# Chelsea Zhao

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## Work Experience

#### Infusion RN

Infinity Infusion Nursing - Ruidoso, NM February 2022 to Present

#### RN

Healthbridge home health August 2020 to Present

Staff RN and Case Manager.

### RN

New Mexico Rehabilitation Center - Roswell, NM October 2021 to December 2022

Medical rehabilitation, acute care, and detox rehabilitation.

Contract Job.

## **Home Health RN Case Manager**

HealthBridge - Roswell, NM July 2020 to November 2021

Home health. Wound care, ostomy care, geriatric care, adult care.

### **Case Manager**

Anvoi Hospice - Alamogordo, NM May 2021 to October 2021

Case manager for hospice in Alamogordo. Responsible for admitting, recertifying, assessing patients, and overseeing lpn.

## **PACU RN Pre op RN**

Lovelace Health System - Roswell, NM June 2020 to August 2021

Pacu. 2-3 patients at a time. Busy OR general surgery, orthopedic surgery, plastic surgery, gastroenterology

### RN

Tobosa Developmental Services - Roswell, NM March 2020 to July 2021

Intellectuals with developmental disability on the DD waiver.

### **Group Leader**

ENMMC Sunrise Unit - Roswell, NM May 2020 to August 2020

Summer job working as group leader on an inpatient psychiatric locked unit. Making daily group skills schedule. Working with those with psychiatric needs. Groups include skills for life including: anger management, depression, anxiety, grief, substance use, and coping.

#### **Scribe**

EPPA - Saint Paul, MN February 2017 to June 2018

### Volunteer

Guatemala

January 2018 to January 2018

Medical mission trip to Guatemala to provide supplies and care to an under-served population.

## **Pharmacy Technician**

Texas Pain Solutions July 2013 to January 2016

Retail/ Pain management pharmacy. Working alongside the pharmacist and one other technician to fill predictions at a fast rate (approx.300/day), maintain pharmacy inventory, place a nightly order, process third party claims, workers compensation, the prescriptions filled were mainly schedule 2 controlled substances.

#### Volunteer

TOMAGWA - Tomball, TX June 2013 to July 2015

Volunteering at a low-income community health clinic.

### Caregiver

Visiting Angels January 2015 to April 2015

Providing caregiving services to the elderly or disabled. Includes assisting with transferring, preparing meals, grocery shopping, light house keeping and assistance with health related appointments.

#### Volunteer

MD Anderson Cancer Center May 2013 to January 2014

Visit inpatient units to provide patients and their family with emotional support as well as any items they may need during their stay at MDACC to make it a more comfortable experience.

### Volunteer

Vitas hospice

January 2012 to January 2013

Visit in patient and outpatient settings to provide emotional support to hospice care patients and their families during their time of need.

### **Pharmacy Technician**

CVS Health CVS/Pharmacy - Tomball, TX January 2012 to July 2012

### Responsibilities

Filling at a fast pace (400 rx/ day). Prior authorizations, maintaining inventory, third party claims, second billing.

### **Pharmacy Clerk**

Brookshire Grocery Company - Magnolia, TX February 2011 to January 2012

#### Responsibilities

Answer incoming calls, stock pharmacy with medications, file prescriptions.

### Education

## **Verified Certificate in Justice**

Harvard University January 2022 to Present

### **BSN** in Nursing

Eastern New Mexico University-Main Campus - Portales, NM May 2020 to Present

## Verified Certificate for the Psychology of Criminal Justice in Criminal Justice

University of Queensland

December 2021 to January 2022

## **Associate in Nursing**

Eastern New Mexico University-Roswell Campus - Roswell, NM January 2019 to May 2020

### **BS** in Psychology

University of the Incarnate Word - San Antonio, TX January 2015 to August 2018

### **AAS in Applied Science**

Lone Star College - Tomball, TX 2012 to 2015

## **Nursing Licenses**

### RN

Expires: August 2022

State: NM

### RN

Expires: August 2022

## Skills

- Microsoft office (6 years)
- Nursing
- Medication Administration
- EMR Systems
- Hospital Experience
- Pharmacy Technician Experience
- Pain Management
- Epic
- Hospice Care
- Vital Signs
- Employee Orientation
- Critical Care Experience
- Laboratory Experience
- Medical Billing
- Patient Care
- Triage
- Caregiving
- Experience Administering Injections
- ICU Experience
- Management
- Home Care
- Medical Records
- Nurse Management
- Venipuncture
- Order Entry
- ICD-10
- Basic IV
- Care plans
- Tube feeding
- Phlebotomy
- Medical terminology
- Compounding medications
- Managed care
- Acute care
- Medical Coding
- Anatomy Knowledge

## Languages

• Fre - Fluent

## Certifications and Licenses

### **Certified laser specialist**

August 2013 to Present

Certified to operate various lasers for hair removal, tattoo removal, toe nail fungus removal, and spider vein removal.

### Registered pharmacy technician

March 2012 to Present

Registered pharmacy technician with the Minnesota and Texas State Board of Pharmacy

### **BLS for Healthcare Providers**

March 2018 to March 2020

### **ACLS**

August 2018 to August 2020

## **National Pharmacy Technician Certification (PTCB)**

### **PALS Certification**

### TNCC

Present

Trauma nurse certified

### Assessments

## **Electronic health records: Best practices — Expert**

January 2021

Knowledge of EHR data, associated privacy regulations, and best practices for EHR use Full results: <u>Expert</u>

## Clinical judgment — Proficient

January 2021

Assessing a patient's condition and implementing the appropriate medical intervention Full results: Proficient

## Verbal communication — Highly Proficient

January 2021

Speaking clearly, correctly, and concisely

Full results: Highly Proficient

## Clinical judgment — Proficient

January 2021

Assessing a patient's condition and implementing the appropriate medical intervention

Full results: Proficient

## Work style: Conscientiousness — Highly Proficient

February 2021

Tendency to be well-organized, rule-abiding, and hard-working

Full results: Highly Proficient

## **Medical terminology** — **Highly Proficient**

January 2021

Understanding and using medical terminology

Full results: <u>Highly Proficient</u>

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

## Groups

## Phi theta kappa

August 2013 to Present

#### Psi Chi

November 2017 to Present

**Psychology Honors** 

### Critical care nurses association

July 2018 to Present