnel in all areas of patient care and daily procedures.

## Education

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### **Diploma Practical Nurse in Practical Nursing**

Hamilton College - Cedar Rapids, IA

July 2006 to June 2007

## Nursing Licenses

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**PN**

State: IA

## Skills

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- Anatomy Knowledge
- Excel
- Laboratory Experience
- Medical Billing
- Experience Administering Injections
- Patient Care
- Triage
- ICD-10
- Medical Records
- Supervising Experience
- Family Planning
- Medical Coding
- EMR Systems
- CPT Coding
- CPR/ACLS
- Scheduling
- Time Management
- Receptionist
- Microsoft Word
- Outlook
- Documentation
- Healthcare
- Management

## Certifications and Licenses

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### **LPN**

September 2007 to October 2021

### **LVN**

### **AED Certification**

### **CPR Certification**

## Assessments

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### **Medical Terminology – Proficient**

June 2019

Understanding and using medical terminology

Full results: [Proficient](#)

### **Electronic Medical Records: Best Practices — Highly Proficient**

June 2019

Knowledge of EMR data, associated privacy regulations, and best practices for EMR use.

Full results: [Highly Proficient](#)

### **Patient-Focused Care — Highly Proficient**

June 2019

Addressing concerns and using sensitivity when responding to needs and feelings of patients

Full results: [Highly Proficient](#)

### **Nursing Aide Skills — Expert**

June 2019

Measures a candidate's ability to provide nursing aid to patients using knowledge of relevant equipment and procedures.

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.