**Kirsten Zoller**

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**Education**

**University of Maryland, Baltimore** Baltimore, MD August 2015- May 2017: MS Clinical Nurse Leader, Graduate Nursing Program, Recipient of Mary Catherine Bunting CNL Scholarship 2015- August 2017

4.0 Cumulative GPA

**Valdosta State University,** Valdosta, GA May 2014: Bachelor of Science in Exercise Physiology,

3.58 Cumulative GPA, Deans List 2009-2014, *Cum Laude*

**Work Experience**

**Amazon Care Medical,** *Mobile Virtual Registered Nurse (MVRN)* Baltimore, MD

Care Medical July 7, 2021- Present

* Telemedicine based healthcare focused on primary care and urgent care needs through application platform via phone for Amazon employees across the country
* Provide telephone triage to Amazon employees and their families, assessing signs and symptoms presented via chat or video call while collaborating with physicians and triage platform to give appropriate disposition based on patients’ presentation
* Relays care advice based on disposition and work collaboratively with team and physician to ensure patient receives proper care, advice, and instruction
* Dispatched to patients’ home by physician to perform urgent care tasks including but not limited to lab work, point of care testing including flu, strep, COVID, pregnancy tests, as well as sexually transmitted disease testing, urinalysis, immunizations including Tdap and Hepatitis
* Dispatched to patients’ home for primary care like assessments including vital signs, partnered exams with physicians using Tyto device to perform ear, lung, heart, and skin exam and to perform ordered treatments including but not limited to nebulizer treatments, wound care, and peak flow testing, lab work, stool and urine collection, and immunizations
* An active member of the voice of clinician and voice of consumer team that helps implement positive change of practice to clinicians to ensure patients are receiving the most up to date, prompt, and safe patient centered care as Amazon care evolves and expands

**Johns Hopkins Hospital,** *Clinical Nurse II* Baltimore, MD

Pediatric Intensive Care Unit    January 2019- April 2020

* Provide direct bedside nursing care for critically ill patients on telemetry who are in life threatening or high acuity conditions that require constant monitoring, including but not limited to patient assessments, providing and monitoring medication administration including continuous intravenous infusions, administering vaccinations, performing duties such as wound care, health education and emergency responses as needed
* Assisting in medical procedures, and implementing other provider-ordered medical treatments such as ventilated patients with artificial airways, assisting in bedside procedures and line placements, maintaining lines, administering critical and lifesaving medications
* Participate and collaborate as an active member of the medical and interdisciplinary team
* Support, educate, and advocate for patients and their families

**University of Maryland Medical Center,** *Clinical Nurse II* Baltimore, MD

Pediatric Intensive Care Unit/Cardiovascular ICU    July 2017 – January 2019

    April 2020- Present

* Provide direct bedside nursing care for critically ill patients from premature infant to young adult, on telemetry who are in life threatening or high acuity conditions that require constant monitoring, including but not limited to patient assessments, providing and monitoring medication administration including continuous intravenous infusions, administering vaccinations, performing duties such as wound care, health education and emergency responses as needed
* Assisting in medical procedures, and implementing other provider-ordered medical treatments such as ventilated patients with artificial airways, assisting in bedside procedures and line placements, maintaining lines, administering critical and life-saving medications
* Participate and collaborate as an active member of the medical and interdisciplinary team
* Unit educator and super used for glucometers, Accucheck
* Support, educate, and advocate for patients and their families

**Anne Arundel Medical Center,** *Exercise Physiologist* Annapolis, MD

Cardiopulmonary Rehabilitation Unit, Phase II/III                                   April 2014 – June 1, 2021

* Perform duties according to established standards for age groups adult through geriatric
* Completes intake evaluations through screening, interviewing, and examining individuals according to department standards
* Performs physiological monitoring including blood pressure, pulse, pulse oximetry, EKG assessment or exercise response and documents finding according to set standards
* Help with patient and family education and counseling
* Properly document findings according to the standards set by the department and AACVPR.
* Assists with quality improvement outcomes collections and data analysis
* Support program evaluation and marketing
* Perform and document emergency treatment according to BLS and ACLS standards and within defined scope of practice
* Present information to hospitalized patients, Phase I, and their families about the services and education provided in our department

**Johns Hopkins University**, *Pediatric Clinical Instructor* Baltimore, MD

Clinical Instructor                          January 2020 – Present

* Conducted post education meetings reviewing relevant nursing topics in detail including but not limited to types and uses of central lines, intravenous medications and compatibility, types of parenteral nutrition and maintenance and insertion of feeding tubes, respiratory treatments and proper assessments, and palliative care
* Aided students in efficient assessments from neonates to young adults
* Taught student’s interdisciplinary communication between the staff nurses and other students on the floor assigned
* Instilled good time management care of nursing tasks and medication administration
* Oversaw and assisted in intravenous and oral and subcutaneous medication administration as well utilized resources with students to ensure proper dosing and handling of medications
* Conducted evaluations on students for midterm and finals of skills achieved and areas in need of improvement
* Attended and assisted in lab simulations conducted at the school with real life scenarios to improve patient management and critical thinking skills

**Certifications**

Pediatric Advance Life Support, October 2019 - Present

Advanced Cardiac Life Support, July 2018- Present

Basic Life Support January 2019- Present

    Moderate Sedation, February 2018

    CRRT, November 2018

    Pediatric Arrest Nurse, July 2018

    ECMO, September 2018 and August 2021

    Pediatric Chemotherapy Administration, October 2018

Advanced Cardiac Care for Post Op Cardiac Patients, October 2020

**License**

    Registered Nurse, July 2017 – Present

    Maryland Board of Nursing

    License Number: R228908

**Abilities**

Microsoft Office: Word, Excel, and PowerPoint

EPIC, Medical Records Administrative system

Scottcare/Versacare Telemetry System

First Aid and Safety Certification

Tyto Care

Clear Triage

**References**

Upon request