

# Quartell Jackson

Columbia, SC 29203

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- Provided care to ventilator dependent patients, patients on multiple drips, patients on hemodialysis, patients with head trauma, strokes, antibiotic resistant infections, complications after surgery, intracranial bleeds.
- Administered care to patients discharged from a short-term acute care facility who required close monitoring by licensed staff.
- Administered nasal and oral COVID tests in field clinics.
- Administered care to low acuity COVID patients in a field hospital.
- Responsible for assessments for the Medicaid MCO companies included verifying residence, observing home environment and family support, reviewing medication list and regimen, assessing the need for additional services.

Authorized to work in the US for any employer

## Work Experience

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### **Travel Nurse-Med/Surg**

SnapNurse

November 2020 to Present

Assessed and administered care to 5- 6 low acuity COVID patients with secondary diagnoses/co-morbidities

- Created and adjusted care plans.
- Educated patients on medications.
- Documented assessments, progress and any acute changes.
- Implemented and evaluated plans of care.
- Admitted and discharged patients in a timely manner.
- Administered medications.
- Notified MD of any changes in patient's status.

### **RN COVID Test Administrator PRN**

Rhino Medical

August 2020 to Present

Administer oral and nasal COVID test at field sites in South Carolina.

- Educated clients on signs and symptoms of COVID, turnaround time for test results and actions to take for positive results.

### **Staff RN**

ContinueCare Long Term Acute Care Hospital

February 2020 to August 2020

Administered care to patients discharged from a short-term acute care facility who required close monitoring by licensed staff.

- Provided care to ventilator dependent patients, patients on multiple drips, patients on hemodialysis, patients with head trauma, strokes, antibiotic resistant infections, complications after surgery, intracranial bleeds.
- Provided colostomy care, ileostomy care, trach care, wound vac care, gastric tube care, wound care.

### **RN Medical Reviewer - Supplemental Medical Review Contractor (SMRC)**

Williams Consulting, LLC  
June 2019 to March 2020

Reviewed Medicare Part A and B claims nationwide.

- Evaluated medical records to determine whether Medicare claims were billed in compliance with coverage, coding, payment, and billing practice.
- Facilitated discussion and education sessions with providers.
- Reviewed new additional clinical information to determine medical necessity of a denied claim.

### **Registered Nurse**

Consolidated Medical Staffing  
October 2016 to July 2019

Inpatient Hospice House - Hospice

- Provided end of life care to terminally ill patients residing in a facility.
- Performed regular assessments on patient's status and document decline.
- Performed wound care as ordered per doctor.
- Responsible for wound care included wet to dry dressing changes, calcium alginate, wound vac changes and maintenance, nephrostomy tube maintenance, suprapubic catheter management.
- Managed patient's pain via oral, intramuscular sublingual, topical, intravenous, or PCA routes.
- Performed and documented admissions, discharge and death assessments.
- Administered care to patients in routine home care, respite or general inpatient statuses.

Long Term Acute Care Hospital

- Administered care to patients discharged from a short-term acute care facility who required close monitoring by licensed staff.
- Provided care to ventilator dependent patients, patients on multiple drips, patients on hemodialysis, patients with head trauma, strokes, antibiotic resistant infections, complications after surgery, intracranial bleeds.
- Provided colostomy care, ileostomy care, trach care, wound vac care, gastric tube care, wound care.

### **Independent Contractor - In Home Assessments**

Lifeplans  
May 2016 to October 2017

Performed in home assessments for two Medicaid MCO companies and commercial insurance companies.

- Responsible for assessments for the Medicaid MCO companies included verifying residence, observing home environment and family support, reviewing medication list and regimen, assessing the need for additional services.
- Responsible for assessments for the commercial insurance companies included reassessment of need for long term care insurance, home environment, family support, vital signs, weight, memory test, activities of daily living.

## **Appeals Clinical Reviewer - Medicare and Commercial Insurance**

Evicore Healthcare

February 2013 to May 2016

Received telephonic and facsimile requests from members and providers for prior authorization of medical procedures and tests, such as CT scans, MRIs, other radiological procedures, cardiac testing, chemotherapy treatments, orthopedic procedures.

- Reviewed prior authorization requests, using evidence based criteria, to determine medical necessity.
- Forwarded complex cases to the medical director for final determination.
- Reviewed new additional clinical information to determine medical necessity of a denied prior authorization request.
- Informed medical offices of appeal rights when authorization is denied.
- Assisted with calls from members, health plans and medical offices.

## **Medical Reviewer III - Medicare**

Palmetto GBA

April 2012 to January 2013

Reviewed medical claims to determine Medicare eligibility.

- Claims included chiropractic, ambulance, and drugs.
- Researched and reviewed national and local Medicare guidelines to determine if claims should be reimbursed or denied
- Advised provider as to course of action for reimbursement.
- Assisted with fraud, abuse and waste monitoring by researching billing trends to determine if specific claims submitted need to be reviewed medically.

## **Agency Registered Nurse**

Advanced Healthcare Services

May 2006 to June 2012

Alleviated staffing needs at various facilities.

- Conducted drug tests, health assessments, and filled short term disability and FMLA paperwork for Georgia Pacific.
- Documented assessments and changes in patient's status.
- Assessed, planned, and implemented care to patients.
- Provided care to pediatric patients in their home.
- Administered care and medications to 5-39 patients in facilities such as long-term acute care, skilled nursing facilities, pediatric and adult home health, and department of special needs.

## **Registered Nurse - Medical-Surgical**

McLeod Regional Medical Center

September 2001 to March 2012

Assessed and administered care to 6-7 patients with COPD, HIV, Pneumonia, Alcohol Withdrawal, Deep venous thrombosis, CHF, pre and post cardiac procedures, Alzheimer's, dementia, TB, cancer, chest tubes, etc.

- Created and adjusted care plans.
- Educated patients on medications.
- Documented assessments, progress and any acute changes.
- Implemented and evaluated plans of care.
- Admitted and discharged patients in a timely manner.
- Administered medications.

- Notified MD of any changes in patient's status.

## Education

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### **Bachelor's in Nursing**

South University\_Savannah Online - Savannah, GA  
January 2019 to September 2020

### **Associate in Nursing**

Florence-Darlington Technical College - Florence, SC  
January 1999 to August 2001

## Nursing Licenses

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### **RN**

Expires: April 2022

State: SC

## Skills

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- 19 years of experience as a Registered Nurse.
- Conduct in home and hospital assessments.
- Direct patient care.
- Develop and adjust patient care plans.
- Experience with Medicaid and Medicare HMO.
- Medicaid/Medicare/Private Insurance patients.
- Prior authorizations, concurrent review, post-pay review, denials, fraud and abuse monitoring.
- Discharge planning.
- Patient intake.
- Provide patient education.
- Proficient in Milliman, InterQual and Medicare guidelines.
- Hospice admissions and in-home case management.
- Utilization review
- appeals reviewer
- case management
- telephonic review.
- EMR Systems
- Medication Administration
- Nursing
- Tube Feeding
- Vital Signs

## Certifications and Licenses

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**Registered Nurse License Number: 86477 Expires: April 2022 State: SC**

**BLS Certification**

**ACLS Certification**

## Assessments

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**Case management & social work — Highly Proficient**

July 2021

Determining client needs, providing support resources, and collaborating with clients and multidisciplinary teams

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

## Groups

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**ANA**

May 2020 to Present

**SCNA**

May 2020 to Present

**AAOHC**

October 2020 to Present