**ERIKA HAYS**

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**PROFESSIONAL SUMMARY**

* RN-BSN with over 7 years of experience in cardiac progressive care, telemetry, medical-surgical, and maternal-child, including roles as charge nurse in all areas.
* Excellent critical thinking, multi- tasking, and organizational abilities in high-stress environments
* Compassionate team- player with strong work ethic, morals, and positive attitude

**WORK EXPERIENCE**

**Womack Army Medical Center***- Fort Bragg, NC (40hrs/week)**February 2020-September 2021*

* Charge Nurse and preceptor
* Provide administrative management to ensure effective, efficient, safe, and compliant operations. Provide direct supervision to civilian and military personnel.
* Interview, observe and perform physical examinations, with patient, family members and guardians to obtain and record vitals, chief complaints, health-issues, medications, medical history and relevant data.
* Perform ongoing assessment of surgical and medical patient’s condition and response to treatment; monitor for side and adverse effects; provide analysis to interdisciplinary team.
* Facilitate care coordination between nurses, ancillary staff, facility command and supervisors, and surgical and medical physician teams.
* Coordinate appropriate staffing and patient assignments, and re-evaluate assignments as changes arise. Provide subject matter expertise, training, mentorship, and guidance.
* Accurately verify and validate providers' orders, safely implement all treatments/procedures and accurately document the completion of treatments/procedures along with the patient's response.
* Train new soldiers and nurses to provide excellent care, following HMA standards, evidence- based medicine; to recognize limitations in current skills and knowledge, and develop learning plans for gaining those skills and knowledge.

**Fresenius Kidney Care**- *Fayetteville, NC (min. 40 hrs/week)* *May 2019- January 2020*

* Participate in decision-making, teaching, leadership functions, and quality improvement activities to enhance patient care outcomes and facility operations according to corporate protocol
* Perform ongoing assessment of patients pre-, during, and post- hemodialysis.
* Initiate and assist with emergency response measures; ensure safety to all patients during emergency
* Monitor patient care staff for appropriate techniques and adherence to company policies and procedures, with strict attention to patient safety during treatment.
* Make referrals to other agencies and specialties as needed that impact nephrology treatment.

**Tennova Harton***- Tullahoma, TN (36 hrs/week) December 2017-April 2019*

* Unit Charge Nurse
* Make staff/patient assignments with attention to acuity level and staffing competency
* Provide direct supervision of staff caring for stepdown/intermediate care patients, with a concentration of cardiovascular/ pulmonary instability.
* Pre- and post-operative management of patients following procedures such as cardiac catheterization, pacemaker/defibrillator insertion, myocardial perfusion testing, and chest tube placement, as well as many other procedures.
* Utilize skills and critical thinking in the management of cardiac medications, drips, total parental nutrition, etc. according to facility protocol, and assess for signs of deteriorating condition.
* Assume roles in emergency codes utilizing ACLS and BLS training.
* Supervise and collaborate with ancillary staff to ensure continuity of care and timely completion of tasks.

**Onslow Memorial Hospital**- *Jacksonville, NC (36 hrs/week)*  *February 2015 – August 2016*

* Manage the care of obstetric, gynecological, and medical/surgical patients
* As Charge Nurse, manage patient assignments based on personnel and patient needs.
* Pre-op and post-op management of Cesarean sections
* Antepartum fetal monitoring and intervention
* Assess obstetric, gynecological, and medical/surgical patients for complications and complete tasks as ordered by MD and in compliance with ACOG and AWHONN standards
* Educate mothers and families about self-care, infant care, postpartum depression, and SIDS
* Educate and assist mothers with breastfeeding

**Davis Healthcare**- *Wilmington, NC* (40 hrs/week) *August 2014- February 2015*

* Supervise staff and 22 residents in lock-down memory care unit
* Supervise staff and 46 residents in two long-term care units
* Develop and revise care plans for residents; conduct conferences with family and staff based on care plans
* Assess and intervene in residents’ health care in accordance to provider’s orders
* Coordinate with ancillary staff (respiratory, physical therapy, dietary, etc.) concerning changes in resident condition
* Diffuse conflicts between residents with dementia; provide emotional support for families

**EDUCATION/CERTIFICATIONS/ASSOCIATIONS**

**Bachelor of Science in Nursing**

University of North Carolina at Wilmington- Wilmington, NC *December 2017*

**Associate Degree in Nursing**

Cape Fear Community College- Wilmington, NC *May 2014*

**Current ACLS Certification**

**Current BLS Certification**

**Sigma Theta Tau Nursing Honor Society Member**