Dustin Heitzmann

1122 Sunnyside Lane Billings, MT 59101 (228) 304-0600 DUSTINHEITZMANN@GMAIL.COM

Education

AUGUST 2014 - MAY 2015

Pearl River Community College, Poplarville, MS

JUNE 2016 - JULY 2016

Mississippi Gulf Coast Community College, Biloxi, MS

AUGUST 2015 - DECEMBER 2018

University of Southern Mississippi, Long Beach, MS - Bachelors of Science in Nursing

Certifications

December 2020 - December 2022

Registered Nurse, Mississippi - National Council of State Boards of Nursing

May 2021 - May 2023

Basic Life Support (BLS) - American Heart Association

May 2021 - May 2023

Advanced Care Life Support (ACLS) - American Heart Association

Professional Experience

March 2019 - March 2021

Ochsner - Hancock Medical Center - Bay Saint Louis, MS - Medical/Surgical Nurse

- Staff nurse on medical-surgical/telemetry floor providing patient care for up to 6 patients per 12 hour shift
- Assesses, develops, implements, and evaluates comprehensive plan of care through multidisciplinary care team process in conjunction with the patient and their specific needs
- Medication administration (IV, IM, SubQ, PEG, oral)
- Management of drains (NG, OG, PEG, chest tube) and catheters
- In depth assessments and multidimensional care of patients physical, neurological, and emotional wellbeing
- Ability to assist patients and families through death and dying process in most sensitive and professional manner
- Appropriate supervision and documentation for patients in restraints
- Remains up to date with all required certifications as per hospital policy
- Accepts accountability for completion of assignments, demonstrates reliability and dependability in all aspects of patient care and collaboration in multidisciplinary team environment

April 2021 - July 2021

Crow/Northern Cheyenne Hospital - Crow Agency, MT - Pediatrics Clinic Nurse

- Outpatient pediatrics nurse/case manager
- Identifies high risk individuals amongst patients impaneled with our physicians to develop plans of care specific to their needs
- Assesses, develops, and implements plans of action to address deficits in health amongst general patient population
- Ensures patients are kept on schedule with childhood immunizations through timely scheduling and appropriate documentation of vaccinations administered
- Collaborates with multi-disciplinary team including pediatrics, behavioral health, public health, dental, optometry, audiology, and pharmacy to provide comprehensive patient care services
- Responsible for timely scheduling and management of patient appointments throughout week
- Checking patients in to clinic and situating them and family members in appropriate exam rooms to be seen by physician
- Performs and properly documents patient assessments including vitals, history, lifestyle, diet, and risk factors.
- Administers appropriate immunizations to patients in timely and safe manner, with highest consideration for patient comfort and individual needs

South Central Montana Regional Mental Health Center - Billings, MT - PACT Nurse

- Outpatient psychiatric management for panel of 90 clients dealing with disabling mental illnesses to varying degrees
- Provide medication delivery at regular intervals ranging from twice a day to once a week
- Collaborates with multidisciplinary team of therapists, psychiatrists, PMH-NP's, social workers, and client transport aides to provide comprehensive psychiatric care
- Ensures clients are given their injections at correct intervals, whether it be in the home or office setting
- Works to meet clients at their level and with their needs and limitations in mind

Relevant Skills

- Reads and writes English with basic skills necessary to transcribe physician's orders and complete appropriate documentation
- Proficient in utilization of all necessary computer systems and programs required for provision of care
- Remains flexible and current in accordance with changing systems, policies, and procedures
- Demonstrates quality and effectiveness in work habits and provision of care through time management of knowledge of procedures
- Promoting positive and cooperative atmosphere by treating staff, physicians, patients and families with utmost consideration and respect
- Regular, punctual and dependable attendance
- Strong communication skills in oral and written format
- Intuitive problem solving skills with willingness to seek assistance and expertise from team members when appropriate
- Administer medications in a safe, knowledgeable and accurate manner. Abides by all laws, regulations, and hospital policies as it relates to controlled substances.
- Completes and demonstrates proficiency with unit based clinical and age-appropriate nursing competencies
- Completion of accurate and thorough documentation for all aspects of patient care performed
- Provision of accurate and understandable patient education

References

Shannon Burge - RN, CCRN - Director of Acute Care Services - Ochsner Hancock Medical Center

 shannon.burge@ochsner.org (601) 273-1560

Regina Martin - RN - House Supervisor - Ochsner Hancock Medical Center

regina.martin@ochsner.org
(228) 229-0784

Dr. Jonathan Gilbert - MD - Vice Clinical Director, Director Outpatient Services, Pediatrician - Crow/Northern Cheyenne Hospital

• jonathan.gilbert@ihs.gov (406) 638-3302