

PROFESSIONAL SUMMARY

Internally motivated, innovative, and forward-thinking Registered Nurse with over 8 years of experience in hospitality and customer service. Driven to attain skills and a repertoire of knowledge that will advance my career in nursing; possibly leading to a long-term goal in nursing leadership or education. An organized individual, with strong problem solving skills who strives to promote a positive team-oriented work environment.

EDUCATION

University of Miami, Coral Gables, FL

∴ Accelerated Bachelor of Science in Nursing, May 2014

University of Central Florida, Orlando, FL

∴ Bachelor of Science in Health Sciences: Pre- Clinical/Allied Health, August 2012

PROFESSIONAL WORK EXPERIENCE

Krucial Staffing

August 2021- October 2021

October 2020- March 2021

∴ Methodist Charlton Medical Center- *Dallas, TX*

∴ Pampa Regional Medical Center- *Pampa, TX*

Emergency Department Registered Nurse

- Deployed as auxiliary staff to assist hospitals impacted by the COVID-19 pandemic
- Collaborated with an integrative team, providing team centered care to emergent patients
- Treated and educated patients positive for COVID-19, ensuring compliance to CDC and OSHA regulations
- Liaised between patients and physicians, ensuring a comprehensive plan of care
- Advocated for patients based on their physical assessment, and personal needs, using evidence-based practice
- Stabilized and facilitated the transfer of patients to other facilities capable of providing a higher level of care

SnapNurse, Inc.

August 2020- October 2020

Favorite Healthcare Staffing

June 2020- August 2020

∴ Florida Department of Health- *Broward County*

Contact Tracer- Contract Registered Nurse

- Enlisted by the Florida Department of Health's Epidemiology Team to aid in the eradication of COVID-19
- Coordinated and worked with an interdisciplinary team of Epidemiologists and Public Health officials
- Worked alongside public health officials to allocate resources, and implement health measures for the community
- Initiated prompt and in-depth investigations into clients, and their contacts, as a core disease control measure
- Provided health education and guidance to infectious clients to interrupt ongoing disease transmission
- Mitigated the control and spread of COVID-19 by having open communication with clients, and their contacts
- Intervened by informing and educating symptomatic clients on the importance of seeking medical care
- Adapted to changing environments by implementing prioritization, prompt action, and attention to detail in documentation and data management
- Maintained patient confidentiality, ensuring that information was collected in concordance with data privacy and confidentiality standards
- Created rapport with clients, by extending myself as a conduit that clients could use to be routed to additional resources

Holy Cross Hospital- Ft. Lauderdale, FL

September 2018- June 2019

Baptist Health South Florida

March 2015- July 2020

∴ Baptist Outpatient Services- *Pembroke Pines Urgent Care- Pembroke Pines, FL*

∴ Baptist Hospital of Miami- *Miami, FL*

Emergency Department/Urgent Care Registered Nurse

- Provided direct patient care to emergent patients in a Level II Emergency Department
- Independently triaged, and assessed patients via standardized ESI acuity levels
- Stabilized patients based on evidence-based practice, and ACLS protocols
- Monitored patients during medication and blood product administration
- Executed specialty care including; wound and tracheostomy care
- Initiated care to high acuity and intensive care patients in the emergency room setting
- Managed the movement and organization of patients throughout the Emergency Department

- Aided as a resource and floated to multiple units including the Medical-Surgical and Step-Down/PCU
- Performed Charge Nurse duties within the Urgent Care and ER Fast Track
- Trained newly hired post-graduate RNs within the Emergency Department
- Sponsored team environment by assisting coworkers and tending to needs of other staff members
- Implemented interdisciplinary patient hand-off reporting
- Delivered education and reinforcement to discharged patients
- Familiar with electronic medical record charting and documentation system technologies
- Recognized in multiple HCAHP patient satisfaction surveys
- October 2015: Outstanding Documentation Award
- November 2019: Infection Control Champion, and Safety Champion of Pembroke Pines Urgent Care

ADDITIONAL WORK EXPERIENCE

∴ **Marriott Vacations Worldwide** Miami, FL **April 2012- March 2015**
 Ft. Lauderdale, FL
 Orlando, FL

Front Desk Agent

- Supervised the property’s satellite locations; audited reservation accounts and trained newly hired associates
- Multiple “Way-To-Go” guest survey and recognition awards
- Created rapport with guests by following up and inquiring on how to improve their stay
- Facilitated interdepartmental interaction, unifying multiple departments with use of closed loop communication

∴ **Office Max, Inc.** Oviedo, FL **December 2010- January 2012**

∴ **Nike Factory Store** Sunrise, FL **May 2006 - January 2008**

Sales Associate

- Office Max: PIF Award Employee of the Month, May 2011
- Nike Factory Store: July 2007- ACE Award Employee of the Month
- Trained new hired associates; performed transactions and merchandise returns on the register

CERTIFICATIONS AND SKILLS

American Heart Association- BLS, ACLS, PALS- Expires: August 2023

FEMA certifications: ICS 100.c, ICS 200.c, and ICS 700.b