

Connor Fish

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CREDENTIALS AND LICENSES

- Licensed Practical Nurse (LPN/LVN)
- Certified Nursing Assistant (CNA)
- Microsoft Office Specialist
- CPR/BLS

WORK EXPERIENCE

MAXIM HEALTHCARE SERVICES, WI

Licensed Practical Nurse, Nov 2021 – Present

- Record vital signs, such as temperature, blood pressure, pulse, or respiration rate on rooming
- Responsible for reviewing and authorizing/denying provider ordered prescriptions in accordance with established guidelines
- Prepares, administers and records prescribed medications.
- Reports adverse reactions to medications or treatments in accordance with the policy regarding the administration of medications by a licensed registered nurse
- Provides wound care
- Assesses the patients' ability to do routine daily tasks
- Assists patients with such basic needs as dressing, eating, and bathing, and encourages patients to do things for themselves to retain feelings of independence and self-esteem
- Facilitates older adults' active participation in all aspects of their own health care
- Promotes the desirability of quality end-of-life care for older adults
- Performs other position-related duties as assigned, depending on assignment setting

ENVOY AIR, Madison, WI

Customer Service Agent / Ramp Operations, Aug 2021 – Oct 2021

- Guide and direct incoming and outgoing aircraft on the taxiway to ensure that they are entering or leaving their gate safely and on-time.
- Load, unload, sort, and appropriately transfer passenger baggage, cargo/freight, and company materials. Some of these items can weigh up to 75 lbs.
- Drive ground equipment such as tugs to help the plane push in/out of the gate, belt loaders to help load baggage, and bag carts to deliver baggage to the claim area or the connecting flight
- Collaborate with the internal team to ensure a safe and on-time departure
- Create a positive start to a passenger's trip by being the first to greet the passenger and providing a seamless check-in and ticketing experience
- Use appropriate reservation/ticketing software to rebook itineraries, issue boarding passes, calculate and collect any appropriate fees
- Inform passengers through all aspects of their experience with American Airlines by communicating appropriate information about their trips and belongings
- Collaborate with the internal team to ensure passenger information is processed accurately and flights are sent out on time
- Listen to passengers and resolve their issues in accordance with company policies and procedures as a result of flight interruptions in a timely and friendly manner

SSM HEALTH DEAN CLINIC, Sun Prairie, WI

Licensed Practical Nurse, Oct 2020 – Aug 2021

- Record vital signs, such as temperature, blood pressure, pulse, or respiration rate on rooming
- Scheduled and booked follow-up appointments for patients

- Provided direct and indirect nursing care to patients and families un routine nursing situations under the direction and supervision of a physician.
- Responsible for reviewing and authorizing/denying provider ordered prescriptions in accordance with established guidelines
- Assisted the physician with patient examinations, point of care testing and bladder scans
- Performed instrument cleaning and high-level disinfection and sterilization of equipment
- Notified patients of lab results and prescription refills
- Ordered labs, referrals, and other testing as necessary
- Complied with HIPAA standards in all patient documentation and interactions.
- Point of care documentation using EPIC.

Licensed Practical Nurse, Triage

- Prioritized and triaged all calls for high volume, fast-paced medical office; implementing strict triage policy protocols to seamlessly facilitate home care advice, coordination of future care needs, specialty care intervention, and elevation of serious situations to the ER
- Facilitated beneficial patient outreach & education to improve overall care, while flawlessly coordinating communication between hospital staff, doctors and home health organizations.
- Demonstrated excellent written, verbal, telephone and interpersonal communication skills
- Demonstrated excellent organization and multitasking skills.
- Maintained accurate and detailed patient records and pertinent information
- Responsible for reviewing and authorizing/denying provider ordered prescriptions in accordance with established guidelines

ENCOMPASS REHABILITATION HOSPITAL, Jonesboro, AR

Rehabilitation Care Technician, Feb 2020 – May 2020

- Record vital signs, such as temperature, blood pressure, pulse, or respiration rate
- Provide physical support to assist patients to perform daily living activities, such as getting out of bed, bathing, dressing, using the toilet, standing, walking, or exercising.
- Turn and repositioning of bedridden patients.
- Communicate with patients to ascertain feelings or need for assistance or social and emotional support.
- Observe or examine patients to detect symptoms that may require medical attention, such as bruises, open wounds, or blood in urine.
- Provide direct patient care.
- Complied with HIPAA standards in all patient documentation and interactions.

ST. BERNARDS MEDICAL CENTER, Jonesboro, AR

Patient Care Technician, Feb 2019 – Dec 2019

- Record vital signs, such as temperature, blood pressure, pulse, or respiration rate, as directed by medical or nursing staff.
- Provide physical support to assist patients to perform daily living activities, such as getting out of bed, bathing, dressing, using the toilet, standing, walking, or exercising.
- Turn or reposition bedridden patients.
- Communicate with patients to ascertain feelings or need for assistance or social and emotional support.
- Observe or examine patients to detect symptoms that may require medical attention, such as bruises, open wounds, or blood in urine.
- Remove urinary catheters. Monitor patient blood glucose levels.
- Complied with HIPAA standards in all patient documentation and interactions.

RANDOLPH COUNTY NURSING HOME, Pocahontas, AR

Certified Nursing Assistant, Jul 2017 - Dec 2018

- Record vital signs, such as temperature, blood pressure, pulse, or respiration rate, as directed by medical or nursing staff.
- Provide physical support to assist patients to perform daily living activities, such as getting out of bed, bathing, dressing, using the toilet, standing, walking, or exercising.
- Turn or reposition bedridden patients.
- Communicate with patients to ascertain feelings or need for assistance or social and emotional support.
- Observe or examine patients to detect symptoms that may require medical attention, such as bruises, open wounds, or blood in urine.
- Complied with HIPAA standards in all patient documentation and interactions.

POCAHONTAS HIGH SCHOOL MARCHING BAND, Pocahontas, AR

Drumline Tech/ Coordinator, Jul 2017 - Nov 2017

- Direct groups at rehearsals and live or recorded performances in order to achieve desired effects such as tonal and harmonic balance dynamics, rhythm, and tempo.
- Use gestures to shape the music being played, communicating desired tempo, phrasing, tone, color, pitch, volume, and other performance aspects.

HARPS, Pocahontas, AR

Cashier/ Stock, Jan 2017 - Jul 2017

- Answer customers' questions about merchandise and advise customers on merchandise selection.
- Establish or identify prices of goods, services or admission, and tabulate bills using calculators, cash registers, or optical price scanners.
- Quickly and efficiently process transactions through POS
- Receive payment by cash, check, credit cards, vouchers, or automatic debits.
- I consistently produce and emphasize the need to produce high quality products and services while being aware of the issues and following procedures that affect personal safety and the safety of others.

BURGER KING, Pocahontas, AR

Griller/Cashier/Shift Lead, Apr 2014 – Nov 2015

- Answer customers' questions about merchandise
- Cleans and Sanitizes workstations and equipment
- Practices Excellent Food Safety and Sanitation Practices and Complies with all BK Food and Safety Standards
- Operates a Variety of Kitchen Equipment, Measures and Mixes Ingredients, Washes, Peels, Cuts and Shreds Fruits and Vegetables.
- Stocks, Dates, Rotates and Checks Temperature of Products
- Receives payment by cash, check, credit cards, vouchers, or automatic debits.

EDUCATION

ARKANSAS STATE UNIVERSITY- NEWPORT

Newport, AR

Technical Certification in Practical Nursing (Aug 2019-July 2020)

- **Extracurricular Activity:** President of Nursing Class of 2020

ARKANSAS STATE UNIVERSITY

Jonesboro, AR

Completed coursework towards A.S. Nursing (Jan 2019-present)

BLACK RIVER TECHNICAL COLLEGE

Pocahontas, AR

Completed coursework towards B.S. Nursing (Jan 2017 - Dec 2018)

- **Extracurricular Activity:** American Red Cross Volunteer, Salvation Army Volunteer

UNIVERSITY OF CENTRAL ARKANSAS

Conway, AR

Completed coursework towards B.A. Music Education (Jul 2016 - Dec 2016)

- **Extracurricular Activity:** Marching Band

POCAHONTAS HIGH SCHOOL

Pocahontas, AR

High School Diploma (May 2016)

- **Award and Honor:** 2016 AMRO Music Honor Band
- **Extracurricular Activity:** Odyssey of the Mind, National Honor Society (NHS), Marching Band, Future Business Leaders of America (FBLA)

ADDITIONAL SKILLS

- Strongly computer oriented
- Attentive to detail
- Empathetic and compassionate
- Very strong communication skills
- Medical knowledge
- Trustworthy and respectful

VOLUNTEER WORK

- American Red Cross- Disaster Action Team