# Suzanne Ritter

Highlands Ranch, CO -Email me on Indeed: <u>http://www.indeed.com/r/Suzanne-Ritter/f6567aa26139b84f</u>

Twenty nine years experience in Practice Management-primary, specialty multi physician clinics, Public Health Department & LTC. Maintain strong reputation for achieving high levels of patient and customer service satisfaction ranging from pediatric to geriatrics. Additional expertise includes management and staff supervision, OSHA as well as fiscal responsibilities. Excellent communication and teaching skills. Licenses LPN PN5149156(FL) 279208 (MS Compact) CPR Certified through American Heart Association. IV Certified, Phlebotomy Certified.

Authorized to work in the US for any employer

## Work Experience

## LPN

Titan Medical Staffing - Asheville, NC March 2020 to Present

LPN - SNF/ Alzheimer's Unit- 31-35 patients. 3- 12 hour shifts. Charge nurse for med aides, supervise 2 med aides & 52 patients. Charting, logs.

## **Travel LPN**

Cornerstone Healthcare Group March 2018 to Present

Current position. SNF, - all other assignments

#### LPN Charge Nurse

Cornerstone Healthcare Group - Alene, NY February 2018 to Present

**Skilled Nursing** 

#### **Nurse Clinician**

Express Scripts - Memphis, TN October 2013 to February 2018

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## Education

## LPN

Northwest Mississippi Community College - Southaven, MS 1988 to 1990

## Skills

- Skill Highlights: Wound Cleaning/Care, Medication Administration, Infection Control, BAC screening/ drug screen collection, Hematology, Testing Aptitude, Microsoft Excel, Word, Medical Clinical Procedure Comprehension, Geriatric Treatment Knowledge, Minor Surgery Assistance, Budget Expertise, Specimen Collection/Processing Proficiency, OSHA, CLIA Certification, Managerial Experience of 25+ Employees, Computer Charting (PCC & Epic) Professional Experience February 2018-Present LPN Cornerstone Travel Nursing LTC/Rehabilitation Facilities throughout Washington State & Idaho Nurse Clinician October 2013-Feb 2018 Express Scripts/Accredo, Inc., Memphis, Th Laid Off Due to Organization Restructure Call Center. Nurse with specialty pharmacy. Counsel/educate patients in regards to their specialty medication sand report adverse events to Manufacturer. Wellness Coordinator/Supervisor September 2010
- March 2013 Family Home Health, Vero Beach, Fl Conducted screening, diagnostic treatments and rehabilitive care and coordination/ supportive services. Sole nurse on premises for large Independent/Assisted Living Facility. Coordinated Care for physician, home health hospital stays. Yearly flu shot clinic. Left to be stay at home mother Clinical Liaison/Supervisor November, 2009 (3 years)
- August, 2013 Alliance Care, Vero Beach, FI Sole nurse coordinating care between physicians in Assisted Living Facility. Rounded with physician on a bi-weekly basis, medication administration, wound care, charting. Respond to emergency calls in facility. Triage. yearly flu shot clinic.Left due to company going out of business February 2007 to June, 2009 Indian River County Health Department Vero Beach, FL LPN assisting on floor with Family Practice, Triage, Pediatrics. First LPN to be assigned sole responsibility of Travel Clinic/Travel Injections held weekly clinic for travel patients. Responsible for compassionate care and counseling for STD results/treatment Left for higher pay February, 2003 (2 years)
- February, 2007Heartland Pediatrics, Lake Wales, FL LPN treated well and sick pediatric patients from newborn to eighteen years of age. Injections, charting, triage ordering supplies, OSHA compliance Left to move to Vero Beach, FL February 1993-December 2002 LPN/Nursing Supervisor Health First Medical Group, Memphis, TN Managed two multi physician practices. Supervised over 25 employees including lab and x-ray. Assisted on floor in all clinic areas including Family Practice, Internal Med., OB/GYN, Allergy, Triage. Directed facility's hiring and training in office including recruitment, budget and instruction. OSHA/CLIA compliance. Left due to move to Florida
- CPR Instructor/Trainer, IV Certified, Phlebotomy Certified, Multi-Task Oriented, Supervisory, OSHA, Budget Control, Experience, Scheduling of 25+ Employees (10+ years)
- Accounts Payable/Receivable, Payroll, Quickbooks, Type 85 WPM, 10-Key, MS Word, MS Excel, Accounts Payable, Accounts Receivable, Payroll, Type 85 WPM Medical Referrals, ICD-Coding, (10+ years)
- Epidemiology
- LPN
- CPR, IV Certified, Phlebotomy (10+ years)
- LVN
- Pediatrics
- Staff Nurse
- Home Health Nursing Skills: Patient Focus & Orientation -- Highly Proficient April 2019 Addressing concerns and using sensitivity when responding to needs and feelings of patients. Full results: https://share.indeedassessments.com/share\_assignment/l0uchqxk0v5nbbxw First Aid -- Expert April 2019 Measures a candidate's ability to identify treatments for common medical emergencies. Full results: https://share.indeedassessments.com/share\_assignment/zzjndnjcsxwj985j Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.
- EMR Systems
- HIPAA

**Certifications and Licenses**