**INESSA KHALINE, BSN, RN, CEN**

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(973) 204-9003

Inessakhaline2010@gmail.com

Texas

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**SUMMARY OF QUALIFICATIONS**

* Experienced Registered Nurse, in multiple clinical settings, who genuinely understands the complicated challenges and the psychological and social aspects of how important it is to be inclusive, accessible, and empowering, with a passion for a safe culture through building effective collaborative relationships.
* Thrives in a fast-paced environment while solving complex problems.
* Adept at considering new perspectives on existing solutions and exercising judgment based on the analysis of multiple sources of information.
* Expert user of Epic, Cerner, Medhost, Allscripts, Meditech, and CPSI EHR systems.

**WORK EXPERIENCE**

**Career Break** **07/2021-01/2022**

* Took personal time off to attend to family matters and reevaluate career goals.

**Baylor Scott & White Medical Center-Centennial, Frisco, TX**

**Surgical Services Charge Registered Nurse** **10/2018-07/2021**

* Acted as a liaison resource to multidisciplinary staff and responsible for day-to-day operations within Day Surgery, Endoscopy, Post Anesthesia Care Unit, and Pre-Admission testing departments.
* Provided care to surgical patients in Pre-op and PACU areas of care according to policy, procedure, and care standards.
* Improved patient safety and quality of care by maintaining knowledge of medications, equipment, expected patient outcomes during each stage of care, and anticipated complications to identify and monitor high-risk activities to minimize risk.
* Responsible for department scheduling, staffing, and new staff orientation.
* Identified department’s throughput challenges by focusing on proactive communication and teamwork with inpatient leaders.

**Analyst/Chart Auditor, Revenue Integrity/Charge Reconciliation** **04/2019-04/2020**

* Supported revenue integrity by investigating and monitoring charges for the Surgical Services Department (Operating Room Department, Endoscopy, Post Anesthesia Care Unit, Same Day Surgery) through review and analysis of medical records.
* Designed and implemented workflow to optimize revenue capture and supported revenue cycle and usage with a high level of compliance management in coordination with clinical providers and supervisors.
* Provided support for quality review process by managing the Charge Description Master (CDM) program and performed daily charge reconciliation to align with the Healthcare Common Procedure Coding System (HCPCS).

**Operational readiness Super User for Epic (EHR) Implementation**  **08/2019-10/2020**

* Worked closely with IT Clinical Transformation team to streamline transition processes from Cerner Electronic Health Record (EHR) to Epic EHR.
* Trained and supported staff through multiple waves of Go-live Epic system implementation at various locations within the Baylor Scott & White Healthcare system.

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**Baylor Scott & White Medical Center, McKinney, TX**

**Emergency Department Registered Nurse (Level II Trauma Center) 10/2016-10/2018**

* Functioned as a full-time staff, triage, and charge Registered Nurse.
* Demonstrated effective critical thinking skills, ability to manage competing priorities effectively, acted as a patient advocate, and implement all phases of the nursing process while caring for patients in an efficient manner.
* Prioritized appropriately based on physical, psychological, and social needs of the patient and their family.
* Coordinated patient care within multidisciplinary teams to protect and advance patient’s best interest.
* Fulfilled the role of an emergency and trauma nurse, with responsibility to care for acute patients under a variety of services such as trauma, surgery, orthopedics, medicine, vascular, pulmonary, and palliative care.

**UT Southwestern Medical Center, Dallas, TX**

**Emergency Department Registered Nurse** **11/2016-04/2018**

* Provided care for high acuity population requiring specialized nursing care. Required extensive knowledge of disease processes, such as sickle cell crisis, end stage cancers, treatment and management of patients with LVAD, organ transplants, and care of patients with unstable acute and chronic conditions.

**Saint Barnabas Medical Center (Designated State Burn Center), Livingston, NJ**

**Emergency Department Triage and Charge Registered Nurse       01/2014-07/2016**

* Provided professional nursing care for assigned patients. Triaged patients appropriately and determine priority of care based on physical, psychological, and social needs. Performed focused assessment and treatment of chief complaints of each patient in a timely manner.

**Clara Mass Medical Center, Belleville, NJ**

**Telemetry Registered Nurse (Telemetry unit, Stroke/Neurology, Pediatrics)   05/2012-01/2014**

* Care involved for patients with life-threatening illnesses, including cerebral vascular accidents, congestive heart failure, acute myocardial infarction, minor trauma, respiratory distress, surgical wound care.

**Loving Care Agency, East Rutherford, NJ**

**Pediatric Registered Nurse 03/2011-05/2012**

* Delivered a complete range of nursing services and expertise to ventilator dependent pediatric population in a home care setting. Accurately obtained and documented patient history, medication list, assessed individual patient conditions and needs.

**EDUCATION**

* **New Jersey City University, Jersey City, NJ**

*Bachelor of Science in Nursing (BSN) (Cum Laude)*

Dean’s academic achievement list

**CERTIFICATIONS AND LICENSES**

* Registered Nurse, active license in Texas and New Jersey

* Advanced Cardiac Life Support (ACLS)
* Basic Cardiac Life Support (BLS)
* Certified Emergency Nurse (CEN)

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* Pediatric Advanced Life Support (PALS)
* Trauma Nursing Core Course (TNCC)

**PROFESSIONAL AFFILIATIONS**

* Emergency Nurses Association (ENA)
* *Dallas Chapter*
* Sigma Theta Tau International Honor Society
* *Kappa Eta Chapter*

**VOLUNTEER WORK**

**My Possibilities (Non-Profit), Plano, TX**

* *Board of Advisors, consultant for the Wellness and Residential Programs*

**Dallas Cat Lady Rescue (Non-profit), Dallas, TX**

* *Social media account manager, fundraising, digital marketing, animal foster*