

BETTINA S. WILLIAMS

3327 N. 48th Street ♦ Milwaukee, WI ♦ 53216 ♦ Telephone 414-460-0424

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OBJECTIVE:

I am a Registered Nurse deeply committed to providing quality, compassionate patient care. I have clinical experience seeking to strengthen patient care at the VA Medical Center through proven skills in triage, critical care, daily cares, problem solving, organization, and prioritization. I have successfully completed clinical placements in acute care settings at several hospitals in the Milwaukee area, with a focus in trauma, mother and baby, nephrology, medical-surgical, and cardiac intensive care nursing units.

EDUCATION

Milwaukee School of Engineering,
Milwaukee, WI

Baccalaureate of Nursing

February 29, 2020

Cardinal Stritch University, Milwaukee, WI

Bachelor of Business Administration

August 21, 2015

CAREER EXPERIENCE

Clement Zablocki VA Medical Center, Milwaukee, WI

July 2014-Present

Registered Nurse (Current Full-Time Position Held)

As a medical-surgical nurse, I have performed nursing care for the following patient populations: gastrointestinal, urology, bariatric, gynecology, orthopedics, neurology and cardiac telemetry. Collaborated with interdisciplinary team including physicians, physicians' assistants, nurse practitioners, physical therapists, dietitians, occupational therapists, pharmacists, pastoral care and social workers to provide patient care.

Primary Contributions:

- Perform initial patient assessments and work with physicians to plan, implement, and evaluate plans of care for patients of all ages; manage average assignment of 4-5 patients.
- Observe patients and actualize nursing interventions to expedite healing and recovery after surgery. Educate, assess and provide nursing support to patients.
- Managed patient emergencies promptly informing physicians of any vital changes in the statuses of patients and documenting information.
- Developed patient care and treatment plans including assessment, evaluation, and nursing diagnoses. Coordinate care of patient throughout treatment.
- Educate patients on diagnosis, treatment options, disease process and self-management.

Program Support Assistant (Current Full-Time Position Held)

As a program support assistant in community care and I am a member of an interdisciplinary team of the south east Wisconsin area. As part of my position, I can multi-task, case management, set workload priorities & organize the work provided by the team leaders to meet deadlines and assure performance measures are met in specialty outpatient settings.

Primary Contributions:

- Coordinate with the patient and community care team ensuring documents are processed accurately in a timely manner per VHA policy for inpatient, outpatient and clinics.
- Scheduled and canceled consults and /or follow up appointments for the patients per provider or social workers on the Mental Health unit and outpatient clinics.
- Provide medical administrative support for the veterans and professional staff throughout the inpatient and outpatient setting including, acute mental health facility.
- Participate and provide input in problem solving on operational issues & procedures in team meetings.

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Nursing Assistant (Part-Time)

Delivered cares according to state standards for the activities of daily living for patients. I documented information accordingly in CPRS and VISTA. I verified and interpreted physician orders in caring for veterans. I also responded and communicated to the RN about changes in the patient needs.

Primary Contributions:

- Prepare patient rooms for admission and discharges. Assisted with normal patient ADL's.
- Monitored telemetry rhythms and performed 12 lead EKG.

Froedtert Hospital, Milwaukee, WI

January 2007- February 2021

Registered Nurse (Optional Part-Time)

Worked on a surgical specialty unit with a focus in medical surgical, vascular, plastics, GI, endocrine, oncology and orthopedics. Commended by supervisor for handling difficult situation involving both patients and their families.

- Provide direct quality care to patients including daily monitoring, recording, and evaluating of medical conditions of up to two patients per day on a surgical specialty unit.
- Assessed, diagnosed, and planned care for patients. Received consistent evaluation of 95% for my duty performance and patient education.
- Interact and communicate with patients of all ages and ethnic backgrounds, giving quality medical care and treatment.
- Responsible for medications administration, goal and safety achievements for up to two patients.

Certified Nursing Assistant (Optional Part-Time)

I schedule and cancel appointments for patients, verifying information upon registration. I perform tasks related to the activities of daily living for patients on the medical/ surgical ward. I work as a member of an interdisciplinary team on clinical procedures carefully following hospital policies.

Primary Contributions:

- Assist the Nursing staff with duties of treatment and patient care.
- Admit and discharge patients onto the medical/surgical unit.
- Maintain confidentiality guidelines. Uphold good rapport with staff, patients and their families.
- Performed technical duties such as, blood draws, tube feeding, catheter insertion and removals.

Summary of Relevant VA Experience:

- 13 -years of experience working in a level one hospital on a busy medical-surgical clinical setting.
- Patient care experience specifically working with mental health and cardiac patients on an inpatient unit and in an outpatient clinic.
- Experience working as a secretary on several units, including 4C, 5C, 6C, 7C and the ICU.
- Knowledge of the VA healthcare process as well as current scheduling directives, access to care procedures, and My VA Access initiatives.

References Available Upon Request.