

# Nakea Callender

Chester, VA 23831

[nakeacallender1@aol.com](mailto:nakeacallender1@aol.com)

+1 804 594 8434

Willing to relocate: Anywhere

Authorized to work in the US for any employer

## Work Experience

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### **Director of Nursing**

UHS Poplar Springs Psychiatric hospital - Petersburg, VA

October 2020 to August 2021

Director of Nursing of Residential Treatment Facility

Supervises 30+ FTE Mental Health and medical professionals and was responsible for over 250 FTE who oversaw a larger portfolio of programs

Developed an organizational vision that Integrated key organizational goals,priorities and values.

Developed , implemented and maintained retention program to retain and attract employees

### **Liaison with Federal and State Unified Incident Command Structure**

Consulate Health Care - Richmond, VA

April 2020 to August 2020

Richmond, VA) 2020 - current

Infection Control Preventionist

- Liaison with Federal and State Unified Incident Command Structure (CDC, CMS, and State Health Department) staff directly involved in COVID-19 response.
- Facilitated two (2) Centers for Medicare & Medicaid Services Infection Control Surveys.
- Direct the detection, surveillance, investigation, prevention, and treatment of hospital acquired infections.
- Track outbreaks of infection among patient population and staff.
- Mobilize, advise, and coordinate department leads and staff providing infection prevention expertise in response to COVID-19 outbreaks.
- Created written protocols and standard operating procedures for infection prevention.
- Evaluate regularly prevention/control of infection measures in specific situations with a view to advising on continuous improvement
- Provide feedback and guide staff in implementation of emergency actions plans where necessary.
- Provide a high level of professional and clinical leadership.
- Develop and maintain line listing of patients and staff during COVID-19 Pandemic.
- Supervised weekly COVID-19 testing of staff and residents.
- Cohorted residents in zones appropriate for diagnoses and tracked process throughout treatment.

### **Director of Mental Health Services**

Transformation Health Center - Virginia Beach, VA

2019 to 2020

Manage nursing staff of acute psychiatric, dual diagnosis, chemical dependent adolescent and adult outpatient facility.

- Develop procedures for evaluating the effectiveness of the program's treatment process to assure the program goals and objectives, patient needs and compliance with all applicable quality standards as well as federal, state and local licensure requirements, codes and regulations are being met.
- Coordinate with Mental Health Team in the development of policies and procedures which relate to clinical and medical consideration.
- Serve in a resource capacity to other area agencies, both public and private, regarding services available.
- Interprets new programs and services available to the general public, staff members, other professionals, and families of patients.
- Collaborate with Administrator to implement compliance assessments, budget review, personnel management, and staff development.

### **Director of Nursing**

Hopewell Health Care Center - Hopewell, VA  
2018 to 2019

Essential in the elimination of nursing agency staff dependence and reducing staff redundancies.

- Essential in the reduction of healthcare acquired infection and sentinel events.
- Initiated, implemented, and maintained a reporting system for healthcare and community acquired infections.
- Collaborated with Administrator to complete CMS (Centers for Medicare & Medicaid Services) compliance assessments, budget review, personnel management, and staff development.
- Analyzed clinical outcomes to identify and develop quality performance improvement procedures and instruct staff in the implementation of new, improved standard processes.
- Directed the use of diagnostic services, inpatient beds, facilities, and staff to ensure effective use of resources and assess the need for additional staff, equipment, and services.
- Conducted competency assessments in areas of nursing practice with attention to management of the medically complex patient, i.e. cardiac, heart failure, stroke, respiratory care needs.
- Facilitated the orientation and education of staff to ensure all mandatory and regulatory educational requirements are met within the facility, including the implementation of PDPM.
- Recruited, hired, administered professional development training, conducted performance appraisals, and supervised all Nurse/Certified Nursing Assistant management and personnel.
- Conducted clinical needs analysis for corporate to identify gaps, efficiency in clinical staff, and effectiveness of care management.
- Collaborated with community MDS, facilities, hospitals, and health care service providers to ensure the highest standards of care.
- Assumed the authority, responsibility, and accountability of directing the in-service educational programs as required or directed for compliance with Federal, OSHA, State and JACHO Regulations and corporate policy.
- Coordinated the Infection Control Program: collate and classify epidemiological and quality assurance data, determine trends in infection patterns and antimicrobial resistance, and investigate unusual infections.
- Provided input into interpretation of nursing philosophy and assist in establishing departmental goals and objectives.

### **Evening Manager / Floor Nurse**

HealthSouth Hospital - Petersburg, VA

2012 to 2018

Assisted in supervision and administration of nursing care to acute patients in heavy volume environment.

- Maintained accurate and complete documentation of nursing observations and care plan for diagnosis via Cerner.
- Supervised the activities of practical nurses, aides, and/or nursing students.
- Coordinated patient care activities and discharge planning with physicians, case managers, social workers, families, and home health care professionals.
- Provided patient support including admission assessment, counseling, lab work, rehabilitation education on safe and effective use of medical equipment, and discharge planning.

### **Charge Nurse**

Parham Healthcare & Rehabilitation Center - Richmond, VA  
2008 to 2012

Responsible for managing the competency, operation, and coordination of the nursing shift.

- Distributed resources and work load of the unit to supporting RNs, LPNs, and nurse technicians.
- Evaluated individual and collective outcomes of patient care, adjusted assignment of resources, and reported changing needs and outcomes to the health care staff.

## Education

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### **Bachelor of Science in Nursing**

Chamberlain College of Nursing  
2012 to 2014

### **Associate Degree**

Fortis College  
2009 to 2011

## Skills

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- Infection Control Training
- EMR Systems
- Nursing
- Process Improvement
- Surveillance
- Acute care
- Nursing
- Teaching
- Nurse management
- Medication administration
- Critical care experience
- Care plans

- Medicare

## Certifications and Licenses

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**Registered Nurse (VA/Multi-state privilege) Certified Infection Control Basic Life Support (BLS) Cardiopulmonary Resuscitation (CPR) 2008**

**2012 2012 to 2014 2009-2011**

## Assessments

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### **Clinical judgment — Proficient**

March 2020

Assessing a patient's condition and implementing the appropriate medical intervention.

Full results: [Proficient](#)

### **Verbal communication — Highly Proficient**

August 2020

Speaking clearly, correctly, and concisely

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.