Casey Wente

Waterloo, IA

-Email me on Indeed: http://www.indeed.com/r/Casey-Wente/fbed7a546efb9b8e

Authorized to work in the US for any employer

Work Experience

LPN (Licensed Practical Nurse)

Health Care Resolutions - Cedar Falls, IA September 2020 to Present

On call nurse for medical staffing agency with experience in skilled nursing care, ICF care, memory care, hospice care, post hospital rehabilitation, care of intellectually disabled adults, care of brain injured patients, assisted living & home health settings

Medicare & retirement claims specialist

UNITED HEALTHCARE - Colorado Springs, CO May 2018 to Present

I work remotely processing hospital claims for Medicare advantage members. Billing, coding, payment, sequestration, hold harmless, coordination with primary payers, reading EOBs, EOBs, PRAs, review of provider contracts (PAR vs NON PAR), adjustments, calculating copays & deductibles, processing of corrected claims, inpatient/outpatient/ER/home health/OP surgery/DME, medical information

In home Caregiver

AMADA SENIOR CARE - Monument, CO October 2018 to June 2019

In home care services for patients, ADLs, medication reminders, meal prep, light house keeping, transportation, companionship

Business care specialist Verizon Wireless

CONDUENT - Colorado Springs, CO November 2017 to May 2018

Inbound customer service for Verizon business customers. Review of bills, tech support, troubleshooting, loss claims, transfer of service, process payments, complete orders for new equipment, fraud & loss prevention

LPN travel nurse

DEDICATED NURSING ASSOCIATES - Pittsburgh, PA August 2016 to January 2018

Worked travel contracts of 8-13 weeks in compact states

LPN

AMERIQUEST STAFFING - Lakewood, CO August 2014 to January 2018

On call nurse for medical staffing agency with experience in skilled nursing care, long term non skilled care, hospice care, post hospital rehabilitation, care of intellectually disabled adults, care of brain injured patients, assisted living & home health setting

LPN overnight charge nurse

Shadow Mountain Behavioral Health System - Colorado Springs, CO December 2016 to December 2017

at an inpatient drug & alcohol detox hospital

Intake & assessment of clients, compliance with OBH requirements, coordination of care with physicians & counselors, medication management, crisis intervention, supervision of staff

LPN/office nurse

Denver Internal Medicine - Denver, CO February 2015 to December 2015

For 6 physician internal medicine practice

Roomed patients, did assessments, participated in procedures, triaged patients. Medication refills, medical records, documentation, customer service, prior authorization/precertification medications & out patient procedures

LPN/charge nurse

COUNTRY VIEW - Waterloo, IA October 2013 to July 2014

Observe patients, charting and reporting changes in patients' conditions, such as adverse reactions to medication or treatment, and taking any necessary action.

Provide basic patient care or treatments, such as taking temperatures or blood pressures, dressing wounds, treating bedsores, giving enemas or douches, rubbing with alcohol, massaging, or performing catheterizations.

Answer patients' calls and determine how to assist them.

Measure and record patients' vital signs, such as height, weight, temperature, blood pressure, pulse, and respiration.

Work as part of a healthcare team to assess patient needs, plan and modify care, and implement interventions.

Collect samples, such as blood, urine, or sputum from patients, and perform routine laboratory tests on samples.

Prepare patients for examinations, tests, or treatments and explain procedures.

LPN/Field nurse

TLC STAFFING - Ankeny, IA October 2011 to July 2014

Assemble and use equipment, such as catheters, tracheotomy tubes, or oxygen suppliers.

Evaluate nursing intervention outcomes, conferring with other healthcare team members as necessary. Record food and fluid intake and output.

Help patients with bathing, dressing, maintaining personal hygiene, moving in bed, or standing and walking.

Apply compresses, ice bags, or hot water bottles.

Inventory and requisition supplies and instruments.

Supervise nurses' aides or assistants.

Patient Care Coordinator

VGM/HOMELINK - Waterloo, IA July 2007 to October 2012

set up home health care for patients throughout the United States worked with insurance case managers verified insurance coverage & obtained prior authorization for home health services review of physician's orders, patient/family education, ongoing communication with patient/family/case manager/physician/home health agency, customer service, review of submitted documentation. Precertification, accounts payable & accounts receivable, call center, appeals, billing, submitting corrected claims with requested documents

Education

Diploma in Practical nursing

Hawkeye Community College - Waterloo, IA August 1996 to December 1998

Associate in Paralegal

Kaplan University-Cedar Falls Campus - Cedar Falls, IA August 1991 to December 1993

High School diploma

Hawkeye Community College - Waverly, IA 1988

Skills

- FAST LEARNER (10+ years)
- Medical Billing (10+ years)
- ICD-10 (10+ years)
- CPT Coding (10+ years)
- Microsoft Office (10+ years)
- Insurance Verification
- EMR Systems
- Front Desk
- Multi-line Phone Systems
- Customer Service (10+ years)
- Call Center (5 years)
- Computer Skills (10+ years)
- Data Entry (10+ years)
- Claims Processing (5 years)
- Problem Resolution (10+ years)
- Medical Terminology (10+ years)
- Medical Office Experience (2 years)
- Medical Records (10+ years)

- prior authorization (10+ years)
- ICD-9
- Caregiving
- Patient Care
- Vital Signs
- Experience Administering Injections
- Nursing
- Triage
- Medical information (10+ years)
- Epic
- · ICD Coding
- · Medical Coding
- · Anatomy Knowledge
- Case Management
- Crisis Intervention
- Hospice Care
- Phone Etiquette

Certifications and Licenses

QMAP ID5016

Present

driver's license

CPR Certification

First Aid Certification

LPN

Assessments

Data Entry — Proficient

March 2020

Entering data quickly and accurately

Full results: Proficient

Medical Billing — Proficient

March 2020

Understanding the procedures and forms used for medical billing.

Full results: Proficient

After Hours On-Call Coordinator — Highly Proficient

February 2020

Measures the traits that are important for high-quality customer service.

Full results: <u>Highly Proficient</u>

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.