

PROFESSIONAL PROFILE

Strong communicator with solid interpersonal skills when interacting with administration, peers, patients and patient's families. Provider of responsive, compassionate, patient centered care. Strategic and critical thinker consistently striving for quality improvement and efficiency. Able to keep a level head under pressure and manage and prioritize tasks effectively. Excellent patient advocate.

COMPUTER PROFICIENCY: Epic, Sunrise, Microsoft Office (Word, Excel, PowerPoint)

EDUCATION

ASSOCIATE OF APPLIED SCIENCE DEGREE-NURSING, Gateway Technical College, Kenosha, WI
Graduated May 2016

EXPERIENCE

- **REGISTERD NURSE:** -Froedtert South, Kenosha, WI
 - MAY 2016-CURRENT
 - Perform as a Float pool RN in all aspects on the following units: Intensive Care, Cardiac Telemetry, Medical and Surgical Units, Ambulatory care, Gastrointestinal and Obstetrics.

- **NURSING SKILLS LAB ASSISTANT:** Gateway Technical College. Kenosha, WI
 - SEPTEMBER 2018 –CURRENT
 - Assist first through fourth semester nursing students in learning clinical nursing skills.

- **TUTOR**-Gateway Technical College, Kenosha, WI
 - AUGUST 2014-MAY 2016
 - Tutored Gateway nursing students in Complex Health Alterations, Nursing Fundamentals and Health Promotion courses.

- **MORTGAGE LOAN OFFICER and BRANCH MANAGER** –U.S. Bank, Kenosha, WI
 - MAY 2002-FEBRUARY 2011
 - Established, managed and grew mortgage business to improve corporate market share in Kenosha, Sturtevant and Racine through strategic planning, marketing and providing excellent service. Coordinated and managed the consolidation of two bank branches, including staff allocation, training and development. Implemented customer service improvement and retention initiative to strengthen customer loyalty through merger. Worked within a budget to manage daily operations of the branch and grow customer base. Complied with and enforced compliance of federal regulations.