

Stephanie Heath

RN, BSN

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Registered Nurse (BSN) looking to expand my experience. Currently working as a RN on the Med/Surg/ Covid unit with 1 year experience.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Registered Nurse (RN)

Menorah Medical Center - Overland Park, KS

July 2021 to Present

Provide care for patients utilizing the nursing process of assessment, planning, intervention, implementation, and evaluation. Collaborates with other professional disciplines to ensure effective patient care delivery and achievement of desired patient outcome. Provides care for Med/Surg and Observation units.

Fire/EMS Dispatcher

Kansas City Kasas Fire Department - Kansas City, KS

October 2010 to Present

Kansas City Kansas Fire Department, Kansas City, Kansas

- Monitor and dispatch 20 fire stations including 13 EMS units and about 60 fire apparatus', covering 3 different fire agencies
- Receive incoming emergency and non-emergency calls requesting fire or ems services
- Advise callers of proper life-saving, pre-arrival instructions according to set protocols
- Determine response requirements and relative priorities of situations and dispatch units in accordance with established procedures
- Record details of calls, dispatches and messages
- Maintain access to and security of highly sensitive materials
- Relay information and messages to and from emergency sites, to law enforcement agencies, and to all other individuals or groups requiring notification
- Monitor several complex public safety radio frequencies simultaneously
- Manage a 5 person team, including train new hires, in a heavy call environment

Emergency Communication Specialist

University of Kansas Medical Center - Kansas City, KS

June 2012 to October 2013

- Provided operator assistance for fast paced hospital including after hour doctor office pages
- Processed all inter-communication through multi-line, unlimited extension switchboard
- Coordinated and executed proper hospital emergency procedures
- Operated overhead paging system including paging appropriate teams during emergency situations

- Maintained and updated physicians contact and paging information

Lead Registration Secretary

Providence Medical Center - Kansas City, KS

August 2009 to June 2012

Kansas City, Kansas

- Supervised 30+ Registration Secretaries in the Outpatient, Emergency, and Radiology Scheduling Departments
- Maintained monthly schedule including finding adequate staffing for PTO coverage and staff absences accordingly in order to meet business needs
- Adjusted and approved time cards for each pay period
- Organized staff meeting agendas and presented monthly staff meetings
- Conducted and attended conference calls regarding staffing protocol changes and department updates

Education

Bachelor of Arts in Human Resources

Ottawa University - Ottawa, KS

May 2018

Associate of Science in Liberal Arts

Kansas City Kansas Community College - Kansas City, KS

July 2012