

Trent Clugston BSN, RN, LNHA, QCP, IP

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Proven servant-leader in the Senior Living and Skilled Nursing Industry. Track record of Building Winning Teams, Solid Financial and Budgetary Performance, Continuous Census Building, Excellent Customer Service Skills, Effective Strategic Planning, and Person-Centered Talent Development. Excellent compliance and survey record.

Authorized to work in the US for any employer

Work Experience

Operations Specialist, Director of Special Projects

Blue Ridge Christian Homes - Raphine, VA

April 2021 to Present

Responsible for various Operational roles to enhance the mission of a multi-facility organization. Given special projects to oversee including regulatory compliance, financial management, facility expansion, census development, talent development, culture development, and customer service. Mobile Licensed Nursing Home Administrator inserted into facility in times of crisis or lack of facility administration. Reports directly to the President of the company.

Nursing Home Administrator

Heartland Healthcare Center - Lynchburg, VA

March 2020 to April 2021

Overall Executive Leadership of a Skilled Nursing Facility. Boosted NOI by over 50% since arrival in the facility. Full staffing and maintained near budget census during the worst health crisis in recent history. Deficiency Free Infection Control Survey in June 2020.

Executive Director

Our Lady of the Valley - Roanoke, VA

August 2019 to March 2020

Overall Executive Director of Operations. Administrator of Record for the Skilled Nursing Facility. Stabilized and decreased vacancies by 34%. Increased and stabilized staffing by filling key management positions and overhauling onboarding practices. Staff turnover was decreased by 42%. Net Operating Income was improved by 64%. Initiated and Managed Clinical Systems overhaul to meet regulatory requirements and compliance.

Executive Director

Mountain View Nursing Home - Aroda, VA

October 2014 to July 2019

Executive Oversight of operations as the administrator of record. Maintained 99% occupancy and a year and half waitlist. Managed a 4-million-dollar budget with increasing NOI year over year. Maintained full staffing and an excellent survey record with an average of 4.4 F-tags per survey.

Education

Fellowship in Leadership

LeadingAge Virginia Leadership Academy

June 2019

Bachelor of Science in Nursing

Shepherd University

May 2013

Skills

- Leadership experience as a Nursing Home Administrator and Executive Director for over five years. 15 years of work in various healthcare roles including EMT-B, ER Technician, ER Unit Secretary, Certified Nursing Assistant, Registered Nurse, Licensed Nursing Home Administrator, and Independent Business and Compliance Consultant.
- Senior Leadership
- Infection Control Training
- Healthcare Management
- Strategic Planning
- Budgeting
- Nursing
- Financial Management
- Business Development

Certifications and Licenses

Registered Nurse (RN)

Licensed Nursing Home Administrator (LNHA)

Nursing Home Administrator Preceptor

QAPI Certified Professional (QCP)

CDC Nursing Facility Infection Preventionist (IP)

Groups

Executive Director - Anabaptist Community Choir

October 2016 to Present

Founder and Executive Director of a Performing Arts Organization focused on providing Community, Opportunity, and Worship through Sacred choral music.

Board Member - Oasis Chorale

January 2021 to Present

Board of Directors of a Performing Arts non-profit organization.