

Kris Wells

Nurse Manager

Appleton, WI 54915

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Energetic and motivated Nurse leader with 23+ years of hands-on and leadership experience dedicated to driving top-quality patient care. Accountable and responsible with a strong focus on patient wellness. Experience as both a nurse leader and a nurse educator.

Authorized to work in the US for any employer

Work Experience

Nurse Manager

Ascension St Elizabeth Hospital - Appleton, WI

March 2019 to Present

Manager of Women & Families Department. Oversee daily operations, budget, productivity, schedule, associate & provider relations. Currently managing about 32 FTE's (53 direct reports).

Nurse Supervisor

ThedaCare At Home - Appleton, WI

April 2016 to Present

Nurse supervisor overseeing 3 teams of homecare and hospice RN's, CNA's, Social Workers, Physical and Occupational Therapists, Chaplains. Consists of daily operations, payroll, employee performance reviews, quality improvement projects, policy development.

Clinical Nurse Advisor

Humana, Inc - Green Bay, WI

April 2015 to Present

Review Medicare medical claims.

Nurse Supervisor

Thedacare At Home - Appleton, WI

April 2016 to March 2019

Field/hands on experience with hospice patients. Supervising 3 teams of RN's and CNA's serving both Homecare and Hospice Patients. Daily operations, payroll, performance reviews, quality improvements, education/orientation, policy development.

Manager

Patient Care Services, Women and Children's Services Columbia-St. Mary's Hospital - Milwaukee, WI

February 2013 to April 2015

Managing over 120 FTE's on the NICU, Labor & Delivery and Postpartum units Budget planning and containment; Process and Quality Improvement Participation in and managing collaboration with interdepartmental issues/concerns including nurse - physician relations; Directing and monitoring activities

related to patient experience scores, financial reports/productivity, unit specific and hospital required audits,

attendance/discipline, staff issues/concerns; Successful implementation of processes to increase patient satisfaction scores from the 14th percentile to the 92nd percentile within one years' time; Performance reviews for nurses; Electronic Health Record processes/ongoing management; Maintains standards to be in compliance with regulatory agency requirements; Implementation of Nurse Residency Program for Women and Children's

Services; Development of annual department-wide Skills Fair for all staff levels; Revitalization of Perinatal Bereavement Program; Key player in Value Created Opportunity initiative for department which included close

examination of processes, patient charges, patient education and overall department structure; Participation in rapid improvement events Key player in renovation project for postpartum unit.

Clinical Nurse Manager

The Hospital of Central Connecticut - New Britain, CT

February 2011 to February 2013

New Britain, Connecticut

Managing over 100 staff members on postpartum and Labor & Delivery units (68 FTE's); Business Lead during build phase and successful implementation of Cerner PowerChart Maternity and FetaLink Integration project;

Headed unit based team for integration of mother-baby couplet care; Primary lead for Baby Friendly designation;

Unit budget planning and containment; Staff scheduling and payroll; Facilitating and participating in numerous

multidisciplinary committees; Policy and procedure development; Clinical resource for staff and mentoring new

staff; Counseling and disciplinary process; Facilitation of new initiatives; Monitors daily operations of the units;

Maintains standards to be in compliance with regulatory agency requirements.

Clinical Nurse Educator

The Hospital of Central Connecticut - New Britain, CT

June 2009 to February 2011

New Britain, Connecticut

Staff development and education for all levels of employees; Coordination of classroom instructional material;

Development of educational curriculums including objectives and lesson plans, learning and evaluation strategies for new hire orientation; Development, presentation and coordination of in-services and continuing

education programs; Policy and procedure development involving evidenced based practice research;

Collaboration with internal and external educators and trainers to present courses within the hospital;

Direct

patient care.

Clinical Nurse Educator

Tucson Medical Center - Tucson, AZ

April 2008 to June 2009

Coordination of classroom instructional aids; Creation of objectives, lesson plans, and evaluation strategies for new hire orientation, presentation; Coordination of in-services and continuing education programs; Policy and procedure development; Evidence based practice research; Computerized documentation improvement; Collaboration with internal and external educators and trainers to present courses within the hospital; Direct patient care.

Registered Nurse/Lead Nurse

Theda Birth Center Theda Clark Hospital - Neenah, WI

November 1999 to April 2008

Supervision and coordination of nursing activities and patient ratios; Staff and patient education; Supervision and mentoring of student nurses; Participation in preceptorship program; Participation in rapid improvement events; Orientation of new staff and student nurses; Direct patient care.

Registered Nurse

Theda Clark Regional Medical Center - Neenah, WI

July 1998 to November 1999

Neuro Step Down, Medical-Surgical Units.

Registered Nurse

St. Vincent's Hospital — Green Bay

January 1998 to June 1998

Education

Master of Science in Nursing Nursing

University of Phoenix — Phoenix - Phoenix, AZ

December 2007

Bachelor of Science in Nursing

Marian College Fond du Lac - Fond du Lac, WI

December 1997

Nursing Licenses

RN

RN

Skills

- Cerner

- Nurse Management
- Nursing
- Medication Administration

Additional Information

Skill Highlights

OB/GYN professional Staff training and development

Computerized charting specialist Motivational development

Maternal-Newborn education Curriculum development

Patient and family focused New hire and ongoing staff education

Policy and procedure development