

# Nicole Jackson

Oakdale, MN 55128

[nicolejackson73\\_tr6@indeedemail.com](mailto:nicolejackson73_tr6@indeedemail.com)

+1 651 703 6064

Willing to relocate: Anywhere

## Work Experience

---

### **Lake Owasso Resident**

Rescare MN

September 2020 to Present

Residential Counselor-

Providing assistance to individuals with intellectual disabilities and developmental disabilities.

Greatercare Facilities

Direct Support Professional

Providing assistance to individuals with Mental Health and chemically dependency.

### **residential Supervisor**

Rescare MN

August 2020 to Present

Providing supervisor over 4 staff and 4 individuals within home setting.

Mental health diagnosis, Intellectual disabilities.

Providing assistance with financial books, health appointments, person centered planning.

### **Direct support professional Certified Nursing Assistant**

REM MN

September 2015 to March 2020

Home setting

Providing care with activities of daily living

Mental health/developmental disabilities,

### **Guest Service Agent (Lead)**

Extended Stay America - Bloomington, MN

August 2014 to September 2016

Reservations

Check-in/check-outs

Breakfast attendant

Laundry

Night audit

### **Guest Services Supervisor**

Days Inn Bloomington West

January 2012 to August 2014

Reservations  
Hotel audit  
Check-in/check-outs  
Room attendant  
Laundry  
Shuttle driving (14 passenger)  
Breakfast Assistant

**Certified Nursing Assistant**

St. Therese of New Hope MN - New Hope, MN  
May 2007 to September 2009

Providing care of daily living

**Certified Nursing Assistant**

New Brighton Care Center  
June 2006 to May 2007

Providing care of daily living

**Certified Nursing Assistant**

Chris Jensen Rehabilitation Center Duluth MN - Duluth, MN  
July 2005 to May 2006

Providing care of daily living

Womens Transitional Housing Coalition Shelter Duluth MN - receptionist/childcare attendant  
Answer phones/take messages

June 2003-August 2005

Education

---

**Human Services**

Century College - White Bear Lake, MN  
Present

**A.S. degree**

Century College  
2018 to 2020

**Certified Nursing Assistant**

Secondary Technical Center - Duluth, MN  
September 2001 to August 2005

**Certified Nursing Assistant**

Duluth Secondary Technical Center  
2004 to 2005

**Liberal Arts**

Minneapolis Community College

## Skills

---

- 10+ practical years Human services/Health environment
- Uncommonly ability to work under pressure and/or frequent interruptions
- Profound communication ability with management regarding policies and or procedures
- Computer-MS word, excel, PowerPoint, office, access
- Provides adjunct care by administering enemas, changing non-sterile dressing, cold/hot packs, surgical prep, assist of (medical devices)
- Uncommonly ability to work will with the public and effectively deal with angry, irate or disgruntled individuals
- Excellent ability to lead and or train staff
- Remarkable ability aiding with ADLS by feeding patients as necessary; ambulating, turning/ repositioning, bathing, dressing, toileting
- Experience with Hoyer (wall, manual), easy stands
- Great ability to maintain patient's stability by checking vital signs, weight, record intake/outputs, blood glucose test (insulin)
- Crisis Intervention
- Developmental Disabilities Experience

## Certifications and Licenses

---

### **CPR Certification**

### **First Aid Certification**