

# Savannah Gehrke

## **Child-Care Provider - Owner**

Saint Peter, MN

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Skilled Certified Nursing Assistant with good knowledge and understanding of development factors specific to adult and geriatric residents.

Phlebotomist well-equipped to provide emotional support in a comfortable, soothing environment.

Also, a Child-Care Provider Providing the Best Customer Service to my parents and the children I care for.

Efficient worker who demonstrates strong time management and prioritization skills.

Level-headed health professional who remains calm and effective in extremely difficult and stressful situations. Strong belief in importance of fast-paced work environment and working as a team.

## Work Experience

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### **Child-Care Provider - Owner**

August 2019

- Managed Finances and Inventory
- Provided the BEST customer service to parents and children of Maricopa
- Communication with parents and Children
- Maintained certificates and completed trainings

### **Trained new staff of procedures**

CNA-HSSS State of MN treatment Center

2017 to May 2019

- Quickly responded to call lights
- Communication with staff and patients

### **Trained new staff on quality control procedures**

CNA-HSSS State of MN treatment Center - Truman, MN

January 2012 to January 2017

Truman, MN

Experience with various medical conditions including Parkinson's, Dementia, Diabetes, Cancer, Alzheimer's and Paget's disease.

Evaluated patient care needs, prioritized treatment, and maintained patient flow.

Trained new staff on quality control procedures.

Completed clinical rotations in Geriatrics.

Interviewed patients to obtain medical information, weight and height measurements and vital signs.

### **Phlebotomist, trainer for new employee's**

American Red Cross - Mankato, MN

November 2014 to 2017

Maintained current knowledge of developments and procedures.  
Analyzed data to create and organize graphs, charts, and documents for publications and presentation.  
Quickly responded to and resolved all customer service issues in a timely manner.  
Perform Phlebotomy on a daily basis.  
Interviewed patients to obtain medical information, weight and height measurements and vital signs.  
Assessed patients and documented their medical histories.  
Trained new staff on quality control procedures.

### **Hostess/Expo/Waitress**

Green Mill - Fairmont, MN

January 2011 to January 2013

- Greeted each customer with friendly eye contact
  - Provided excellent customer service
  - Diligently informed kitchen staff of customer concerns, recook orders and dish availability.
  - Answered telephone calls and responded to inquiries.
  - Assisted in maintaining preparation and service areas in a sanitary condition
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- Checked on Customers in a timely manner and always reassured I was there for them

## Education

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### **High School Diploma**

Truman Secondary - Truman, MN

2013

## Skills

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- customer service (4 years)
- Fast learner (Less than 1 year)
- Medical terminology (Less than 1 year)
- Receptionist (4 years)
- Retail sales (4 years)

## Additional Information

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### SKILLS

- Hospice and Palliative care knowledge
- Professional bedside manner
- Fast Learner
- Efficient and reliable team player
- Experience with Dementia and Alzheimer's Patients
- Focused care
- Emotional Support
- Adaptable
- Medical Terminology

- Customer Service
- Past Management Experience
- Training new employees