

Tara Thurman

Wisconsin Rapids, WI

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Work Experience

LPN

Aspirus - Wausau, WI

December 2021 to Present

Plans and provides comprehensive patient. Manages available nursing resources and collaborates with other members of the healthcare team to provide quality, cost-effective patient/resident care.

Server

Savory Steakhouse - Wisconsin Rapids, WI

July 2021 to Present

Provide customers with excellent service in fast-paced environment

Assist team in start of shift and end of shift duties

Familiarize guests with menu and daily specials

Accurately recording food and drink orders

Running multi-course meals, and tallying bills.

Menu knowledge: Memorize details of daily specials, seasonal menu items and options, as well as beverage menu

Telemetry Technician/Patient Care Technician (PCT)

Ascension St. Michael's Hospital - Stevens Point, WI

February 2020 to March 2021

Monitor cardiac rhythms of telemetry patients.

Responsible for constant surveillance of heart rate and rhythm, interpreting rhythm, recording rhythm and rhythm changes, report rhythm and rhythm changes to assigned Registered Nurse

Assist with clerical work including order entry, stocking charts, inventory and stocking of supplies for emergency carts, assist with discharge planning.

Assist with procedures ordered by physician and supervision by a Registered Nurse

Accommodate patients with tending to personal care, activities of daily living and transfers/transport.

Report findings or changes in physical, mental, and emotional conditions to nursing staff.

Assist with keeping patient rooms clean and orderly.

Server

Savory Steakhouse - Wisconsin Rapids, WI

December 2019 to March 2020

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Certified Nursing Assistant

Point Manor - Stevens Point, WI
August 2019 to February 2020

Responsibilities include daily care tasks such as mobility assistance, bathing and hygiene, meal service, and awareness of patient well being.

Assisted with room cleans, laundry, and linen changes.

Vitals checks, including but not limited to temperature, pulse, blood pressure, pain levels, and fluid consumption.

Presented medication to patient and observed ingestion or other application, or administered medication, using specified procedures.

Performed a variety of treatments as required.

Transcribed new medication orders in MAR when needed.

Recorded, reordered and restocked medication inventories.

Server

Marjorie's Steakhouse
October 2016 to April 2019

Provide customer excellent service

Assist team in start of shift and end of shift duties

Familiarize guests with menu and daily specials

Accurately recording food and drink orders

Running multi-course meals, and tallying bills.

Menu knowledge: Memorize details of daily specials, seasonal menu items and options, as well as beverage menu

Technical Support

Convergys - Clarksville, TN
October 2013 to February 2014

Responsibilities

Assisted customers with iPhone support, billing questions, and problem resolution.

Responded to and handled customer complaints and inquiries in a timely manner.

Maintained a polite and professional telephone manner.

Developed personal organization and multitasking skills in a fast paced environment.

Skills Used

Customer service

Problem solving

Strong understanding of various computer systems

Shift Manager

Perkins Restaurant and Bakery - Wisconsin Rapids, WI
October 2012 to June 2013

Responsibilities

Opened and Closed restaurant. Procedures including counting daily cash, gift certificates, and preparing bank deposits.

Oversaw daily operations including sales, labor, and Product.
Provided clear direction, sharing of information, and delegation.
Assigned and prioritized work in an efficient manner.
Assisted in increasing sales by providing excellent customer service.

Skills Used

Customer service
Problem solving
Accounting
Organization
Strong understanding of company's policies and procedures

Pizza Hut

Manager - Tomahawk, WI
August 2005 to October 2012

Responsibilities

Coordinate daily Front of the House and Back of the House restaurant operations
Deliver superior service and maximize customer satisfaction
Respond efficiently and accurately to customer complaints
Regularly review product quality
Organize and supervise shifts
Appraise staff performance and provide feedback to improve productivity
Estimate future needs for goods, kitchen utensils and cleaning products
Ensure compliance with sanitation and safety regulations
Manage restaurant's good image and suggest ways to improve it
Control operational costs and identify measures to cut waste
Create detailed reports on weekly, monthly and annual revenues and expenses
Promote the brand in the local community through word-of-mouth and restaurant events
Recommend ways to reach a broader audience
Train new and current employees on proper customer service practices

Accomplishments

Promotion to shift manager.
Promotion to assistant manager, acting general manager, and restaurant general manager.

Skills Used

Customer service
Problem solving
Cleanliness
Organization
Accounting
Scheduling and managing labor costs
Managing product ordering and waste
Following quarterly budget
Analyzing P&L statements
Completing interviews, hiring, orientation, and training
Strong understanding of restaurant policies and procedures
Strong understanding of various computer softwares

Education

Undergraduate in Nursing

Mid-State Technical College - Wisconsin Rapids, WI
January 2019 to Present

Certificate in Massage Therapy in Massage therapy

Aveda Institute Minneapolis - Minneapolis, MN
2006 to 2007

GED in General

Tomahawk High School - Tomahawk, WI
2002 to 2006

Skills

- Server
- Customer Service
- POS
- training
- Medication Administration
- Order Entry

Certifications and Licenses

Basic Life Support (BLS)

March 2020 to March 2022

Licensed Practical Nurse

August 2021 to April 2023