

Samantha Smith

Saint Paul, MN 55118

samanthasmith81092@gmail.com

+1 651 600 9695

Certified Nursing Assistant offering 15 years of experience in healthcare environments. Promotes superior time-management skills, compassionate bedside manner and astute observational ability. Knowledgeable about mobility assistance and patient hygiene needs.

Authorized to work in the US for any employer

Work Experience

Certified Nursing Assistant

St Joseph's Hospital - Saint Paul, MN

April 2015 to September 2021

Assisted patients with shaving, bathing and oral hygiene to promote healthy habits and overall wellness. Conducted routine checks on patient vitals, blood pressure, blood sugar and heart rate.

Exhibited compassionate care and communication regarding issues surrounding death and dying.

Managed and maintained patient rooms, shared-living areas and nursing stations.

Responded to patient alarms and needs-assessment requests to identify course of treatment.

Rendered hands-on nursing care under direct RN supervision, adhering to medical center policies and procedures.

Maintained accurate, timely flow of information by completing thorough patient records and updating healthcare team on patient status.

Collected specimens, monitored vitals and maximized patient comfort to maintain optimal environment.

Fostered relationships with patients, caregivers and healthcare teams to achieve individual care plan targets.

Consulted with nurses to develop patient care plans and evaluate treatment options.

Used mobility devices to transport patients.

Documented activities and recorded information in EMR system.

Collected and documented vital signs to track current patient conditions.

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Monitoring fluids

Catheter change and preparation

General housekeeping ability

Quick problem solver

Helping with medication

Recognized and reported abnormalities or changes in patients' health status to nursing staff for immediate assessment.

Monitored patient's respiration activity, blood pressure and blood glucose levels in response to medical administration.

Took patients' blood pressure, temperature and pulse and documented height and weight.

Engaged with patient family and friends to provide courteous visit experience.

Communicated concerns regarding clients' status, care and environment to nursing supervisors, clinical care supervisors and case managers.

Delivered high level of care to every patient.

Documented patient intake and dietary requirements and aided with feeding and monitoring.

Answered patient and family questions to educate on optimal treatment procedures.

Server

Chilis's Bar and Grill - Woodbury, MN

October 2017 to April 2018

Operated POS terminals to input orders, split bills and calculate totals.

Greeted customers, answered questions and recommended specials, wine and desserts to increase profits.

Satisfied customers by topping off drinks and anticipating condiments, napkins and other needs.

Promoted desserts, appetizers and specialty drinks to optimize sales.

Collaborated with host, bus person and cook to serve up food and beverage options.

Enforced minimum age requirements for consumption of alcoholic beverages by checking identification.

Prepared salads, appetizers and garnishes to assist kitchen staff.

Maximized beverage sales by suggesting appropriate food and drink pairings to suit unique customer preferences.

Arranged place settings with fresh tablecloths, tableware and flowers to create appealing tables.

Completed cleaning duties by sweeping and mopping floors, vacuuming carpet and tidying up server stations.

Developed rapport with guests and assisted in generating repeat business by providing exceptional customer service.

Provided exceptional service to high volume of daily customers.

Cleared table and bussed dishes to allow for quick setups.

Maintained accuracy while handling payments, giving change and printing receipts to customers.

Stocked server areas with supplies before, during and after shifts.

Set up dining room to meet hospitality and service standards.

Welcomed guests with personable attitude and brought beverage orders while reviewing menu options.

Checked on guests to verify satisfaction with meals and suggested additional items to increase restaurant sales.

Developed strong and lasting resident relationships.

Greeted newly seated guests promptly, filled water glasses and brought bread to table.

Nursing Assistant

Maplewood Care Residence - Maplewood, MN

August 2010 to April 2015

Assisted patients with shaving, bathing and oral hygiene to promote healthy habits and overall wellness.

Engaged with patient family and friends to provide courteous visit experience.

Managed supplies and restocked inventory to promote optimal availability for patient care.

Promoted patient satisfaction by assisting with bathing, dressing, toileting and exercising.

Managed front office customer service, appointment management, billing and administration tasks to streamline workflow.

Responded to patient alarms and needs-assessment requests to identify course of treatment.

Assessed vitals and noted medical information to report changes to nursing staff and physicians.

Helped clients stay happy and healthy by providing mental and emotional support.

Helped transition patient between bed, wheelchair and automobile to provide safe mobility support.

Ran errands for clients and drove to appointments to maintain wellness and support daily living needs.
Maintained medication stock and performed cleaning of patient rooms and equipment.
Assessed patient needs in response to medications.

Education

Certified Nursing Assistant

Century College - White Bear Lake, MN

June 2010

Skills

- Medical terminology knowledge
Used to working in high stress level situations and have a positive outcome each time
Have years worth of experience working with people and maintaining respectful truth worthy relationships with co workers, patients, and family members!
Able to work in a fast pace environment
Calm and level-headed under duress
Infection control procedures
- Medication Administration

Links

<http://il.com>

Certifications and Licenses

CNA